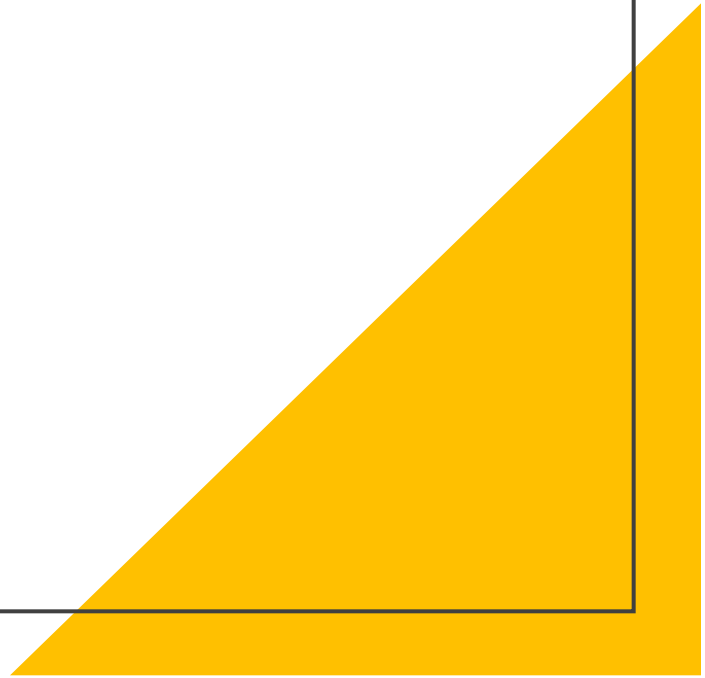




EveryOneHome

System Impact Committee

May 7, 2025



Goals for Today

Today's System Impact Committee meeting will focus on grounding our understanding of system performance by reviewing **HUD's System Performance Measures (SPMs) alongside Alameda County's strategic goals in the Home Together Plan**. As the committee responsible for monitoring system-wide outcomes, **we will use this data to identify performance gaps and begin shaping recommendations for the NOFO Performance Measures Workgroup**. These recommendations will support strategic funding decisions and ensure the **CoC is advancing evidence-based solutions, impact, and accountability** across all parts of the homelessness response system.

Agenda



1. Welcome / Introductions
 1. Ground rules and norms
 2. Approval of Minutes
2. Public Comment
3. Announcements
4. Icebreaker
5. 2025 SIC Workstreams
 1. System Level Performance and Using Performance Data to Support CoC SCF in Funding Decisions:
 1. Foundational Presentation on SPMs, Data Presentation on SPMs, and Identifying Areas of Cross-Committee Collaboration on SPMs
 2. Discussion and Activity: Using the SPMs to Develop Recommendations for the Performance Measures Workgroup



Ground Rules

- 1. The first time you speak, state your name, preferred pronouns, and where you live/organization or agency affiliation.** In a public meeting, it is helpful to know who is speaking as well as where they live in the community and/or what organization or agency they represent.
- 2. One person speaks at a time.** Refrain from side conversations. Pay attention to the person speaking. If you think you will forget an idea that comes to mind, write it down.
- 3. This is a public discussion, not a debate.** The purpose is not to win an argument, but to hear many points of view and explore many options and solutions.
- 4. Everyone is encouraged to participate. You may be asked to share what you think, or we may ask for comments from those who haven't spoken. It is always OK to "pass" when you are asked to share a comment**
- 5. No one or two individuals should dominate a discussion.** If you have already voiced your ideas, let others have an opportunity. When you speak, be brief and to the point.
- 6. Listen to and respect other points of view.**
- 7. Do your best to understand the pros and cons of every option,** not just those you prefer. Be as objective and fair-minded as you can be.
- 8. Seek first to understand, not to be understood.** Ask questions to seek clarification when you don't understand the meaning of someone's comments.

- Ahead of today's meeting, Homebase distributed the meeting minutes (meeting minutes are the written record of our monthly meetings) from the April 2nd System Impact Committee meeting for committee members.
- The draft minutes have also been posted in the System Impact Committee's [google drive folder](#).
- This time is held for committee members to let us know if they believe the minutes to do not accurately capture the discussion items from the September meeting and need to be amended.
- You may also email Homebase at jose@homebaseccc.org and matthieu@homebasesccc.org copying alameda@homebaseccc.org, if you see anything in the draft minutes that are distributed following today's meeting that should be amended.
- No roll call vote is needed, corrections not already received by Homebase will be noted and minutes changed accordingly.

