

Outreach, Access, and Coordination Committees

Agenda

March 12th, 2025

2:00pm – 4:00pm

Join Zoom Meeting

<https://homebaseccc.zoom.us/j/88408677321>

Meeting ID: 884 0867 7321

One tap mobile

+16699006833,,84272212052#,,,,,0#,,805908# US (San Jose)

+12532158782,,84272212052#,,,,,0#,,805908# US (Tacoma)

Dial by your location

+1 669 900 6833 US (San Jose)

Meetings are public. Alameda County residents with lived experience of homelessness are encouraged to attend. Public Comment will be taken at the beginning of each meeting and is limited to 2 minutes per person.

Helpful links:

- **Google Drive folder** for the Outreach, Access, and Coordination (OAC) Committee: https://drive.google.com/drive/folders/1XydfAT-_booxFXw5eg3fmv_ZeXWhlrB9?usp=drive_link
- **Website page** (on Everyone Home website) for the OAC Committee: <https://everyonehome.org/about/committees/outreach-access-coordination/>
- **Acronyms and Glossary**: https://docs.google.com/spreadsheets/d/118hFMAU2IE-FqYmK8TZ9Hp40vmS1zRck9EBEbPIbwy8/edit?usp=drive_link

Committee Purpose

The purpose of the Outreach, Access, and Coordination Committee is to ensure that people experiencing homelessness receive available services tailored to their individual needs, and that the system offers welcoming and effective points of engagement. The committee will coordinate, monitor, and improve the quality and effectiveness of outreach, coordinated entry and other services that connect people to the homelessness response system and mainstream or other community services. Learn more about the purpose of this committee [here](#).

Agenda

<p>1. Welcome / Introductions (Kate Hart)</p>	<p>2:00pm – 2:05pm</p>
<p>2. Approval of minutes, February 12th, 2025 (Kate Hart)</p> <p><i>No roll call vote is needed, corrections not already received by Homebase will be noted and minutes changed accordingly.</i></p>	<p>2:05pm – 2:10pm</p>
<p>3. Public Comment (Kate Hart)</p> <ul style="list-style-type: none"> • Public comments are welcome from anyone in attendance at the meeting, but are limited to 2 minutes per person. Comments are also accepted in advance of the meeting via email sent to: alameda@homebaseccc.org 	<p>2:10pm – 2:15pm</p>
<p>4. Homeless System Updates or Urgent Items (All)</p> <ul style="list-style-type: none"> • Community members are encouraged to share announcements or other brief informational items. 	<p>2:15pm – 2:20pm</p>
<p>5. Racial Equity Standing Time (OAC Racial Equity Liaisons)</p> <ul style="list-style-type: none"> • In an effort to Center Racial Equity within all committee spaces, each meeting contains standing time for equity liaisons to provide updates or host discussions with the committee on equity topics. 	<p>2:20pm – 2:35pm</p>
<p>6. Coordinated Entry System Evaluation Updates (Homebase and County representatives)</p> <ul style="list-style-type: none"> • The Survey has been released • Focus groups beginning to be scheduled: <ul style="list-style-type: none"> ○ 211 Operators – 3/10, 3/19 ○ Unsheltered Households – 3/14 ○ Sheltered Households – pending scheduling ○ Housing Resource Center – pending scheduling ○ Outreach – pending scheduling ○ Shelter Staff – pending scheduling ○ Provider Staff – pending scheduling 	<p>2:35pm – 3:00pm</p>
<p>7. CES Targeted Conversation: Outcomes (Homebase and County CES Staff)</p> <p>The County and Homebase will present about the current knowledge we have around Coordinated Entry System (CES) Outcomes. The County will explain what Outcomes are currently tracked for CES and summarize 2024 results. This will include a review of past CES evaluation report recommendations for on the topic of CES Outcomes. The group will be encouraged to share their own</p>	<p>3:00pm – 3:55pm</p>

<p>understanding of outcomes and draft updated recommendations for this year’s CES evaluation report.</p> <p>This is the first of multiple “Targeted Conversations” around the selected CES evaluation topics. More “Targeted Conversations” will be scheduled over the next few meetings, each with the goal to refresh understanding and create updated recommendations.</p>	
<p>8. Closing</p> <ul style="list-style-type: none">• <u>Upcoming Agenda Items</u><ul style="list-style-type: none">○ Discussion of upcoming agenda items for next meeting. Requests for agenda items are also welcome at this time or via email: alameda@homebaseccc.org• Next meeting April 9th, 2025	3:55pm – 4:00pm

Meeting Norms

For all Committee Members:

1. Each meeting starts with space for introductions: committee purpose, purpose of meeting, who is in the room, and an icebreaker (optional in the chat).
 - a. When you first speak: state your name, preferred pronouns, where you live or work, and your organization, agency, or general affiliation.
2. Committees have agendas and goals based on the committee's work plan. We all agree to stick to the agenda as much as possible.
 - a. Agenda items will be explained in the context of the committee's workplan and/or the CoC's work at large.
 - b. If other items arise, they will be tabled for future agendas.
 - c. The committee can decide as a group whether a non-agendized item should be discussed at a future meeting or whether it's not a topic for that committee to tackle.
3. Explain acronyms the first time they are introduced, and maybe say the whole word within the acronym, and then the acronym as a reminder for the first few meetings.
4. Everyone is encouraged to participate.
 - a. One person speaks at a time.
 - b. No one or two individuals should dominate a discussion.
5. Seek first to understand.
 - a. Listen to and respect other points of view.
 - b. Do your best to understand the pros and cons of every option.
 - c. This is a public discussion, not a debate.
6. If someone needs to be reminded of the ground rules and norms, remind them to assume good intentions and handle each other with grace.
7. Need to work from a trauma centered perspective.