



Outreach, Access and Coordination Committee

September 10th, 2025

Meeting Purpose

The purpose of the September OAC meeting is hear an overview of the new HMIS client-facing portal, vote on the CoC Encampment Resolution Guide, and receive updates on Gender-Based Violence provider trainings. We will also plan for the upcoming Community Meeting.



Agenda

1. Welcome / Introduction
2. Minutes
3. Public Comment
4. Announcements/Urgent Items and/or Homeless System Updates
5. Evidence Based Solutions Committee Update
6. Ice Breaker
7. HMIS Client Facing Portal
8. ACTION ITEM: Vote on Encampment Resolution Guide
9. Planning for Community Meeting
10. Update on Gender Based Violence Trainings
11. Closing



Welcome/Introductions

- New folks say hello!
- OAC is tasked with:
 - Ensuring people experiencing homelessness receive available services tailored to their individual needs
 - Supporting providers in the system to offer welcoming and effective points of engagement
 - coordinating, monitoring, and improving the quality and effectiveness of outreach, coordinated entry and other services



Approval of Minutes

- No roll call vote is needed, corrections not already received by Homebase will be noted and minutes changed accordingly.



Public Comment

- Public Comment will be taken at the beginning of each meeting and is limited to 2 minutes per person.
- Homebase has created a public comment tracker where public comments across CoC meetings will be recorded.
- Comments will be directed to the appropriate CoC committee or County staff.
- You may also email Homebase at jose@homebaseccc.org and matthieu@homebaseccc.org, copying alameda@homebaseccc.org, if you would like to submit written comments.



Homelessness System Updates

- Community Meeting save the date Tuesday, November 18th. Send ideas for the agenda and activities or any other feedback by Monday, September 15. Email your thoughts to alameda@homebaseccc.org and look out for registration information in the next month.
 - Location: The California Endowment Center, 2000 Franklin St, Oakland, CA 94612
- Outreach Workgroup: Reach out to Matthieu Kaman and Jose Lucio at matthieu@homebaseccc.org and jose@homebaseccc.org if you are interested in participating in the workgroup
 - We are seeking both key outreach stakeholders and individuals with lived experience to help strengthen and improve services across the county.
- Jose and Matt transition



Evidence Based Solutions Committee Updates

Committee Liaison



Attend Evidence Based Solutions Committee Meetings!

Evidence Based Solutions Committee (ESC) Meetings

2nd Thursdays of each Month

11:00 am - 1:00 pm PT

ESC Zoom Information

Join Zoom Meeting: <https://homebaseccc.zoom.us/j/88193971818>

Meeting ID: 881 9397 1818

+1507-473-4847

ESC meetings are open to the public. Anyone interested is welcome to attend!



Ice Breaker (Homebase)

What's the best thing you've read, watched, or listened to lately that made you think differently about community, housing, or people supporting each other?



HMIS Client Facing Portal Update

- H&H HMIS Lead Team



ACTION ITEM – CoC Encampment Resolution Guide

- If approved by OAC, the document will be submitted to ESC for review before being sent to the Leadership Board for CoC adoption



Unsheltered Workgroup Overview

- The group was convened at the request of the Leadership Board toward the end of 2023. Beginning in early 2024, it met on a biweekly basis to bring together key stakeholders from across the community.
- Participants included individuals with lived experience, outreach providers, housing providers, government staff, advocates, and members of multiple CoC committees — including the Outreach, Access, and Coordination Committee, the Housing Capacity Committee, the System Impact Committee, and the Evidence-Based Solutions Committee.
- The group's diverse representation ensured that discussions reflected a wide range of expertise, roles, and lived experiences, fostering thoughtful, informed, and actionable recommendations.



Where are we now?

1) Encampment Resolution

- CoC Definition of Encampment – Approved!
- CoC Stance on Encampment Resolution – Inspired by UC Benioff Encampment Resolution Guide - pending approval

2) Lowering Barriers to Access and Expanding Client-Centered Services

- Shelter Standards – Alameda County Shelter Written Standards last updated in 2022
- Outreach Best Practices for Working with Encampment



Encampment Resolution

1) Encampment Definition

“A place where one or more people stay with the presence of physical structures (tents, vehicles, etc.) and/or a constant or recurring collection of belongings. Both the person and the physical structure or collection of belongings have been present in the same location more than one night.”

- OAC approved on 5/14



Recommendations Summary

Area	Key Improvements
Equity	Embed PWLE throughout
Planning	Emphasize options beyond housing
Safety	Remove enforcement role
Trust	Ensure clear, early communication
Closure	Delay resolution until everyone is assisted
Long-term	Re-engage, don't displace

*“The government needs to **HOUSE** their homeless, not **HIDE** their homeless.”*

Gender Based Violence Training Update

H&H



Planning For Community Meeting



Closing

- Next Meeting to be held October 8th, 2025

Upcoming Meeting Agenda Items:

- Draft Report on CES Evaluation
- Discussion of upcoming agenda items for next meeting. Requests for agenda items are also welcome at this time or via email: alameda@homebaseccc.org

