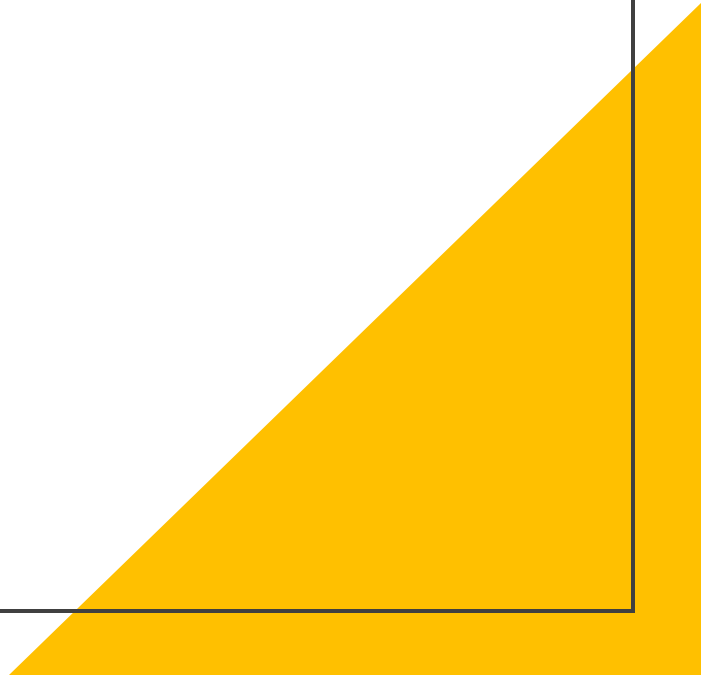




EveryOneHome

# Outreach, Access and Coordination Committee

April 9th, 2025



# Meeting Purpose

The April 9th Outreach, Access, and Coordination (OAC) Committee meeting will focus on key system updates, targeted discussions on Coordinated Entry System (CES) outcomes, and planning for the upcoming May 6th Community Meeting. Committee members will revisit crisis queue referral data with additional context, engage in a structured conversation on housing queue processes, and contribute to refining CES evaluation recommendations. Additionally, the group will collaborate to develop key updates for the Community Meeting and select a representative to present these updates. The meeting will provide an opportunity for meaningful discussion, alignment on priorities, and preparation for future committee initiatives.



# Agenda

1. Welcome / Introduction
2. Homebase Staffing Update
3. Minutes
4. Public Comment
5. Announcements/Urgent Items and/or Homeless System Updates
6. Racial Equity Committee Transition
7. Ice Breaker
8. Coordinated Entry System Evaluation Updates
9. Coordinated Entry Policies and Procedures
10. Tracking Outcomes: CES Targeted Conversations
11. Gender based Violence Coordinated Entry Introduction
12. Planning for the May Community Meeting
13. Closing



# Welcome/Introductions

- New folks say hello!
- OAC is tasked with:
  - Ensuring people experiencing homelessness receive available services tailored to their individual needs
  - Supporting providers in the system to offer welcoming and effective points of engagement
  - coordinating, monitoring, and improving the quality and effectiveness of outreach, coordinated entry and other services



# Homebase Staffing Update



# Approval of Minutes

- No roll call vote is needed, corrections not already received by Homebase will be noted and minutes changed accordingly.



# Public Comment

- Public Comment will be taken at the beginning of each meeting and is limited to 2 minutes per person.
- Homebase has created a public comment tracker where public comments across CoC meetings will be recorded.
- Comments will be directed to the appropriate CoC committee or County staff.
- You may also email Homebase at [jose@homebaseccc.org](mailto:jose@homebaseccc.org) and [matthieu@homebaseccc.org](mailto:matthieu@homebaseccc.org), copying [alameda@homebaseccc.org](mailto:alameda@homebaseccc.org), if you would like to submit written comments.



# Homelessness System Updates



- Register Now: Community Meeting May 6, Cal Endowment, virtual option
  - Registration Form: <https://forms.gle/UBKzi1r1yTiz1sTA9>, deadline 4/25
  - Agenda: [https://everyonehome.org/wp-content/uploads/2025/04/Agenda\\_EveryOne-Home-Spring-2025-Community-Meeting-.pdf](https://everyonehome.org/wp-content/uploads/2025/04/Agenda_EveryOne-Home-Spring-2025-Community-Meeting-.pdf)
  - Lunch provided in person, compensation for Committee members with lived experience of homelessness (no transportation stipend)
  - Events will include a Committee Table Fair, time for networking and table discussion, a workshop on narrative change, and updates on the CoC as a whole from our Leadership Board
- During the Community Meeting we will also have a time to honor leaders in our community. If you would like to nominate someone for the Wendy Jackson CoC Service Awards, please fill out this form. For more information about this awards ceremony, see the FAQ document here.
- The Harvard Kennedy School Government Performance Lab (GPL) **invites you to join our Data-Driven Decision-Making Training series**. These trainings are virtual and open to anyone working in and around homelessness prevention and response work in Alameda County. The intended audience is those new to data.
  - **Please register for the training here: [bit.ly/gpltraining](https://bit.ly/gpltraining).**
    - **Communicate with Data | Friday, April 11 at 10 am - 12 noon:** Bring all your learnings from previous sessions together and focus on how to present data to support action-oriented meetings and conversations.
  - Please reach out to Sky Mihaylo ([skymihaylo@hks.harvard.edu](mailto:skymihaylo@hks.harvard.edu)) if you have any questions.
- In addition, we're inviting your feedback on two important documents that impact Coordinated Entry workflows and HMIS oversight:
  - **Draft Updated HMIS Policies & Procedures**
  - [Link to draft document](#)
  - **Survey: Feedback on HMIS Policies & Procedures Updates**
  - [Link to the survey](#)
  - **Draft HMIS Access Policy**
  - [Link to draft document](#)
  - **Survey: Feedback on HMIS Access Policy**
  - [Link to the survey](#)
- Your input is critical to ensure these updates reflect the values and priorities of our community. Please share your feedback by April 18th

