

## Outreach, Access, and Coordination Committees

### Agenda

October 9th, 2024

2:00pm – 4:00pm

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Join Zoom Meeting

<https://us02web.zoom.us/j/84272212052?pwd=WExOUVoyTDdvTzhTaIV1Vm5aQjcyUT09>

Meeting ID: 842 7221 2052

Passcode: 805908

One tap mobile

+16699006833,,84272212052#,,,,,0#,,805908# US (San Jose)

+12532158782,,84272212052#,,,,,0#,,805908# US (Tacoma)

Dial by your location

+1 669 900 6833 US (San Jose)

Meetings are public. Alameda County residents with lived experience of homelessness are encouraged to attend. Public Comment will be taken at the beginning of each meeting and is limited to 2 minutes per person.

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#### Helpful links:

- **Google Drive folder** for the Outreach, Access, and Coordination (OAC) Committee: [https://drive.google.com/drive/folders/1XydfAT-booxFXw5eg3fmv\\_ZeXWhlrB9?usp=drive\\_link](https://drive.google.com/drive/folders/1XydfAT-booxFXw5eg3fmv_ZeXWhlrB9?usp=drive_link)
- **Website page** (on Everyone Home website) for the OAC Committee: <https://everyonehome.org/about/committees/outreach-access-coordination/>
- **Acronyms and Glossary**: [https://docs.google.com/spreadsheets/d/1I8hFMAU2IE-FqYmK8TZ9Hp40vmS1zRck9EBEbPIbw8/edit?usp=drive\\_link](https://docs.google.com/spreadsheets/d/1I8hFMAU2IE-FqYmK8TZ9Hp40vmS1zRck9EBEbPIbw8/edit?usp=drive_link)

#### Committee Purpose

The purpose of the Outreach, Access, and Coordination Committee is to ensure that people experiencing homelessness receive available services tailored to their individual needs, and that the system offers welcoming and effective points of engagement. The committee will coordinate, monitor, and improve the quality and effectiveness of outreach, coordinated entry and other services that connect people to the homelessness response system and mainstream or other community services. Learn more about the purpose of this committee [here](#).

Agenda

<p><b>1. Welcome / Introductions</b> (Kate Hart)</p>	<p>2:00pm – 2:05pm</p>
<p><b>2. Approval of minutes, September 11th, 2024</b> (Kate Hart)</p> <p><i>No roll call vote is needed, corrections not already received by Homebase will be noted and minutes changed accordingly.</i></p>	<p>2:05pm – 2:10pm</p>
<p><b>3. Public Comment</b> (Kate Hart)</p> <p>a. Public comments are welcome from anyone in attendance at the meeting, but are limited to 2 minutes per person. Comments are also accepted in advance of the meeting via email sent to: <a href="mailto:alameda@homebaseccc.org">alameda@homebaseccc.org</a></p>	<p>2:10pm – 2:15pm</p>
<p><b>4. Homeless System Updates or Urgent Items</b> (All)</p> <p>a. Community members are encouraged to share announcements or other brief informational items with the group.</p>	<p>2:15pm – 2:20pm</p>
<p><b>5. Action Item: Unsheltered Workgroup Report-Out</b> (Kim Natarajan)</p> <p>a. Continued from the September meeting, the Unsheltered Workgroup has a request to the OAC for more guidance on how to move forward with writing a policy on encampment work and whether to provide edits to the Encampment Prioritization Matrix created by the Alameda Mayor’s Conference Technical Working Group on Homelessness. (TWG)</p>	<p>2:20pm – 2:40pm</p>
<p><b>6. Review Past Coordinated Entry Evaluation Report</b> (Alameda County H+H)</p> <p>a. County staff will walk through the recommendations for Coordinated Entry System improvements that were listed in the last evaluation, and explain what has been done about each since the report was completed.</p>	<p>2:40pm – 3:15pm</p>
<p><b>7. Coordinated Entry Evaluation Process Discussion</b> (Alameda County H+H and Kate Hart)</p> <p>a. County staff together with OAC co-chair Kate Hart will look at one or two of the evaluation categories in detail. The committee will be asked for their vision of what more information or potential action is needed within those specific categories. What questions would you ask about this category when speaking with clients or staff using coordinated entry today?</p>	<p>3:15pm – 3:55pm</p>

<p><b>8. Closing</b></p> <ul style="list-style-type: none"><li>• <u>Upcoming Agenda Items</u><ul style="list-style-type: none"><li>○ Discussion of upcoming agenda items for next meeting. Requests for agenda items are also welcome at this time or via email: <a href="mailto:alameda@homebaseccc.org">alameda@homebaseccc.org</a></li></ul></li><li>• Next meeting <b>November 13th, 2024</b></li></ul>	<p>3:55pm – 4:00pm</p>
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## Meeting Norms

### For all Committee Members:

1. Each meeting starts with space for introductions: committee purpose, purpose of meeting, who is in the room, and an icebreaker (optional in the chat).
  - a. When you first speak: state your name, preferred pronouns, where you live or work, and your organization, agency, or general affiliation.
2. Committees have agendas and goals based on the committee's work plan. We all agree to stick to the agenda as much as possible.
  - a. Agenda items will be explained in the context of the committee's workplan and/or the CoC's work at large.
  - b. If other items arise, they will be tabled for future agendas.
  - c. The committee can decide as a group whether a non-agendized item should be discussed at a future meeting or whether it's not a topic for that committee to tackle.
3. Explain acronyms the first time they are introduced, and maybe say the whole word within the acronym, and then the acronym as a reminder for the first few meetings.
4. Everyone is encouraged to participate.
  - a. One person speaks at a time.
  - b. No one or two individuals should dominate a discussion.
5. Seek first to understand.
  - a. Listen to and respect other points of view.
  - b. Do your best to understand the pros and cons of every option.
  - c. This is a public discussion, not a debate.
6. If someone needs to be reminded of the ground rules and norms, remind them to assume good intentions and handle each other with grace.
7. Need to work from a trauma centered perspective.