Approval of Minutes



Public Comment

- Public Comment will be taken at the beginning of each meeting and is limited to 2 minutes per person.
- Homebase has created a public comment tracker where public comments across CoC meetings will be recorded.
- Comments will be directed to the appropriate CoC committee or County staff.
- You may also email Homebase at jose@homebaseccc.org and matthieu@homebaseccc.org, copying alameda@homebaseccc.org, if you would like to submit written comments.



Announcements

- Acronym Glossary
 - About the Project:
 - The updated Acronym Glossary was developed over the last several months through collaboration with community partners, especially those with lived experience of homelessness. For more information about how this project was developed, you can review the [project plan here](#).
 - Finished Acronym Glossary!
 - [The interactive Acronym Glossary dashboard is available on the EveryOne Home website](#).
 - The full Acronym Glossary can also be viewed in an [Excel spreadsheet here](#).
 - Feedback on the Acronym Glossary Project:
 - If you participated in the project by providing input or feedback through a survey, focus group, or other method, we'd love to hear your feedback on the project! To provide feedback on the project, please complete this [Google Form](#) by May 16th.
- Affordable Housing Month, East Bay Housing Organization, link with events and info: <https://ebho.org/our-work/affordable-housing-month/>



Ice Breaker (Josh Jacobs, Co-Chair)

Go around the room and ask each participant to share:

- One word that captures how they felt during the community meeting/event.
- One word that captures one thing that could have gone better.
- One word that captures their favorite part of the day

Homebase will drop a link to a Mentimeter in the chat:

- The Mentimeter will create a word cloud reflecting the committee's impressions.
- Matt and Jose will share this feedback with the Homebase team to inform planning for future Community Meetings.

To help us process feedback please format your "one words" as follows:

- How you felt: word1
- What could have gone better: word2
- Favorite part of the day: word3



2025 SIC Workstreams

- CoC Data Overview with a Focus on System Performance Measures (SPM)
- Recommendations to Performance Measures Workgroup



CoC Data Sources (Homebase)



SIC Work Streams: System Performance Measures

- The SIC's role around system performance is to review system performance at regular intervals and monitor for any emerging trends and report issues/recommendations to Leadership Board as appropriate.
- Homebase will step the Committee through foundational information on CoC data sources and provide data to show how the CoC is performing against the HUD SPMs. Since the SIC is also responsible for tracking the CoC's performance against the goals in the Home Together Plan, Homebase will crosswalk the SPMs with the CoC Committees so the SIC can identify which committees to engage when performance issues arise.

Primary Data Sources



System-Wide Database

HMIS



System-Level Reporting

System
Performance
Measures (SPM)



Project-Level Reporting

APR

CAPER



Point-in-Time Snapshots

Point-in-Time

Housing
Inventory Count



System-Wide Database

HMIS

- **The Homeless Management Information System or HMIS** is the primary database used for reporting the number of people experiencing homelessness and other outcomes to HUD.
- Local information technology system
- Each Continuum of Care (CoC) is responsible for selecting an HMIS software solution that complies with [HUD's data collection, management, and reporting standards](#).
- Uses:
 - Collect and share (across approved providers) client-level data to support the provision of housing and services to people at risk of or experiencing homelessness.
 - Coordination of services for clients.
 - Understand system-level provision of housing and services.
 - Analysis of the system-level data can support assessments of system-wide needs and establishing funding priorities



Project-Level Reporting

APR

CAPER

Annual Performance Report (APR)

- CoC Program-funded recipients and subrecipients are required to submit an Annual Performance Report (APR) electronically to HUD every operating year.

Consolidated Annual Performance and Evaluation Report (CAPER)

- ESG-funded recipients are required to submit a Consolidated Annual Performance and Evaluation Report (CAPER) to HUD annually.



Point-in-Time Snapshots

Point-in-Time

Housing
Inventory Count

The Housing Inventory Count and the Point-in-Time Count provide a “point-in-time” or one day snapshot of the system: the HIC provides a snapshot of a CoC’s housing inventory while PIT provides a snapshot of the number of people experiencing homelessness in a CoC.



The Housing Inventory Count (HIC) is a point-in-time inventory of provider programs within a Continuum of Care that provide beds and units dedicated to serve people experiencing homelessness.



