



Outreach, Access, and Coordination Committee
April 8, 2026
2:00PM – 4:00PM

Agenda

Link to Zoom Meeting
Meeting ID: 86902912480

Join by Phone:

+16694449171,,86902912480# US
+16699006833,,86902912480# US (San Jose)

Meetings are public. Alameda County residents with lived experience of homelessness are encouraged to attend. Public Comment will be taken at the beginning of each meeting and is limited to 2 minutes per person.

Helpful links:

- **Google Drive folder** for the Outreach, Access, and Coordination (OAC) Committee: https://drive.google.com/drive/folders/1XydfAT-_booxFXw5eg3fmv_ZeXWhlrB9?usp=drive_link
- **Website page** (on EveryOne Home website) for the OAC Committee: <https://everyonehome.org/about/committees/outreach-access-coordination/>
- **Acronyms and Glossary:** <https://everyonehome.org/main/continuum-of-care/coc-member-resources/>

Committee Purpose

The purpose of the Outreach, Access, and Coordination (OAC) Committee is to ensure that people experiencing homelessness receive available services tailored to their individual needs, and that the system offers welcoming and effective points of engagement. The Committee will coordinate, monitor, and improve the quality and effectiveness of outreach, coordinated entry and other services that connect people to the homelessness response system and mainstream or other community services. Learn more about the purpose of this committee [here](#).

Meeting Purpose/Overview

The purpose of the April OAC Committee meeting is to: 1) Review and approve the 2026 workplan, 2) approve additions to Committee agreements, 3) Annual review of Coordinated Entry policies, 4) Receive updates on shelter standards work, 5) Receive updated on expanded Housing Resource Centers, 6) Discuss whether the Committee wants to pursue an Outreach Workgroup.

Agenda Items

<p>1. Welcome, Introductions, and Icebreaker (Kate Hart, Co-Chair)</p>	<p>2:00 – 2:05pm <i>5 minutes</i></p>
<p>2. Approval of Minutes, February 11, 2026 (Kate Hart, Co-Chair)</p> <p>a. No roll call vote is needed, corrections not already received by Homebase will be noted and minutes changed accordingly.</p> <p>b. February minutes can be found here.</p>	<p>2:05 –2:08pm <i>3 minutes</i></p>
<p>3. Public Comment (Kate Hart, Co-Chair)</p> <p>a. Public comments are welcome from anyone in attendance at the meeting but are limited to 2 minutes per person. Comments are also accepted in advance of the meeting via email sent to: alameda@homebaseccc.org</p>	<p>2:08 –2:15pm <i>7 minutes</i></p>
<p>4. Homeless Response System Updates or Urgent Items (All)</p> <p>a. Committee members may share any announcements during this time.</p>	<p>2:15-2:20pm <i>5 minutes</i></p>
<p>5. Evidence-Based Solutions Committee Report Out (Marcela Munoz, ESC Liaison)</p>	<p>2:20-2:25pm <i>5 minutes</i></p>
<p>Action items (20 minutes)</p>	
<p>6. Action item: Review and approval of 2026 Workplan (Amy Cole-Bloom, co-chair)</p> <p>a. OAC took the month of March off to begin work planning for 2026. The co-chairs and Homebase have updated the 2026 workplan and will present it to the committee for input and approval.</p> <p>b. Link to workplan here.</p> <p>c. Action: Committee to approve the 2026 workplan as a working draft.</p>	<p>2:25-2:35pm <i>10 minutes</i></p>

<p>7. Action Item: Approve updated Committee Agreements (Amy Cole-Bloom, Kate Hart; co-chair)</p> <ul style="list-style-type: none"> a. <u>At the February meeting</u>, OAC Committee members discussed additions to their Committee Agreements as part of their annual review. b. Proposed additions: <ul style="list-style-type: none"> i. Address/name any harm/disrespect in the moment. You can drop an emoji like a skull or a stop sign in the chat to signify if you feel you've experience harm. Meeting facilitators (Homebase, co-chairs) are responsible for monitoring the meeting for those signals. If we don't have time to address it in that moment because of other time-sensitive items, we commit to it being the first thing that is addressed at the next meeting. If you don't feel comfortable naming the issue in the meeting space, you can share about the experience via email/phone call to Homebase staff and/or Committee co-chairs and they will follow-up with you on how to address it. Encourage a 72-hour timeframe for reaching out, but also can reach out for up to a week before the next meeting so it can be added to the next agenda. ii. Encourage 90 seconds for contributions, give everyone a chance to share before you shared a second time. The co-chairs are responsible for maintaining integrity of the meeting and keeping people on topic in a respectful way, reminding people of what's on the agenda and what the goal of the meeting is. Zoom timers may be utilized to help people keep time. c. Action: Motion to approve the new additions to the Committee agreements. 	<p style="text-align: right;">2:35pm- 2:45pm</p> <p style="text-align: center;"><i>10 minutes</i></p>
<p>Management Entity Updates and Policy Review (50 minutes)</p>	
<p>8. Updates on expanded Housing Resource Center model and Shelter Standards Work (Lucy Kasdin, Amy Cole-Bloom, Alameda Health, Housing and Homelessness)</p> <ul style="list-style-type: none"> a. Updates from the management entity, Committee members will have an opportunity to ask questions. Committee members can expect a full presentation on the expanded Housing Resource Center model and procurement process during the May meeting. 	<p style="text-align: right;">2:45-3:05pm</p> <p style="text-align: center;"><i>20 minutes</i></p>

