

# Where are we now?

## 1) Encampment Resolution

- CoC Definition of Encampment – Approved!
- CoC Stance on Encampment Resolution – Inspired by UC Benioff Encampment Resolution Guide

## 2) Lowering Barriers to Access and Expanding Client-Centered Services

- Shelter Standards – Alameda County Shelter Written Standards last updated in 2022
- Outreach Best Practices for Working with Encampment



# Encampment Resolution

## 1) Encampment Definition

*“A place where one or more people stay with the presence of physical structures (tents, vehicles, etc.) and/or a constant or recurring collection of belongings. Both the person and the physical structure or collection of belongings have been present in the same location more than one night.”*

- OAC approved on 5/14



# Encampment Resolution Guide - Guiding Themes

- Elevate People with Lived Experience (PWLE)
- Build trust through transparency and flexibility
- Remove enforcement-led strategies
- Emphasize real alternatives and choice
- Prioritize safety, dignity, and realism



# Centering PWLE in All Phases

- Include PWLE in:
  - Outreach teams
  - Core Strategy Team
  - Planning and decision-making
- Compensate trusted encampment residents
- Create PWLE employment pathways (e.g., peer-in-training)

*“PWLE voices should be woven into the fabric of this whole process.”*



# Assessment Phase – Rethinking the By-Name List

- Shift from rigid 'by-name list' to flexible counts
- Allow community-generated rosters
- Plan for influx beyond initial count
- Focus on relationships, not just enumeration

*“Need to move away from by-name list language.”*



# Individualized Planning Must Include Choice

- Go beyond housing offers:
  - Safe parking zones
  - Minor vehicle repairs
  - Consider pets, proximity to services
- Offer recovery supports early and often
- Support those who decline housing

*“Not every homeless person wants housing. Other resources should be made available.”*



# Law Enforcement: Remove or Minimize

- Law enforcement should NOT be:
  - In outreach
  - Trusted with info
  - Used for transport or checks
- Use Service Providers or trusted community members
- Protect trust: No punitive follow-up

*“This can all be done without law enforcement agencies.”*



# Drawdown and Mitigation

- Do not start mitigation until ALL residents moved
- Provide:
  - Transport help
  - Support with possessions
  - Clear, compassionate communication

*“Mitigation should not start until ALL residents have been moved.”*



# Rethinking Site Activation & Re-Encampment

- Avoid hostile architecture unless site is hazardous
- Don't block sites due to blight
- Restart resolution process if re-encampment occurs

*“We HAVE TO allow people to camp in places where they cause blight.”*



# Recommendations Summary

Area	Key Improvements
Equity	Embed PWLE throughout
Planning	Emphasize options beyond housing
Safety	Remove enforcement role
Trust	Ensure clear, early communication
Closure	Delay resolution until everyone is assisted
Long-term	Re-engage, don't displace

*“The government needs to HOUSE their homeless, not HIDE their homeless.”*