

Outreach, Access, and Coordination Committees

Agenda

May 14, 2025

2:00pm – 4:00pm

Join Zoom Meeting

<https://homebaseccc.zoom.us/j/86902912480>

Meeting ID: 869 0291 2480

One tap mobile

+16694449171,,86902912480# US

+16699006833,,86902912480# US (San Jose)

Meetings are public. Alameda County residents with lived experience of homelessness are encouraged to attend. Public Comment will be taken at the beginning of each meeting and is limited to 2 minutes per person.

Helpful links:

- **Google Drive folder** for the Outreach, Access, and Coordination (OAC) Committee: https://drive.google.com/drive/folders/1XydfAT-_booxFXw5eg3fmv_ZeXWhlrB9?usp=drive_link
- **Website page** (on Everyone Home website) for the OAC Committee: <https://everyonehome.org/about/committees/outreach-access-coordination/>
- **Acronyms and Glossary**: https://docs.google.com/spreadsheets/d/1I8hFMAU2IE-FqYmK8TZ9Hp40vmS1zRck9EBEbPIbwy8/edit?usp=drive_link

Committee Purpose

The purpose of the Outreach, Access, and Coordination Committee is to ensure that people experiencing homelessness receive available services tailored to their individual needs, and that the system offers welcoming and effective points of engagement. The committee will coordinate, monitor, and improve the quality and effectiveness of outreach, coordinated entry and other services that connect people to the homelessness response system and mainstream or other community services. Learn more about the purpose of this committee [here](#).

Meeting Purpose

The May 14 meeting of the Outreach, Access, and Coordination (OAC) Committee will include approval of updated Coordinated Entry policies related to gender-based violence, updates from the Unsheltered Workgroup on the development of a countywide Encampment Resolution

Package, and targeted conversations on the roles of 211 and Housing Problem Solving in the Coordinated Entry System (CES). Committee members will participate in a reflective icebreaker, hear community announcements, and help shape upcoming agendas focused on assessment and grievances. Public comment is welcomed at the beginning of the meeting, and Alameda County residents with lived experience of homelessness are especially encouraged to attend.

Agenda

<p>1. Welcome / Introductions (Amy Cole-Bloom)</p>	<p>2:00pm – 2:05pm</p>
<p>2. Approval of minutes, April 9th, 2025 (Amy Cole-Bloom)</p> <p><i>No roll call vote is needed, corrections not already received by Homebase will be noted and minutes changed accordingly.</i></p>	<p>2:10pm – 2:15pm</p>
<p>3. Public Comment (Amy Cole-Bloom)</p> <ul style="list-style-type: none"> Public comments are welcome from anyone in attendance at the meeting but are limited to 2 minutes per person. Comments are also accepted in advance of the meeting via email sent to: alameda@homebaseccc.org 	<p>2:15pm – 2:20pm</p>
<p>4. Homeless System Updates or Urgent Items (All)</p> <ul style="list-style-type: none"> Community members are encouraged to share announcements or other brief informational items. 	<p>2:20pm – 2:25pm</p>
<p>5. Evidence-Based Solutions Committee Update (OAC Liaison)</p>	<p>2:25pm – 2:30pm</p>
<p>6. Ice Breaker (Homebase)</p> <p>Go around the room and ask each participant to share:</p> <ul style="list-style-type: none"> One Word that captures how they felt during the community meeting/event. One Wish they have for how we move forward with the priorities that were discussed. <p>Homebase will:</p> <ul style="list-style-type: none"> Write all the “One Words” in a visible word cloud or shared doc. Cluster the “One Wishes” into themes—like access, coordination, or engagement—and use it for future priority planning. <p>Example Responses:</p> <ul style="list-style-type: none"> One Word: “Inspired” One Wish: “That we keep the momentum going and involve more voices with lived experience.” One Word: “Overwhelmed” One Wish: “That we clarify who’s doing what and make collaboration smoother.” 	<p>2:30pm – 2:40pm</p>