The Point-in-Time (PIT) count is a count of sheltered and unsheltered people experiencing homelessness on a single night in January.



HUD developed seven performance measures to help communities measure their performance as coordinated systems of care and to measure their progress toward the goal of ending homelessness. CoCs are expected to use the SPMs to evaluate how well homeless services systems are functioning, where improvements are needed, and if they have deployed the right combination of strategies and resources.



System-Level Reporting

System Performance Measures (SPM)

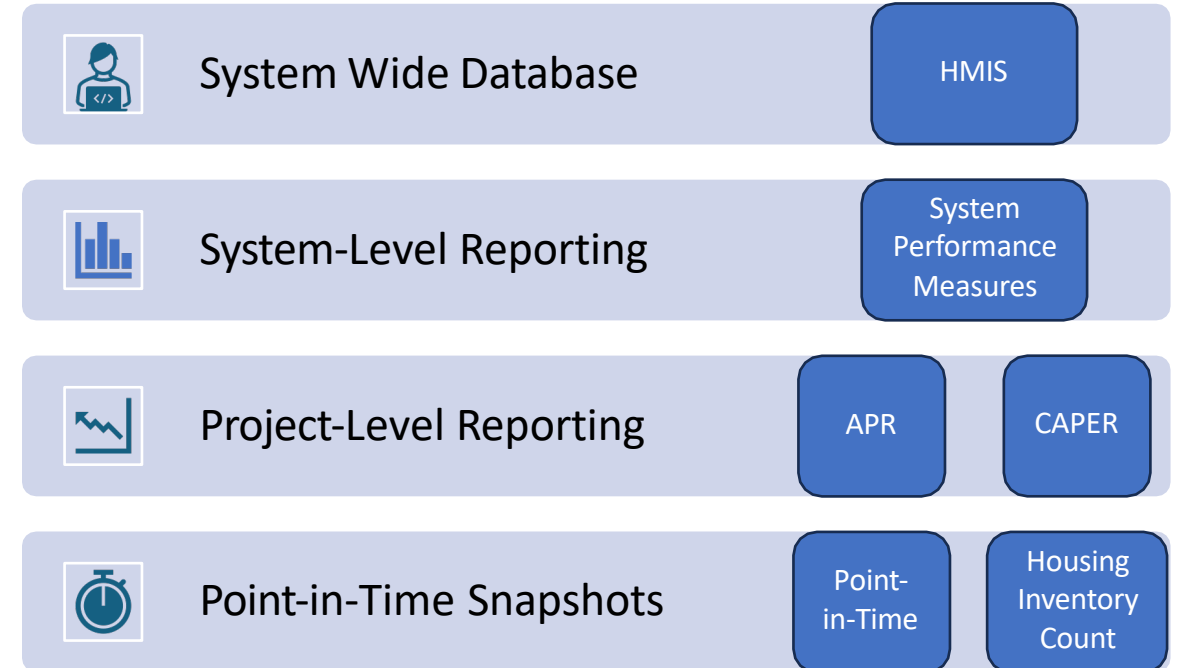
- 1: Length of Time a Person Remains Homeless
- 2a: Returns to homelessness within 6-12 months (after exit to a permanent destination)
- 2b: Returns to homelessness within 2 years (after exit to a permanent destination)
- 3: Number of Homeless Persons
- 4: Employment and Income Growth of Persons in CoC Program-funded Projects
- 5: Number of Persons who Become Homeless for the First Time
- 6: Homelessness Prevention and Housing Placement of Persons Defined by Category 3 of HUD's Homeless Definition in CoC Program-funded Projects
 - 6a: Preventing Returns to Homelessness within 6 and 12 Months Among This Subset of Families and Youth
 - 6b: Preventing Returns to Homelessness within 24 Months Among This Subset of Families and Youth
 - 6c: Successful Housing Placement Among This Subset of Families and Youth
- 7a: Successful Placement from Street Outreach
- 7b: Successful Placement in or Retention of Permanent Housing

How do these impact funding and planning?

Data from all of these go into scoring for the annual HUD CoC NOFO funding.