<p>9. Annual Review Coordinated Entry Policies, CE Grievance Policy (and accompanying user guide), and Housing Problem Solving Policy (Anna Fellers, Alameda County Health, Housing and Homelessness)</p> <ul style="list-style-type: none"> a. Anna Fellers will walk the Committee through their annual review of coordinated entry policies. b. <u>Policies can be found here and at the following links:</u> <ul style="list-style-type: none"> i. <u>Slide deck summary of policy review</u> ii. <u>Proposed edits to CE Policies</u> iii. <u>Coordinated Entry Grievance Policy</u> iv. <u>Coordinated Entry Grievance Policy User Guide</u> v. <u>Housing Problem Solving Policys</u> c. The Committee will have an opportunity to ask questions and provide feedback. The Committee will vote to approve these policies at the next meeting in May. 	<p>3:05pm- 3:35pm <i>30 minutes</i></p>
<p>Discussion (15 minutes)</p>	
<p>10. Discussion: Circle back to Outreach Workgroup (Kate Hart, co-chair)</p> <ul style="list-style-type: none"> a. Following these Management Entity updates, the Committee will circle back to the idea of an outreach workgroup, which was originally proposed in January of 2025 after the Unsheltered Workgroup wound down, but the workgroup never clarified goals, outcomes, membership, and thus never met. <ul style="list-style-type: none"> i. Given the updates shared by H&H during this April meeting, the Committee will begin to discuss if they are still interested in starting an outreach workgroup, and if so, what the goals and outcomes of the workgroup would be. 	<p>3:35pm – 3:50pm <i>15 minutes</i></p>
<p>Closing Items (10 minutes)</p>	
<p>11. Closing</p> <ul style="list-style-type: none"> a. The next OAC Committee meeting will be Wednesday, May 11th. b. Committee members can send agenda requests to alameda@homebaseccc.org. c. Committee members are also encouraged to look over the workplan to preview upcoming agenda items. 	<p>3:50pm – 4:00pm <i>10 minutes</i></p>

Community Agreements for All Committee Members

1. Each meeting starts with space for introductions: committee purpose, purpose of meeting, who is in the room, and an icebreaker (optional in the chat).
 - a. When you first speak: state your name, preferred pronouns, where you live or work, and your organization, agency, or general affiliation.
2. Committees have agendas and goals based on the committee's work plan. We all agree to stick to the agenda as much as possible.
 - a. Agenda items will be explained in the context of the committee's workplan and/or the CoC's work at large.
 - b. If other items arise, they will be tabled for future agendas.
 - c. The committee can decide as a group whether a non-agendized item should be discussed at a future meeting or whether it's not a topic for that committee to tackle.
3. Explain acronyms the first time they are introduced, and maybe say the whole word within the acronym, and then the acronym as a reminder for the first few meetings.
4. Everyone is encouraged to participate.
 - a. One person speaks at a time.
 - b. No one or two individuals should dominate a discussion.
5. Seek first to understand.
 - a. Listen to and respect other points of view.
 - b. Do your best to understand the pros and cons of every option.
 - c. This is a public discussion, not a debate.
6. If someone needs to be reminded of the community agreements, remind them to assume good intentions and handle each other with grace.
7. Need to work from a trauma centered perspective.

Committee Members

Amy Cole-Bloom	Alameda County Health Housing and Homelessness Services (H&H)
Tiara Jones	City of Oakland
Daniel Scott	Alameda County Housing & Community Development (HCD)
Kara Carnahan	Abode
Courtney Pal	Resources for Community Development
Stacey Burmaster	Insight Housing
Kate Hart	SAVE
Stephanie Semien	Community Member

Jenn Oakley	Community Member
Marlisa Fisher	Community Member
Veronica Alder	POCC
Marcela Munoz	Community Member