



EveryOneHome

Performance Measurement Recommendations for NOFO

*Standards, Compliance and Funding Committee
August 7, 2025*

HUD Requirements for Local Evaluation of CoC Renewal Projects

- The CoC must evaluate the performance of all projects requesting renewal funding. This evaluation must include:
 - Objective rating factors; may include subjective factors
 - **Performance measures aligned to HUD's system measures**
 - Consideration of participant barriers
 - How projects take steps to identify and address racial disparities and advance equity
- HUD gives each CoC flexibility to determine their own scoring factors within this general framework



Performance Measurement Factors

In 2024 (and prior years) projects were scored using a set of measures calculated from Homeless Management Information System (HMIS) data:

- 1A. Percentage of participants who remain stably housed (PSH only)
- 1B. Percentage of participants who exit to permanent housing (TH and RRH)
2. Percentage of participants who returned to homelessness
3. Percentage of adult participants who sustained or increased their income
4. Percentage of participants who sustained or secured non-cash benefits
5. Percentage of units occupied (utilization rate)
6. HMIS data quality



Performance Measurement Work Group

- Work group and its work plan were approved by SFC
- Aligned with SFC work plan and HUD requirements
- Met from April to May 2025
- Reviewed and discussed current measures.
- Updates intended to impact 2026 NOFO competition
- Unknown what will happen in 2025



Performance Measurement Work Group

Considerations for adjusting measures:

- Does it align with our local goals (Home Together Plan)?
- Does it reflect local priorities and needs?
- Does it provide relevant information about project performance?
- Does the target need updating in relation to current performance?



Project Types Included in Measures

PSH = Permanent Supportive Housing

RRH = Rapid Rehousing

TH = Transitional Housing

TH-RRH = Joint Transitional and Rapid Rehousing



Considerations for PSH Versus TH, RRH

PSH

Tenants receive ongoing housing assistance (rent subsidies)

If CoC grant is lost, tenants lose their housing if not transitioned to other permanent housing

PSH projects have low turnover, so existing projects can only serve a limited # of new tenants

TH, RRH

Participants receive time-limited housing assistance

If CoC grant is lost, participants can still receive assistance; but no new participants can be served.

TH and RRH projects have higher turnover; can serve more new participants than PSH

Summary of Proposed Changes



Housing Measures - 2024

Measures	Target	Maximum Points
1A: Housing Stability - Percent of Participants Who Remain Housed (PSH)	95%	14
1B: Percent of Participants Who Exit to Permanent Housing (TH, RRH Only)	80%	14
2: Percent of Participants who Exit to Homelessness	Less than 10%	12

Housing Measures – Proposed for 2026

Measures	Target	Maximum Points
1A: Housing Stability - Percent of Participants Who Remain Housed (PSH)	95%	TBD
1A: Housing Stability – Percentage of Participants Who Return to Homelessness after 6 months (TH/RRH)	Less than 8%	TBD
1B: Percent of Participants Who Exit to Permanent Housing (All Project Types)	80%	TBD

Income and Benefits - 2024

Measures	Target	Maximum Points
3: Percentage of Participants Who Gain or Sustain Income	50% - PSH 30% - TH/RRH	11
4: Percent of Participants Who Gain or Sustain Non-Cash Benefits	56%	11

Income and Benefits – Proposed for 2026

Measures	Target	Maximum Points
3: Percentage of Participants Who Gain or Sustain Income	70%	TBD
4: Percent of Participants Who Gain or Sustain Non-Cash Benefits	70% PSH 60% TH/RRH	TBD

Data Quality and Unit Utilization - 2024

Measures	Target	Maximum Points
5: Data Completeness and Accuracy	98%	6
6: Percentage of Funded Units Occupied on a Nightly Basis	100%	4

Data Quality and Unit Utilization – Proposed for 2025

Measures	Target	Maximum Points
5A: HMIS Data Completeness and Accuracy	98%	TBD
5B: HMIS Data Entry Timeliness	85%	TBD
6: Percentage of Funded Units Occupied on a Nightly Basis	100%	TBD

Overview

2024		Proposed 2026	
Housing Stability (PSH) or Exits to PH (TH/RRH)	14	Housing Stability (PSH) or Returns to Homelessness (TH/RRH)	TBD
Exits to Homelessness (All)	12	Exits to Permanent Housing (All)	TBD
Increase or Sustain Income (All)	11	Increase or Sustain Income (All)	TBD
Increase or Sustain Non-Cash Benefits (All)	11	Increase or Sustain Non-Cash Benefits (All)	TBD
HMIS Data – Completeness & Accuracy	6	HMIS Data – Completeness & Accuracy; & Timeliness	TBD
Unit Utilization	4	Unit Utilization	TBD
Total	58		TBD



Possible Additional Measures in Future

- Time from Coordinated Entry Referral to Enrollment
- Percentage of eligible CE referrals accepted