- CoC-level (SPMs, PIT, HIC, etc.)
- Local projects also scored (in part) based on their APRs

They are also used to inform CoC-wide plans for improving how we address homelessness (e.g., Home Together Plan) and other funding sources the CoC receives (e.g., HHAP).



| HUD SPM | Relevant Committees | Rationale |
|---|---|--|
| 1. Length of Time a Person Remains Homeless | HMIS Committee; Outreach, Access, and Coordination (OAC); Housing Stability and Homelessness Prevention (HSHP); Youth Committee | HMIS Committee can help resolve data quality issues. OAC oversees Coordinated Entry policies and access systems impacting time homeless; Housing Stability focuses on prevention and reducing time homeless for newly and formerly homeless households; Youth Committee can explore youth-focused community supports that could help shorten the time youth spend homeless |
| 2a. Returns to Homelessness within 6-12 months + 2b. Returns to Homelessness within 2 years | HSHP; Youth Committee; OAC | Housing Stability focuses on preventing new homelessness and analyzing drivers of returns; Youth Committee monitors system performance for youth homelessness and evaluates TAY returns; OAC should look at the effectiveness of matching through CES to identify potential areas for improvement |
| 3. Number of Homeless Persons | SIC; Point in Time (PIT) Workgroup; OAC | SIC and the PIT Workgroup support PIT methodology and results review; OAC monitors system access, barriers, and evidence-based outcomes in system entry; HSHP's focus on prevention work could help reduce the number of people becoming newly homeless. |
| 4. Employment and Income Growth | SIC, CoC Standards, Compliance, and Funding (SCF) Committee; Youth Committee | SIC should provide SCF with system- and provider-level data to inform funding decisions and performance measures development; Youth Committee oversees employment outcomes and program strategies for TAY. |
| 5. Number of Persons Who Become Homeless for the First Time | HSHP; OAC | HSHP analyzes inflow and drivers of first-time homelessness; OAC works on reducing barriers to system access and improving outreach effectiveness. |

| HUD SPM | RELEVANT COMMITTEES | RATIONALE |
|--|--|---|
| 6. Homelessness Prevention & Housing Placement+ 6a. Preventing Returns within 6-12 months + 6b. Preventing Returns within 24 months + 6c. Successful Housing Placement | N/A | HUD uses SPM 6 (Homeless Prevention and Housing Placement of Persons Defined by Category 3 of HUD's Homeless Definition in CoC Program-funded Projects). However, it's important to note that this SPM only applies to high-performing CoCs and, as of the current date, no CoCs have this designation. |
| 7a. Successful Placement from Street Outreach | OAC | OAC oversees CES as well as outreach coordination, standards, and evidence-based outcomes in system engagement and placement pathways from street outreach. |
| 7b. Successful Placement/Retention in Permanent Housing | Housing Capacity Committee (HCC), SIC, SCF | HCC monitors PSH and affordable housing creation aligned with Home Together targets; SIC monitors global system performance and should provide SCF with project performance data to inform funding decisions aligned with retention outcomes. |

System Level Performance (Homebase)

SIC Work Streams: Recommendations for Project Scoring in the CoC Competition

- The SIC's role includes sharing information on provider performance with CoC Standards, Compliance, and Funding Committee to inform funding decisions.



DISCUSSION



| Acronym | Definition |
|-----------|---|
| HUD | US Department of Housing and Urban Development |
| CoC | Continuum of Care: A geographic region awarded funding by HUD each year in a collaborative application process |
| OAC | Outreach Access Coordination Committee |
| SCC | System Coordination Committee: The former name of the OAC |
| PWLE | Person with Lived Expertise/Experience: Someone who has been homeless or is currently homeless |
| BIPOC | Black, Indigenous, Person of Color |
| NOFO/NOFA | Notice of Funding Opportunity: The annual (summer) competition for CoC funding |
| PIT | Point in Time Count: The count held every January of currently homeless households in the CoC |
| PSH | Permanent Supportive Housing: A type of CoC funded project that pays long-term, permanent housing subsidy for clients |
| RRH | Rapid Rehousing: A type of CoC funded project that pays short to medium term housing subsidy for clients |
| SSO | Supportive Services Only: A type of CoC funded project which includes staffing but not housing |

| Acronym | Definition |
|---------|--|
| CES | Coordinated Entry System |
| HRC | Housing Resource Center |
| HHIP | Housing and Homelessness Incentive Program |
| HHAP | Homeless Housing Assistance and Prevention Grant |
| ERF | Encampment Resolution Fund |
| SI | System Impact Committee |
| REC | Racial Equity Committee |
| LB | Leadership Board |
| HCC | Housing Capacity Committee |
| SFC | Standards, Funding, and Compliance Committee |
| HSP | Housing Stabilization and Prevention Committee |