System Impact Committee
Agenda
May 7th, 2025
2:00pm-4:00pm

Join Zoom Meeting

Phone:1 646-876-9923
Meeting ID: 88041862364

System Impact Committee meetings are public. Public Participation by Alameda County Residents, including residents with lived experience of homelessness is encouraged. Public Comment, limited to two minutes per person will be taken at the beginning of each meeting.

Helpful links:

- **Google drive folder** for the System Impact Committee: https://drive.google.com/drive/folders/1nM9ePaLZFrBi_PTMIPW1tk20WtpQ8gIU?usp=sharing
- **Website page** (on EveryOne Home website) for the System Impact Committee: https://everyonehome.org/about/committees/system-impact-committee/
- **Acronyms and Glossary**: https://docs.google.com/spreadsheets/d/1l8hFMAU2IE-FqYmK8TZ9Hp40vmS1zRck9EBEbPIbwy8/edit?usp=drive_link
- **Alameda County data dashboard**: https://homelessness.acgov.org/data_homeless_response.page

Committee Purpose

The purpose of the System Impact Committee is to monitor progress against the community's strategic plan (Home Together), including regular review of system-level and provider performance to support more rapid identification of emerging trends and needed changes to policy and programming. The committee will also be responsible for monitoring actual system performance against assumptions used in the Home Together system modeling to support updates to the plan as needed.

You can learn more about the Committee's Purpose here.

Meeting Purpose / Overview

Today's System Impact Committee meeting will focus on grounding our understanding of system performance by reviewing HUD's System Performance Measures (SPMs) alongside Alameda County's strategic goals in the Home Together Plan. As the committee responsible for monitoring system-wide outcomes, we will use this data to identify performance gaps and begin shaping recommendations for the NOFO Performance Measures Workgroup. These recommendations will support strategic

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funding decisions and ensure the CoC is advancing equity, impact, and accountability across all parts of the homelessness response system.

Agenda

1. **Welcome and Introductions**
   - Please come off mute and/or put in the chat your: Name, pronouns, affiliation (organization, etc.).
   - Ground Rules

Minutes:

- Homebase welcomed attendees and introduced the purpose of the meeting: to deepen the committee's understanding of System Performance Measures (SPMs) and primary data sources used to evaluate CoC performance.
- The committee also aimed to review scoring tools used in Alameda and neighboring CoCs, and develop recommendations for the Performance Measures Workgroup and the Standards, Compliance, and Funding Committee.
- Ground rules were reviewed, and attendees introduced themselves with name, pronouns, and affiliation.

2. **Approval of minutes, 4/2/2025**
   Ahead of today, Homebase distributed the meeting minutes (meeting minutes are the written record of our monthly meetings) from the April 2nd System Impact Committee meeting for committee members to review.
   - The draft minutes have also been posted in the System Impact Committee's [google drive folder](#).
   - This time is held for committee members to let us know if they believe the minutes do not accurately capture the discussion items from the September meeting and need to be amended.

You may also email Homebase at jose@homebaseccc.org and matthieu@homebaseccc.org copying alameda@homebaseccc.org, if you see anything in the draft minutes that are distributed following today's meeting that should be amended.

Minutes:
- Minutes from the previous meeting were reviewed.
- No corrections or amendments were raised. The minutes were approved and will be posted online.

3. **System Impact Committee Public Comment**
   - Public Comment will be taken at the beginning of each meeting and is limited to 2 minutes per person.
   - Homebase has created a public comment tracker where public comments across CoC meetings will be recorded.

Comments will be directed to the appropriate CoC committee, Alameda County staff, or any other relevant CoC member/entity

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Minutes:

- No written or verbal public comments were received.

4. **Announcements**

- Acronym Glossary
    - About the Project:
        - The updated Acronym Glossary was developed over the last several months through collaboration with community partners, especially those with lived experience of homelessness. For more information about how this project was developed, you can review the project plan here.
    - Finished Acronym Glossary!
        - The interactive Acronym Glossary dashboard is available on the EveryOne Home website.
        - The full Acronym Glossary can also be viewed in an Excel spreadsheet here.
    - Feedback on the Acronym Glossary Project:
        - If you participated in the project by providing input or feedback through a survey, focus group, or other method, we'd love to hear your feedback on the project! To provide feedback on the project, please complete this Google Form by May 16th.
- Affordable Housing Month, East Bay Housing Organization, link with events and info: https://ebho.org/our-work/affordable-housing-month/

Minutes:

- The CoC's acronym glossary project is complete and now live. Links to the glossary and a feedback survey will be included in the meeting minutes.
- May is Affordable Housing Month. A resource list from East Bay Housing Organizations (EBHO) will also be linked in the minutes.

