

## Outreach, Access, and Coordination Committee

**November 12, 2025**

**2:00PM – 4:00PM**

**Minutes**

**[Link to Zoom Meeting](#)**

**Meeting ID: 86902912480**

Meetings are public. Alameda County residents with lived experience of homelessness are encouraged to attend. Public Comment will be taken at the beginning of each meeting and is limited to 2 minutes per person.

### Helpful links:

- **Google Drive folder** for the Outreach, Access, and Coordination (OAC) Committee: [https://drive.google.com/drive/folders/1XydfAT-\\_booxFXw5eg3fmv\\_ZeXWhlrB9?usp=drive\\_link](https://drive.google.com/drive/folders/1XydfAT-_booxFXw5eg3fmv_ZeXWhlrB9?usp=drive_link)
- **Website page** (on EveryOne Home website) for the OAC Committee: <https://everyonehome.org/about/committees/outreach-access-coordination/>
- **Acronyms and Glossary**: [https://docs.google.com/spreadsheets/d/118hFMAU2IE-EqYmK8TZ9Hp40vmS1zRck9EBEbPlbwy8/edit?usp=drive\\_link](https://docs.google.com/spreadsheets/d/118hFMAU2IE-EqYmK8TZ9Hp40vmS1zRck9EBEbPlbwy8/edit?usp=drive_link)

### Committee Purpose

The purpose of the Outreach, Access, and Coordination (OAC) Committee is to ensure that people experiencing homelessness receive available services tailored to their individual needs, and that the system offers welcoming and effective points of engagement. The committee will coordinate, monitor, and improve the quality and effectiveness of outreach, coordinated entry and other services that connect people to the homelessness response system and mainstream or other community services. Learn more about the purpose of this committee [here](#).

### Meeting Purpose / Overview

The purpose of the October OAC meeting was to: (1) meet Homebase staff that will be supporting the OAC, (2) receive updates on Gender-Based Violence provider trainings, and (3) check in on the OAC Workplan progress.

### Agenda Items

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| 1. <b>Welcome, Introductions, and Icebreaker</b> (Kate Hart, Co-Chair)  |
| 2. <b>Approval of Minutes, September 10, 2025</b> (Kate Hart, Co-Chair) |

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| <p>a. Minutes approved.</p>   |
| <p><b>3. Public Comment</b> (Kate Hart, Co-Chair)</p> <p>a. No public comment.</p>  |
| <p><b>4. Homeless System Updates or Urgent Items</b> (All)</p> <p>a. EveryOne Home Announcements (Morgan Bernados, Homebase)</p> <ul style="list-style-type: none"> <li>i. <a href="#">New FAQ</a> on Measure W &amp; the Home Together Fund available on the Alameda County Health, Housing and Homelessness (H&amp;H) website. You can also <a href="#">Sign up here</a> to receive email updates about the Home Together Plan and the Home Together Fund, including about procurement/ funding opportunities.</li> <li>ii. Community Meeting on November 18<sup>th</sup>. In-person registration closed but anyone is welcome to join virtually.</li> </ul> <p>b. Co-Chair Election Announcement:</p> <ul style="list-style-type: none"> <li>i. Amy Cole-Bloom and Kate Hart’s two-year terms as Committee co-chairs are about to end. The OAC Committee will hold a Co-Chair election at the next meeting to fill the vacancies. According to the <a href="#">EveryOne Home Governance Charter</a>, each Committee must have two co-chairs, one public sector chair and one community member/private sector chair. Co-chairs must be current voting members of the OAC Committee.</li> <li>ii. Amy Cole-Bloom and Kate Hart both nominated each other and accepted the nomination for co-chair. The vote for co-chair will take place in December.</li> </ul> |
| <p><b>5. Evidence-Based Solutions Committee (ESC) Report Out</b> (Laurie Flores and Marcela Munoz, ESC Liaisons)</p> <p>a. Laurie Flores: ESC received an update on the 2026 Point-in-Time Count planning process from Simtech. Jenn Oakley also gave a presentation on the Encampment Resolution Guide and the work the Unsheltered Workgroup did. The Committee began to talk about equity impacts of encampment resolution. The ESC also worked on their activity for the Fall Community Meeting.</p>  |
| <p><b>6. Meet Your New Homebase Staff!</b> (Kris Maun and Morgan Bernados, Homebase)</p> <ul style="list-style-type: none"> <li>a. Kris Maun and Morgan Bernados will be providing staffing support for the OAC going forward. They introduced themselves and provided space for Committee members to ask any questions about the staffing transition.</li> <li>b. No further questions or discussions.</li> </ul>  |
| <p><b>7. Update on GBV trainings</b> (Alan Guttirez, H&amp;H, and Kate Hart, Co-Chair)</p> <p>a. Alan led an update on the work that Alameda County Health, Housing and Homelessness Services has been doing with SAVE, Family Violence Law Center, Building Futures, and 211 in implementing the gender-based violence coordinated entry system.</p>   |

- b. One piece of the OAC workplan for the year was to scope out what training could look like for best practices in serving survivors. Brainstorming took place over the summer of 2025, but Alan shared the list of training ideas as a last opportunity for OAC members to give feedback on the initial training topics. Attendees shared further ideas around transfers, safety planning, behavioral health, and grievance procedures.
  - i. This opened a new conversation about grievance policies, where Kris was able to share Homebase is working with H&H to create a CoC grievance policy FAQ document. Kris also clarified it was not a project of the OAC, but more so a Homebase a project that has been informed by conversations and feedback in all Committee spaces.