<p>7. ACTION ITEM: Review and Approve Policies for Gender Based Violence Coordinated Entry (Kate)</p> <p>H&H and SAVE will review policies and procedures for the Gender Based Violence Coordinated Entry System as we anticipate launch of the Gender-Based Violence Coordinated Entry System.</p>	<p>2:40pm – 3:10pm</p>
<p>8. ACTION ITEM - Coordinated Entry Policies and Procedures:</p> <p>At this time, Housing and Homelessness Services (H&H) is proposing only minor edits—such as updates to reflect their new department name—to ensure compliance. We are requesting your approval of this version for compliance purposes.</p> <p>Please note that a more thorough review and opportunity to propose broader changes will take place after the Coordinated Entry System (CES) Evaluation is complete</p> <ul style="list-style-type: none"> - Grievance policy - Housing Problem Solving Policy - Coordinated Entry Policy 	<p>3:10pm – 3:00pm</p>
<p>9. Unsheltered Workgroup Update (Unsheltered Workgroup)</p> <p>The workgroup is taking a new direction following response from the Mayor’s Technical Working Group (TWG). As suggested from the TWG, the workgroup is reviewing the The Benioff Homelessness & Housing Initiative Encampment Resolution Guide to modify and tailor the Encampment Resolution Guide to Alameda County. This document will serve as the Leadership Board requested CoC Stance on Encampment Resolution.</p> <p>The workgroup identified Measure W as a funding stream that could help provide enforcement and accountability. If the workgroup devises a Encampment Resolution Package then the CoC can advocate for future funding opportunities, such as Measure W, to adopt the package as a set of governing documents in grant contracts. The proposed package would contain the following documents – as determined through the recommendations to the TWG:</p> <ul style="list-style-type: none"> • The CoC Encampment Resolution Guide • Shelter Written Standards • Outreach Best Practices <p>Proposed Updated language:</p> <p>The workgroup identified Measure W as a potential future funding source that could align with the goals of a comprehensive Encampment Resolution Package. If the workgroup recommends such a package, the CoC could</p>	<p>3:00pm – 3:30pm</p>

<p>encourage future funding opportunities—including but not limited to Measure W—to consider incorporating the package as reference materials or guiding documents in relevant contracts. The proposed package, as developed through recommendations to the TWG, may include:</p> <ul style="list-style-type: none"> • The CoC Encampment Resolution Guide • Shelter Written Standards • Outreach Best Practices <p>The first goal of developing a stance on Encampment resolution was determining a universal definition of Encampments to be used throughout the package:</p> <p>“A place where one or more people stay with the presence of physical structures (tents, vehicles, etc.) and/or a constant or recurring collection of belongings. Both the person and the physical structure or collection of belongings have been present in the same location more than one night.”</p>	
<p>10. CES Targeted Conversations: 211 and Housing Problem Solving (Homebase and County CES Staff)</p> <p>This is part of a series of “Targeted Conversations” around the selected CES evaluation topics, with the goal to refresh the committee’s understanding and create updated recommendations.</p> <p>The County and Homebase will present about the current knowledge we have around 211 and Housing Problem Solving. Homebase will provide summarize 211 focus group findings</p>	<p>3:30pm – 3:55pm</p>
<p>11. Closing</p> <ul style="list-style-type: none"> • <u>Upcoming Agenda Items</u> <ul style="list-style-type: none"> ○ Topics: Assessment and Grievances ○ Content: Past evaluation slides and equity analysis (H&H); related focus group findings (Homebase) ○ Discussion of upcoming agenda items for next meeting. Requests for agenda items are also welcome at this time or via email: alameda@homebaseccc.org <p>Next meeting June 11th, 2025</p>	<p>3:55pm – 4:00pm</p>

Meeting Norms For all Committee Members:

1. Each meeting starts with space for introductions: committee purpose, purpose of meeting, who is in the room, and an icebreaker (optional in the chat).
 - a. When you first speak: state your name, preferred pronouns, where you live or work, and your organization, agency, or general affiliation.

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2. Committees have agendas and goals based on the committee's work plan. We all agree to stick to the agenda as much as possible.
 - a. Agenda items will be explained in the context of the committee's workplan and/or the CoC's work at large.
 - b. If other items arise, they will be tabled for future agendas.
 - c. The committee can decide as a group whether a non-agendized item should be discussed at a future meeting or whether it's not a topic for that committee to tackle.
3. Explain acronyms the first time they are introduced, and maybe say the whole word within the acronym, and then the acronym as a reminder for the first few meetings.
4. Everyone is encouraged to participate.
 - a. One person speaks at a time.
 - b. No one or two individuals should dominate a discussion.
5. Seek first to understand.
 - a. Listen to and respect other points of view.
 - b. Do your best to understand the pros and cons of every option.
 - c. This is a public discussion, not a debate.
6. If someone needs to be reminded of the ground rules and norms, remind them to assume good intentions and handle each other with grace.
7. Need to work from a trauma centered perspective.