5. **Ice Breaker** (Homebase)

Minutes:
- Attendees used Mentimeter to share reflections on the recent CoC community meeting using one-word responses to describe:
    1. How they felt during the event
    2. What could have gone better
    3. Their favorite part of the day
- Due to limited attendance from those who participated in the community meeting, a follow-up survey will be sent out to collect additional feedback.

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6. **2025 SIC Work Plan Workstreams**

Presentation: CoC Data Overview with a Focus on System Performance Measures (SPM) (Homebase, 2:25 – 2:40)
- The SIC's role around system performance is to review system performance at regular intervals and monitor for any emerging trends, reporting issues and recommendations to the Leadership Board as appropriate. Homebase has developed materials to support the Committee's understanding of HUD's System Performance Measures (SPMs), which are saved in the Committee Google Drive folder [Primary CoC Data Sources].

- Homebase will step the Committee through foundational information on CoC data sources and provide data to show how the CoC is performing against the HUD SPMs. Since the SIC is also responsible for tracking the CoC's performance against the goals in the Home Together Plan, Homebase will crosswalk the SPMs with the CoC Committees so the SIC can identify which committees to engage when performance issues arise.

Minutes:

Overview of CoC Data Sources:
- **HMIS (Homeless Management Information System):**
  - Central database for all CoC performance, housing, and service data.
  - Foundation for reporting, evaluation, and system coordination.
- **SPMs (System Performance Measures):**
  - Seven standardized metrics HUD uses to evaluate CoC performance.
  - Include length of time homeless, returns to homelessness, system inflow, income growth, and housing retention.
  - Drive NOFO scoring and strategic planning decisions.
- **Project-Level Reports (APR & CAPER):**
  - APRs required for HUD CoC-funded programs; CAPERs for ESG-funded programs.
  - Assess program-level outcomes like housing stability and income growth.
  - Used in both HUD evaluations and local ranking/scoring.
- **Point-in-Time and Housing Inventory Counts (PIT & HIC):**
  - Provide annual snapshots of homelessness and system capacity.
  - Used to identify resource gaps and trends.

Importance of SPMs:
- SPMs help guide resource allocation, equity analyses, and system improvements.
- Metrics work best when interpreted collectively rather than in isolation.
- A crosswalk document was shared showing which committees should engage with each SPM for performance improvement efforts.

Discussion: Recommendations to Performance Measures Workgroup (Homebase, 2:40 – 3:40)

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The SIC's role includes sharing information on provider and system performance with the CoC Standards, Compliance, and Funding (SCF) Committee to help inform funding decisions. While NOFO-related work lives with the SCF Committee, that committee has convened the NOFO Performance Measures Workgroup to carry the performance measures work forward. With the foundational information on CoC data sources and the SPM data in mind, the SIC will review progress toward Home Together Plan targets and identify key system gaps. Based on that analysis, the SIC will develop recommendations for the NOFO Performance Measures Workgroup to help prioritize funding allocations—particularly as they relate to subpopulation demographics, system-level needs, and CoC-specific intervention strategies.

Minutes:

Scoring Tool Comparisons and Discussion:
- Alameda's NOFO scoring tool was compared to tools used in San Francisco, Napa, Marin, and Solano.
- Alameda's tool was praised for its structure, equity scoring, and integration of HMIS data.

San Francisco Highlights:
- Incremental/tiered scoring (e.g., partial points for partial goal attainment)
- Separate scoring for equity and client voice
- Stronger use of client surveys during the NOFO process

Napa Highlights:
- Differentiated scoring tools by project type (RRH vs. PSH)
- Greater emphasis on innovation and cultural responsiveness

Key Features Identified by Committee:
- Client Voice: Strong support for incorporating direct client input into scoring.
- Utilization Scoring: Interest in assigning more weight to unit utilization rates.
- Innovation Category: Encouraging programs to go beyond contractual obligations.
- Community Impact & Collaboration: Recognizing projects that leverage non-HUD partnerships.
- Capacity Building: Interest in incentivizing peer support among providers.

Next Steps:
- Homebase will send out a follow-up survey with comparison summaries and a space for additional recommendations.
- Recommendations will be compiled and shared with the NOFO Committee.
- Additional interest in exploring tools from other cities (e.g., LA, Portland, NYC) and the Canadian Homeless Learning Hub.

Committee Members

Alex Baker	HMIS Lead / OHCC	Present
Annie Bailey	City of Freemont	Absent
David Amaral	All Home	Present
Dorris Freeman	City of Oakland	Present
Fiani Johnson	The Araminta Ross Foundation	Absent
Jared DeFigh	Wood Street	Present
Jason Espinoza	Insight Housing	Absent
Jonathan Medrano	Covenant House	Absent

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Josh Jacobs	City of Berkeley	Present
Miguel Dwin	Alameda County	Present
Nic Ming	Social Impact Wheel	Absent
Nicole Adibi	FVLC-policy	Absent
Resheemah White	Emerging Leaders/BACS	Absent
Sabrina Abong	Youth Action Board	Present