



Housing Capacity Committee

February 19, 2025

Agenda

- Welcome/Introductions
- Review Ground Rules/Approval of Minutes
- Announcements and Public Comment
- Racial Equity Report Out
- Alameda County Housing Crisis Response AI (ACHCRAI) Assistant Presentation
- Discussion of Affordable Housing Site Visit
- Discussion of Point in Time (PIT) Count
- Questions and March Agenda Items

Welcome/Introductions

Name, Pronouns, Organizations

Seat	Member Name	Seat	Member Name
Representative of Alameda County Housing and Community Development	John Lo	Public Housing Authority Representative	TBD
Representative of Alameda County Office of Homeless Care and Coordination	Colleen Budenholzer	Representatives of Housing Advocacy Organizations	Sharon Cornu
City Representative	Xotichl Ortiz	Representative with Lived Experience	Jared DeFigh
City Representative	Moe Wright	Representative with Lived Experience	Isamar Ochoa Dominguez
City Representative	TBD	Representative with Lived Experience	Ms. Shelley Gonzalez
Representative from Unincorporated Area within County	TBD	Representative with Lived Experience	Caroline Topee
PSH Provider Representative	Stacey Burmaster	Representative with Lived Experience	TBD
Developer or Landlord Representative	Vivian Wan		

Ground Rules and Norms for Participation

1. When you first speak, state your name, preferred pronouns, where you live or work and your organization or agency.
2. One person speaks at a time.
3. This is a public discussion, not a debate.
4. Everyone is encouraged to participate.
5. No one or two individuals should dominate a discussion.
6. Listen to and respect other points of view.
7. Do your best to understand the pros and cons of every option.
8. Seek first to understand, not to be understood.
9. Explain acronyms the first time they are introduced.
10. If someone needs to be reminded of the ground rules and norms, remind them to assume good intentions and handle each other with grace.

Approval of Minutes

No roll call vote is needed, corrections not already received by Homebase will be noted and minutes changed accordingly.



Announcements

The Harvard Kennedy School Government Performance Lab (GPL) is inviting members of EveryOne Home, the Oakland, Berkeley/Alameda County Continuum of Care (CoC), to the sessions of their Data-Driven Decision Making Training Series. This training is open to anyone working in and around homelessness prevention and response work in Alameda County.

Please register for the training here: bit.ly/gpltraining

- **Unpack & Interpret Data | Friday, March 14 at 10 am - 12 noon:** Learn strategies for disaggregating data to better understand what your data is telling you.
- **Communicate with Data | Friday, April 11 at 10 am - 12 noon:** Bring all your learnings from previous sessions together and focus on how to present data to support action-oriented meetings and conversations.

Please reach out to Sky Mihaylo (skymihaylo@hks.harvard.edu) if you have any questions.

Announcements

- Workgroups are looking for volunteers:
 - Performance Measures Workgroup: will update the Performance Measures for CoC projects that are used as a part of scoring Notice of Funding Opportunity (NOFO) project applications.
 - Data Quality Workgroup: will develop a data quality plan for the community.
 - NOFO Workgroup: will develop a toolkit to help orient new applicants to the NOFO process and CoC funding.
- All workgroups are seeking volunteers who are: providers, people with lived experience of homelessness (PWLE), Racial Equity Committee (REC) members, and Youth Committee members.
- Deadline: Email alameda@homebaseccc.org by February 19th.

Public Comment

Please limit yourself to 2 minutes each.





Racial Equity Committee Report Out

Ms. Shelley Gonzalez



Alameda County Housing Crisis Response AI (ACHCRAI) Assistant Presentation

Nic Ming

AI Tool to Support AC CoC

CoC Housing Capacity Committee

2/19/2025





**Alameda County Housing Crisis Response System
CoC AI Assistant Chatbot**

ACHRAI URL:

<https://nada.gg/ACHRAI>



PURPOSE

INFORMATION SUPPORT

AI Tool to support
Alameda County
Continuum of Care
Community and Users
with sharing information.

ACCESSIBILITY & SCALE

Share reliable info with
different users on a
range of relevant topics
through an accessible
channel.



USERS SUPPORTED WITH INFORMATION

PERSONS WITH LIVED EXPERIENCE

Seeking programs, resources and services information.

SERVICE PROVIDERS

Information about Providers' service and resource; service delivery practices training information.

SYSTEM LEADERS

Policy and Planning information.

CoC COMMITTEE MEMBERS

Committees Activities and Decisions.



FEATURES

CHAT INTERFACE

Easy to use interface;
chat tool.

AC BASED KNOWLEDGE

Largely based on public,
shared docs and
Alameda and Housing
resources.

LINKS TO KEY SITES

Icons below the
welcome note that
link to key websites.

UPDATED INFO

Information shared auto
refreshes from source
web pages.

UPDATED INFO

Information shared
auto refreshes from
source web pages.

SMS

Refreshing Text
Capability.

