

# System Impact Committee

## Draft Minutes

March 4th, 2026

2:00pm-4:00pm

### [Zoom Meeting](#)

Phone: +16694449171

Meeting ID: 830 4274 7474

System Impact Committee meetings are public. Public Participation by Alameda County Residents, including residents with lived experience of homelessness is encouraged. Public Comment, limited to two minutes per person will be taken at the beginning of each meeting.

### Helpful links:

- **Google drive folder** for the System Impact Committee:  
[https://drive.google.com/drive/folders/1nM9ePaLZFrBi\\_PTMIPW1tk20WtpQ8glU?usp=sharing](https://drive.google.com/drive/folders/1nM9ePaLZFrBi_PTMIPW1tk20WtpQ8glU?usp=sharing)
- **Website page** (on Everyone Home website) for the System Impact Committee:  
<https://everyonehome.org/about/committees/system-impact-committee/>
- **Acronyms and Glossary:**  
[https://docs.google.com/spreadsheets/d/1I8hFMAU2IE-FqYmK8TZ9Hp40vmS1zRck9EBEbPIbwy8/edit?usp=drive\\_link](https://docs.google.com/spreadsheets/d/1I8hFMAU2IE-FqYmK8TZ9Hp40vmS1zRck9EBEbPIbwy8/edit?usp=drive_link)
- **Alameda County data dashboard:**  
[https://homelessness.acgov.org/data\\_homeless\\_response.page](https://homelessness.acgov.org/data_homeless_response.page)

### Committee Purpose

The purpose of the System Impact Committee is to monitor progress against the community's [strategic plan \(Home Together\)](#), including regular review of system-level and provider performance to support more rapid identification of emerging trends and needed changes to policy and programming. The committee will also be responsible for monitoring actual system performance against assumptions used in the Home Together system modeling to support updates to the plan as needed.

You can learn more about the Committee's Purpose [here](#).

### Meeting Purpose / Overview

The purpose of this meeting is to support the System Impact Committee's role in monitoring system performance and advancing Home Together goals by: reviewing and approving prior meeting minutes; receiving public input and key announcements; learning from Harvard Government Performance Labs about KPI development and dashboard design; presenting on basic provider scorecards, and discussing general agreements and Leadership Board composition to strengthen alignment and governance.

## Agenda

### 1. Welcome and Introductions

- Please come off mute and/or put in the chat your: Name, pronouns, affiliation (organization, etc.).
- Ground Rules

### 2. Approval of minutes

Ahead of today's meeting, Homebase distributed the meeting minutes (meeting minutes are the written record of our monthly meetings) from the February 4<sup>th</sup> System Impact Committee meeting for committee members to review.

- The draft minutes have also been posted in the System Impact Committee's [google drive folder](#).
- This time is held for committee members to let us know if they believe the minutes do not accurately capture the discussion items from the September meeting and need to be amended.
- You may also email Homebase at [mayareddy@homebaseccc.org](mailto:mayareddy@homebaseccc.org) and [matthieu@homebaseccc.org](mailto:matthieu@homebaseccc.org) copying [alameda@homebaseccc.org](mailto:alameda@homebaseccc.org), if you see anything in the draft minutes that are distributed following today's meeting that should be amended.

Minutes:

- Previous minutes approved.

### 3. System Impact Committee Public Comment

- Public Comment will be taken at the beginning of each meeting and is limited to 2 minutes per person.
- Homebase has created a public comment tracker where public comments across CoC meetings will be recorded.
- Comments will be directed to the appropriate CoC committee, Alameda County staff, or any other relevant CoC member/entity

Minutes:

- There was a request for guidance on how to structure public comments. Please feel free to contact HB staff outside the committee space to provide pointers.

### 4. Announcements

- If you have lived experience with grievance policies and procedures and would like to provide feedback on grievance policy and procedure best practices, you are invited to:
  - Complete [this survey](#) by Friday, March 13, 2026
- We have an open seat for a co-chair in the public sector – please contact us at [mayareddy@homebaseccc.org](mailto:mayareddy@homebaseccc.org) or [matthieu@homebaseccc.org](mailto:matthieu@homebaseccc.org) if interested or if you would like to nominate someone.

Minutes:

- Open seat for public sector co-chair and for ESC liaisons, please email Matthieu or Maya if interested.
- **Next SIC meeting – Wednesday, April 29 from 2:00-4:00 PM**

## 5. Ice Breaker

What's one question you think this committee should always be asking when reviewing system performance?

## 6. Presentations and Discussions

### 1. KPI Presentation from Harvard Government Performance Labs (Sky Mihaylo)

Minutes:

- Presentation focused on reducing new and returning entries into homelessness and enduring that higher-risk clients stayed housed.
- Analyzed distinguishing between outputs (what a program delivers) and outcomes (changes that happen to people – housed 12 months later)
- KPI's should act as "check engine lights" to drive conversation and changes in service delivery
- Discussion: committee members discussed the challenges of measuring prevention and the use of Randomized Control Trials (RCTs)

### 2. Basic Provider Scorecard Overview

Minutes:

- SIC aims to build a report card to monitor provider performance with the Home Together strategic plan
- Co-chair Nic Ming presented a mock scorecard that uses existing HUD performance measures to create a tool that will self-populate for providers using their APRs.
- A workgroup was proposed, and there was a call for volunteers to gauge interest.

### 3. Discussion: General agreements & Leadership Board composition (Nic Ming)

Minutes:

- Co-chair Nic Ming presented the general agreements and the LB workgroup about restructuring
- Committee members agreed that review the ground rules and start next SIC meeting with a discussion about changes
- Committee members also identified potential language changes, such as removing "dominate" from the ground rules.

## Committee Members

Alex Baker	HMIS Lead / OHCC	Absent
Chris Hess	Consultant	Present
David Amaral	All Home	Present
Doris Freeman	City of Oakland	Absent
Fiani Johnson	The Araminta Ross Foundation	Present
Jared DeFig	Wood Street	Present
Jason Espinoza	Insight Housing	Absent
Josh Jacobs	City of Berkeley	Absent

Miguel Dwin	Alameda County	Absent
Nic Ming	Social Impact Wheel	Present
Sabrina Abong	Youth Action Board	Present

Public Attendance:

- Sky Mihaylo, Harvard Government Performance Lab
- Caroline Topeé, Community member
- Ms. Shelley Gonzalez, Community member
- Matthieu Kaman, Homebase
- Maya Reddy, Homebase