#### **8. Workplan Pulse Check and Looking Ahead (Amy Cole-Bloom, Co-Chair)**

- a. [The 2025 OAC Workplan is available here.](#)
- b. Amy led the Committee and attendees through looking at the OAC workplan. There was discussion about needing to update the workplan based on the actual timelines of projects and to show update of what has been completed versus not. There was also a request to add the year to the columns to help clarify what month certain projects were or will be taken up.
- c. Regarding the Coordinated Entry evaluation, the original timeline has shifted, so the co-chairs will reassess the workplan and update the document. The co-chairs and the management entity will also discuss when the timing of the Coordinated Entry self-evaluation should be considering the results of the full evaluation have still not been finalized and discussed. The goal for the December Committee meeting will be to discuss the Coordinated Entry evaluation findings and recommendations to help inform the 2026 OAC workplan.
- d. There was also a request for the workplan to more clearly distinguish what projects or activities are reoccurring.
- e. Amy recommended that a workplan pulse check is added to the OAC agenda more regularly to track progress. Several members and attendees agreed.

#### **9. Closing**

- a. Next Meeting: Wednesday, December 12, 10<sup>th</sup> 2025
- b. Pam asked for an update on the Encampment Resolution Guide. Morgan shared that the guide was presented to the Evidence-Based Solutions Committee and will be on the agenda for the Leadership Board to review and approve in either November or December.

1. Each meeting starts with space for introductions: committee purpose, purpose of meeting, who is in the room, and an icebreaker (optional in the chat).
  - a. When you first speak: state your name, preferred pronouns, where you live or work, and your organization, agency, or general affiliation.
2. Committees have agendas and goals based on the committee's work plan. We all agree to stick to the agenda as much as possible.
  - a. Agenda items will be explained in the context of the committee's workplan and/or the CoC's work at large.
  - b. If other items arise, they will be tabled for future agendas.
  - c. The committee can decide as a group whether a non-agendized item should be discussed at a future meeting or whether it's not a topic for that committee to tackle.
3. Explain acronyms the first time they are introduced, and maybe say the whole word within the acronym, and then the acronym as a reminder for the first few meetings.
4. Everyone is encouraged to participate.
  - a. One person speaks at a time.
  - b. No one or two individuals should dominate a discussion.
5. Seek first to understand.
  - a. Listen to and respect other points of view.
  - b. Do your best to understand the pros and cons of every option.
  - c. This is a public discussion, not a debate.
6. If someone needs to be reminded of the ground rules and norms, remind them to assume good intentions and handle each other with grace.
7. Need to work from a trauma centered perspective.

### Committee Members Attendance

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| <b>Alan Guttirez</b>  | Alameda County Health Housing and Homelessness Services (H&H) | Present |
| <b>Shane Rogge</b>    | Alameda County Social Services Agency                         | Absent  |
| <b>Tiara Jones</b>    | City of Oakland   | Absent  |
| <b>Laurie Flores</b>  | City of Fremont   | Present |
| <b>Amy Cole-Bloom</b> | City of Hayward   | Present |
| <b>Daniel Scott</b>   | Alameda County Housing & Community Development (HCD)          | Present |
| <b>Kara Carnahan</b>  | Abode   | Present |
| <b>Courtney Pal</b>   | Resources for Community Development                           | Present |

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|-------------------------|-----------------------------------|---------|
| <b>Stacey Burmaster</b> | Insight Housing                   | Absent  |
| <b>Kate Hart</b>        | SAVE                              | Present |
| <b>Stephanie Semien</b> | Community Member                  | Absent  |
| <b>Jenn Oakley</b>      | Rising Sun Center for Opportunity | Absent  |
| <b>Marlisa Fisher</b>   | Community Member                  | Absent  |
| <b>Veronica Alder</b>   | POCC                              | Present |
| <b>Marcela Munoz</b>    | Community Member                  | Present |

### Public Attendance

- Lucy Kasdin, Alameda County Health Housing and Homelessness Services (H&H)
- Josh Jacobs, City of Berkeley
- Danielle Driver Bellino, Alameda County Health Housing and Homelessness Services (H&H)
- Ray Corona, Co-Chair of the CoC Standards, Compliance, and Funding (SCF) Committee
- Adrian Pemberton, community member
- Alex Baker, Alameda County Health Housing and Homelessness Services (H&H)
- Pam Glassoff, Eden I&R
- Zae, Youth Spirit Artworks
- Morgan Bernados, Homebase
- Kris Maun, Homebase