INTERFACE - Desktop

nada.gg/ACHRAI

ACHRAI [ach/ray]- Alameda County CoC AI Assistant chatbot

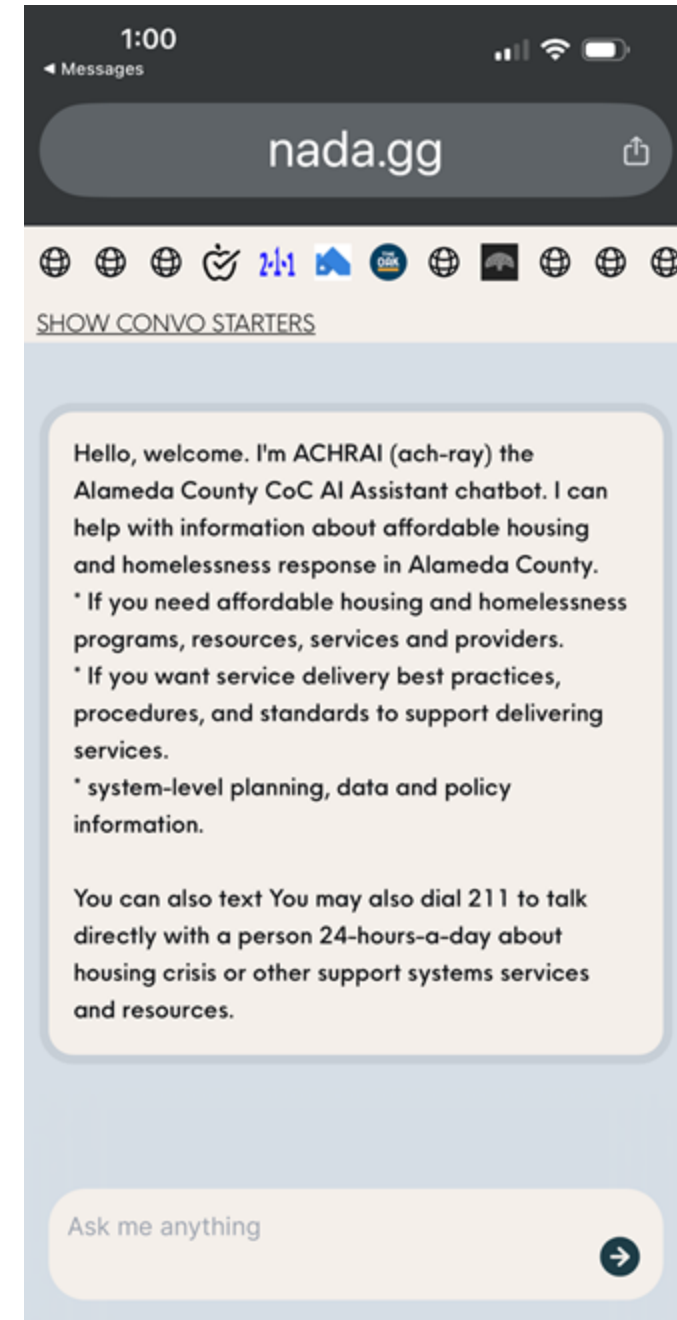
[SUBSCRIBE](#) [Share](#)

Welcome, this is ACHRAI (ach-ray), the Alameda County Housing Crisis Response AI Assistant. ACHRAI is a chatbot that helps with information about Alameda County affordable housing and homelessness response systems and their services and resources. These systems are also called EveryOne Home (EOH) or Oakland-Berkeley-Alameda County Continuum of Care (AC CoC). ACHRAI's Alameda County knowledge is curated and managed by Social Impact Wheel (SIW) and AI tech development by Donada. Contact achrai@socialimpactwheel.org with comments, feedback or questions.

Ask me anything [→](#)



INTERFACE - Mobile



DEMO & QUESTIONS



ACHRAI: <https://nada.gg/ACHRAI>



CONTINUING PILOT

USER TESTING AND FEEDBACK

- User testing and Feedback
- Refine Model

DATA SHARING AGREEMENTS

- Send us website url and other information to share about your housing website, program, activity, agency...



SOCIAL IMPACT WHEEL

Initiated project
Manage Interface
Curate and Manage
Knowledge

Nic Ming

DONADA

Tech Development
Tool Host Platform

Tobi Akomolede



NOTES

ADD COMMENTS AND QUESTIONS HERE



Discussion of Affordable Housing Site Visit


Sharon Cornu and John Lo, Co-Chairs

Moe Wright



Discussion of Point in Time (PIT) Count

Sharon Cornu and John Lo, Co-Chairs



Next Meeting:
March 19, 2025

- What agenda items should be on the March agenda?



Questions?

Acronym	Definition
HUD	US Department of Housing and Urban Development
CoC	Continuum of Care: A geographic region awarded funding by HUD each year in a collaborative application process
OAC	Outreach Access Coordination Committee: That's us!
SCC	System Coordination Committee: The former name of the OAC
PWLE	Person with Lived Expertise/Experience: Someone who has been homeless or is currently homeless
BIPOC	Black, Indigenous, Person of Color
NOFO/NOFA	Notice of Funding Opportunity: The annual (summer) competition for CoC funding
PIT	Point in Time Count: The count held every January of currently homeless households in the CoC
PSH	Permanent Supportive Housing: A type of CoC funded project that pays long-term, permanent housing subsidy for clients
RRH	Rapid Rehousing: A type of CoC funded project that pays short to medium term housing subsidy for clients
SSO	Supportive Services Only: A type of CoC funded project which includes staffing but not housing

Acronym	Definition
CES	Coordinated Entry System
HRC	Housing Resource Center
HHIP	Housing and Homelessness Incentive Program
HHAP	Homeless Housing Assistance and Prevention Grant
ERF	Encampment Resolution Fund
SI	System Impact Committee
REC	Racial Equity Committee
LB	Leadership Board
HCC	Housing Capacity Committee
SFC	Standards, Funding, and Compliance Committee
HSP	Housing Stabilization and Prevention Committee