

Outreach, Access, and Coordination Committees

Agenda

November 13th, 2024

2:00pm – 4:00pm

Join Zoom Meeting

<https://us02web.zoom.us/j/84272212052?pwd=WExOUVoyTDdvTzhTaIV1Vm5aQjcyUT09>

Meeting ID: 842 7221 2052

Passcode: 805908

One tap mobile

+16699006833,,84272212052#,,,,,0#,,805908# US (San Jose)

+12532158782,,84272212052#,,,,,0#,,805908# US (Tacoma)

Dial by your location

+1 669 900 6833 US (San Jose)

Meetings are public. Alameda County residents with lived experience of homelessness are encouraged to attend. Public Comment will be taken at the beginning of each meeting and is limited to 2 minutes per person.

Helpful links:

- **Google Drive folder** for the Outreach, Access, and Coordination (OAC) Committee: https://drive.google.com/drive/folders/1XydfAT-booxFXw5eg3fmv_ZeXWhlrB9?usp=drive_link
- **Website page** (on Everyone Home website) for the OAC Committee: <https://everyonehome.org/about/committees/outreach-access-coordination/>
- **Acronyms and Glossary**: https://docs.google.com/spreadsheets/d/1I8hFMAU2IE-FqYmK8TZ9Hp40vmS1zRck9EBEbPIbwy8/edit?usp=drive_link

Committee Purpose

The purpose of the Outreach, Access, and Coordination Committee is to ensure that people experiencing homelessness receive available services tailored to their individual needs, and that the system offers welcoming and effective points of engagement. The committee will coordinate, monitor, and improve the quality and effectiveness of outreach, coordinated entry and other services that connect people to the homelessness response system and mainstream or other community services. Learn more about the purpose of this committee [here](#).

Agenda

<p>1. Welcome / Introductions (Kate Hart)</p>	<p>2:00pm – 2:05pm</p>
<p>2. Approval of minutes, October 9th, 2024 (Kate Hart)</p> <p><i>No roll call vote is needed, corrections not already received by Homebase will be noted and minutes changed accordingly.</i></p>	<p>2:05pm – 2:10pm</p>
<p>3. Public Comment (Kate Hart)</p> <p>a. Public comments are welcome from anyone in attendance at the meeting, but are limited to 2 minutes per person. Comments are also accepted in advance of the meeting via email sent to: alameda@homebaseccc.org</p>	<p>2:10pm – 2:15pm</p>
<p>4. Homeless System Updates or Urgent Items (All)</p> <p>a. Community members are encouraged to share announcements or other brief informational items with the group.</p>	<p>2:15pm – 2:20pm</p>
<p>5. Action Item: Confirmation of Proposed CES Evaluation Process (Kim Natarajan)</p> <p>a. We will review together a Memo which outlines the proposed process for the Annual Coordination Entry Evaluation for this year. OAC will need to present the process to Leadership Board at the November 21st meeting of the Board.</p>	<p>2:20pm – 3:00pm</p>
<p>6. Review County Self Evaluation: CES Management Entity Performance (Alameda County H+H)</p> <p>a. County staff have prepared an evaluation of their performance as CES Management Entity, using the approved template. The OAC members will be asked for feedback before this section of the evaluation is finalized.</p>	<p>3:00pm – 3:40pm</p>
<p>7. Coordinated Entry Budget Presentation (Alameda County H+H)</p> <p>a. Time permitting, County staff will explain how the CES System is funded, and what the money is used for to support effective CE implementation.</p>	<p>3:40pm – 3:55pm</p>
<p>8. Closing</p> <ul style="list-style-type: none"> • <u>Upcoming Agenda Items</u> <ul style="list-style-type: none"> ○ Discussion of upcoming agenda items for next meeting. Requests for agenda items are also welcome at this time or via email: alameda@homebaseccc.org • Next meeting December 11th, 2024 	<p>3:55pm – 4:00pm</p>

Meeting Norms

For all Committee Members:

1. Each meeting starts with space for introductions: committee purpose, purpose of meeting, who is in the room, and an icebreaker (optional in the chat).
 - a. When you first speak: state your name, preferred pronouns, where you live or work, and your organization, agency, or general affiliation.
2. Committees have agendas and goals based on the committee's work plan. We all agree to stick to the agenda as much as possible.
 - a. Agenda items will be explained in the context of the committee's workplan and/or the CoC's work at large.
 - b. If other items arise, they will be tabled for future agendas.
 - c. The committee can decide as a group whether a non-agendized item should be discussed at a future meeting or whether it's not a topic for that committee to tackle.
3. Explain acronyms the first time they are introduced, and maybe say the whole word within the acronym, and then the acronym as a reminder for the first few meetings.
4. Everyone is encouraged to participate.
 - a. One person speaks at a time.
 - b. No one or two individuals should dominate a discussion.
5. Seek first to understand.
 - a. Listen to and respect other points of view.
 - b. Do your best to understand the pros and cons of every option.
 - c. This is a public discussion, not a debate.
6. If someone needs to be reminded of the ground rules and norms, remind them to assume good intentions and handle each other with grace.
7. Need to work from a trauma centered perspective.