# Racial Equity Committee Transition to Evidence Based Solutions Committee

Laurie Flores - Committee Liaison



# Attend Evidence Based Solutions Committee Meetings!

## Evidence Based Solutions Committee (ESC) Meetings

2nd Thursdays of each Month

11:00 am - 1:00 pm PT

### ESC Zoom Information

Join Zoom Meeting: <https://homebaseccc.zoom.us/j/88193971818>





Meeting ID: 881 9397 1818

+1507-473-4847

**ESC meetings are open to the public. Anyone interested is welcome to attend!**



# Ice Breaker (Homebase)

- Because today's OAC meeting is focused on improving Coordinated Entry (CES), refining evaluation recommendations, and preparing for the May Community Meeting, let's start with some big-picture thinking!
- **Prompt:**  
*If you had a magic wand and could instantly improve one thing about the homeless response system (or the way we coordinate outreach and access), what would it be?*
-  Each participant will have 30 seconds to share their response in the chat OR unmute and share aloud.
-  Twist: If you see someone's response in the chat that you agree with or find interesting, give it a  or  emoji!
- This will help set the stage for a solutions-focused conversation while also letting us dream big before we dive into the work!



# Coordinated Entry System Evaluation Updates

Homebase and H&H



# Coordinated Entry System Evaluation Updates: Survey



## Survey was released on February 25

Survey was sent to a list of providers  
and the Everyone Home listserv



## Survey closed on March 28

We received 143 responses!



## The included 4 categories

People with Lived Experience  
Coordinated Entry Staff  
Homeless Response System  
Provider/Government staff  
Interested Community Members

# Coordinated Entry System Evaluation Updates: Survey



A significant portion of respondents (35.5%) come from homelessness service providers.



A strong representation (31.2%) is from people **currently experiencing** homelessness, with another 6.4% from those who **have experienced** it.

25 of 65 of service provider respondents also report past lived experience of homelessness

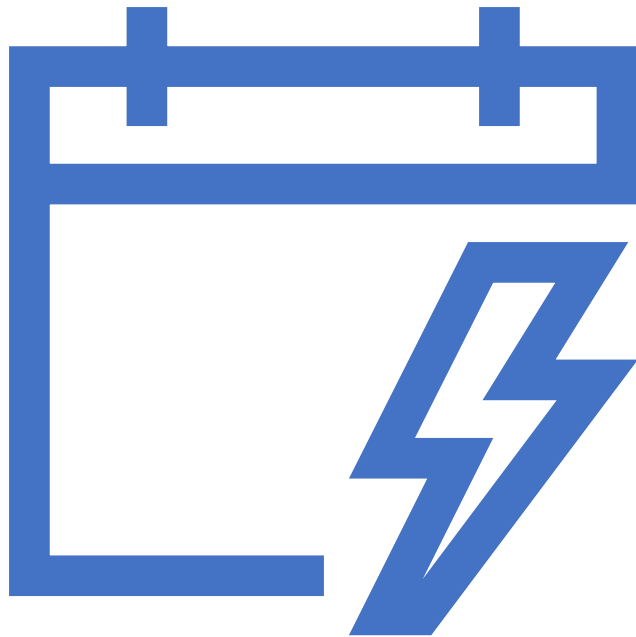


There's a mix of perspectives, including city government (10.6%), housing developers (2.8%), and advocates/volunteers (4.3%).



.7% were other respondents.

# Coordinated Entry System Evaluation Updates: Focus Groups



- Focus groups scheduling:
  - ~~211 Operators~~ – **Completed!**
  - ~~Unsheltered Households~~ – **Completed!**
  - ~~Outreach Staff~~ – **Completed!**
  - ~~Sheltered Households~~ – **Completed!**
  - Housing Resource Center Staff – **Scheduled 4/15**
  - Shelter Staff – **Scheduled 4/10**
  - ~~Provider Staff~~ – **Completed!**

# CE Policies and Procedures Introduction

H&H



# CES Targeted Conversations: Outcomes

Homebase and H&H



# Gender Based Violence Coordinated Entry Evaluation Overview

Kate Hart and H&H



# Community Meeting (Homebase)

- Who will be available to help table during the fair?
- What information should be included in a one-page handout about 2024 projects and future plans?
- Are there any additional materials or projects you'd like to display at your table, such as something on a laptop for feedback?



# Closing

- Next Meeting to be held May 14th

- Upcoming Meeting Agenda Items:

