

System Impact Committee Agenda

February 6th, 2024

2:00pm-4:00pm

[Join Zoom Meeting](#)

Phone: 1 646-876-9923

Meeting ID: 88041862364

System Impact Committee meetings are public. Public Participation by Alameda County Residents, including residents with lived experience of homelessness is encouraged. Public Comment, limited to two minutes per person will be taken at the beginning of each meeting.

Helpful links:

- **Google drive folder** for the System Impact Committee:
https://drive.google.com/drive/folders/1nM9ePaLZFrBi_PTMIPW1tk20WtpQ8glU?usp=sharing
- **Website page** (on EveryOne Home website) for the System Impact Committee:
<https://everyonehome.org/about/committees/system-impact-committee/>
- **Acronyms and Glossary:**
https://docs.google.com/spreadsheets/d/1I8hFMAU2IE-FqYmK8TZ9Hp40vmS1zRck9EBEbPIbwy8/edit?usp=drive_link
- **Alameda County data dashboard:**
https://homelessness.acgov.org/data_homeless_response.page

Committee Purpose

The purpose of the System Impact Committee is to monitor progress against the community's [strategic plan \(Home Together\)](#), including regular review of system-level and provider performance to support more rapid identification of emerging trends and needed changes to policy and programming. The committee will also be responsible for monitoring actual system performance against assumptions used in the Home Together system modeling to support updates to the plan as needed.

You can learn more about the Committee's Purpose [here](#).

Meeting Purpose / Overview

The Committee will receive a presentation from the CoC NOFO consultant debriefing them on the 2024 HUD CoC Program funding competition – with a focus on performance measures. The focus of this month’s meeting will be to kick-off 2025 work streams and prioritize tasks.

You can submit written comments and feedback before or after our February using this [survey](#).

Agenda

1. Welcome and Introductions

- Please come off mute and/or put in the chat your: Name, pronouns, affiliation (organization, etc.).
- Ground Rules

● Approval of minutes, 01/07/2025

Ahead of today, Homebase distributed the meeting minutes (meeting minutes are the written record of our monthly meetings) from the January 7th System Impact Committee meeting for committee members to review.

- The draft minutes have also been posted in the System Impact Committee’s [google drive folder](#).
- This time is held for committee members to let us know if they believe the minutes do not accurately capture the discussion items from the September meeting and need to be amended.
- You may also email Homebase at jose@homebaseccc.org and matthieu@homebaseccc.org copying alameda@homebaseccc.org, if you see anything in the draft minutes that are distributed following today’s meeting that should be amended.

Minutes approved with no edits.

2 System Impact Committee Public Comment

- Public Comment will be taken at the beginning of each meeting and is limited to 2 minutes per person.
- Homebase has created a public comment tracker where public comments across CoC meetings will be recorded.
- Comments will be directed to the appropriate CoC committee, Alameda County staff, or any other relevant CoC member/entity

No public comment.

3 Announcements

Alameda H+H is Hiring

- a. https://www.linkedin.com/posts/tyler-clark-269a781b8_healthcare-systems-integration-administrator-activity-7275215816101388288-KT6F?utm_source=share&utm_medium=member_desktop

Morgan from Homebase is asking for voting committee members to sign their annual Conflict of Interest forms, please check for her email

4 Ice Breaker (Homebase)

- *Option 1: "If you could have one piece of data that would help improve homelessness services in our community, what would it be and why?"*
 - Divide the group into breakout rooms
 - Each breakout group will spend 5-10 minutes discussing their thoughts on the prompt.
 - Everyone will rejoin the main meeting room and share what their group discussed.
 - (Time permitting) Facilitate a brief discussion:
 - Highlight common themes in the answers.
 - Ask how different types of data (system-level vs. provider-level) can help solve key challenges.
- *Option 2: "What's one way we can redesign measures to better reflect equitable outcomes?"*
 - Divide the group into breakout rooms
 - Each breakout group will spend 5-10 minutes discussing their thoughts on the prompt.
 - Everyone will rejoin the main meeting room and share what their group discussed.
 - (Time permitting) Facilitate a brief discussion:
 - Highlight common themes in the answers.
 - Ask how racial disparities show up in the existing CoC performance measures today?

Annie: I am thinking about qualitative data. I want to know youth's perspective on housing. I want to know what they think is missing in services existing or what parts of the services need enhancement.

Elsie: It would be helpful to be able to pull out what programs, and housing to see where people are in the process.

Jose: We often talk about addressing disparities, it would be nice to see outcomes disaggregated by race.

David: What right of mix of housing is for people experiencing homelessness. We have a system of scarcity, what we have does not match needs of people we serve. Across the housing solutions spectrum it would be nice to know what level of resources best match needs across time.

Annie: David, you've raised a really good point. What are we doing currently to make sure we are trying to meet the right quantity of service.

David: We only so far know how many slots that there are of current project. Although it is difficult to match resources to demand as there is not enough supply in general.

Josh: We designed the response in coordinated entry based on what we have versus what we need. We need to shift our thinking to structuring services based on needs. Moving our assessment scores based on inventory limits how we're serving and who we're serving.

Nic: There is a gap in terms of what we have. CE serves folks most at risk. The needs of remaining population is not clearly defined in how they are met. The Home Together plan does highlight the need for affordable housing. Most folks that are homeless are in their situation due to economic reasons.

Josh: Yes, I want to add it would be helpful to know where people end up. We need to look at other data sources, HMIS systems, to see if people move or where they end up.

Doris: This is a really good question. I would like to find a way that we can improve the system to having the providers we want to work with. What is lacking to where a lot of providers and their teams is not updating information that is crucial. This would be helpful when trying to analyze data. When I pull data from agencies, a lot of times the information is not accurate.

Nic: One thing that would be helpful is macro level, to be able to define or look at how spending is allocated. Especially for housing solutions. Where is everything being spent? That information can help us to inform our conversations to strategize where shifts need to happen.

Sabrina: I would want to know where in the gap between the former foster youth and homelessness what's happening that's making them become homeless

Hilda: I'm a new transitional housing offering community supports and short term post hospitalization. I'm looking to get connected with resources that lead to successful transition to long term housing.

5 2025 SIC Work Plan Workstreams

Framing Presentations:

Presentation 1: Home Together Refresh Overview (Homebase with Materials Provided by H&H)

- Provide the Committee with an Overview of Plans for the Home Together Refresh:
- Key Areas of Responsibility for the SIC Include:
 - Provide input on Home Together Performance Management Framework (measures, timeline for review, etc.); update as needed
 - Track investments in the plan to support the development of annual Home Together progress reports
 - Track and Monitor Racial Equity Targets

Presentation 2: 2024 NOFO Debrief, with a Focus on Performance Measures (Kate Bristol)

- Introduce Performance Measures Refresh Project
 - Project will be led by the CoC Standards, Compliance, and Funding, Committee
 - The CoC SCF Committee is seeking support from SIC.
 - SIC is responsible for reviewing system performance, monitoring any emerging trends, reporting issues/recommendations to Leadership Board as appropriate, and monitoring racial equity targets
 - CoC SCF will also engage the Racial Equity Committee, Youth Committee, and PWLE Workgroup

Discussion Items:

- **System Performance Measures** - Support CoC SCF in its work to update CoC performance measures (SCF Led)
 - (move NOFO debrief to here)
 - Call for 1-2 committee members to participate in cross-committee workgroup
 - This will be a targeted and time-limited workgroup. CoC SCF needs to have this work completed by June 2025 to prepare providers for the 2026 NOFO.
- **Home Together Plan Progress** (SIC Led)
 - Home Together Year 2 Updates:
 - Draft Memo to Outreach, Access, and Coordination Committee
 - Memo to Housing Capacity Committee
 - Home Together Refresh (H & H Led)
 - According to the tentative HT Refresh timeline:

- June - August 2025: Strategy Identification
 - Identification and prioritization of strategies, informed by modeling and racial equity work
 - Leverage CoC committees for content-specific input
- **Point-in-Time** (H&H/PIT Work Group)
 - Jonathan Russell will be attending the March 5th SIC meeting to give us a presentation on the 2024 PIT report.
 - SIC role related to the PIT is as follows:
 - Provide input on Point in Time Count methodology
 - Serve as a forum for reviewing PIT results, discussing implications, and recommending framing for reporting to the Board and public
 - How does the SIC Committee want to use the PIT data and report to advance its work?
- **Provider Performance** (SIC Led)
 - SIC role in assessing provider performance:
 - Support development of provider scorecards
 - Review provider-level performance at regular intervals (2-3x/year)
 - Share information on provider performance with CoC Standards, Compliance, and Funding Committee to inform funding decisions
 - Design Quality Improvement (QI) initiative

Discussion:

Jose: The GPL labs are also providing training on how to use and analyze data.

David: There are plans on the way for the data analysis workgroup to engage with HSHP or OAC on issues where people have high level of expertise and experience.

Annie: Is there concerns of the current administration not honoring the awards?

Kate: We are not sure. The executive branch attempted to freeze all funds last week but unsuccessfully. They may try to block new funds approved by congress to be stopped.

Kate: Most of the impact will be to rental assistance.

Nic: The renewals include tier 1 and 2?

Kate: It includes all tier 1 but not all tier 2. One renewal was in tier 2 and was not approved.

Elsie: What data is collected to make sure that the numbers are actual numbers and not made up numbers?

Kate: At the client level, providers have to put in information for all clients they serve in HMIS. We have to put where they went and where they exited.

Elsie: Is there room for error or for staff to falsify information to receive higher grant amounts?

Kate: I hope not. It is difficult to make up fake clients. Sometimes you are supposed to know where people go after they exit. There is room for error and interpretation there.,

Jose: Matt and I staff the HMIS committee. We look at a lot of stuff in HMIS like accuracy, completeness, quality. We are using the regular data quality reports to also inform any gaps or errors.

Elsie: Thank you.

Nic: Have you gotten any feedback on measures that can be removed or added to the list?

Kate: We haven't received any feedback on specific measures but there are mentions that increasing income and what not is difficult. What is interesting to see what programs we are funding. If we look at the targets currently, do we want to fund primarily rapid rehousing or permanent supportive housing. Currently permanent housing scores higher than other projects because of the targets.

Nic: It sounds like the targets we want to update rather than measures.

Kate: Both are important but yes. For the existing ones we definitely want to look at what we want in the community. Also, each measure has a different amount of points which we also want to look at. Targets also shift between project type. Permanent housing for instance has lower targets for increasing income than rapid rehousing.

Jose: Is there any thought or point in looking at reallocation?

Kate: Most communities look at reallocation when connected with monitoring on a regular basis. There needs to be capacity building before we reallocate.

Matt: This is also an opportunity for us to look at needs for the community and make sure they match what is emphasized through scoring.

David: I agree, are we able to see the distributions of scoring for targets to see how they are impacted across projects?

Kate: Certainly! I can bring that next time.

Nic: Can we see the current measures as well?

Kate: Of course, we will go over that next meeting.

Nic: Thanks, and can you share your thoughts about what you want from the committee, and how often the workgroup needs to meet?

Jose: We can determine that once we get started with the group but we did think it may be good to start with two meetings a month.

Nic: Are there any members that serve in Standards Compliance and Funding?

Jose: Josh is on the committee and Sabrina expressed interest to joining the workgroup. Right now, we are trying to see as well who is interested in joining the workgroup. We will go to the Racial Equity committee and the People with Lived Experience.

Nic: For the work on score cards can we talk about who will be part of the work. Will we have a separate workgroup or have it be the primary focus of the group.

Josh: yes, I agree, I think we need to think about the HUD performance measures to see what is already being tracked.

Jose: yes, we should definitely lean on those and also look at our community specifically and see what is available. We will also lean on other communities to see what they came up with so we can share examples in future meetings.

David: Can you share what the data quality initiative is?

Josh: It has to do with looking at gaps and issues in our system in data collection and improving the system.

Jose: Yes, exactly! We will also be looking at training needs and capacity issues and identifying any issues or missing training that we can perhaps develop.

Committee Members

Alex Baker	HMIS Lead / OHCC	X
Annie Bailey	City of Fremont	X
David Amaral	All Home	X
Dorris Freeman	City of Oakland	X
Fiani Johnson	The Araminta Ross Foundation	
Jared DeFig	Wood Street	

Jason Espinoza	Insight Housing	
Jonathan Medrano	Covenant House	
Josh Jacobs	City of Berkeley	X
Miguel Dwin	Alameda County	
Nic Ming	Social Impact Wheel	X
Nicole Adibi	FVLC-policy	X
Resheemah White	Emerging Leaders/BACS	
Sabrina Abong	Youth Action Board	X
Suzanne Warner	OHCC	