System Impact Committee
Agenda
September 4, 2024
2:00pm-4:00pm

Join Zoom Meeting

Phone: 1 669 900 6833

Meeting ID: 878 7444 0338

Meetings are public. Alameda County residents with lived experience of homelessness are encouraged to attend. Public Comment will be taken at the beginning of each meeting and is limited to 2 minutes per person.

Helpful links:

- **Google drive folder** for the System Impact Committee: https://drive.google.com/drive/folders/1nM9ePaLZFrBi_PTMIPW1tk20WtpQ8gIU?usp=sharing
- **Website page** (on EveryOne Home website) for the System Impact Committee: https://everyonehome.org/about/committees/system-impact-committee/
- **Acronyms and Glossary**: https://docs.google.com/spreadsheets/d/1l8hFMAU2lE-FqYmK8TZ9Hp40vmS1zRck9EBEbPIbwy8/edit?usp=drive_link
- **Alameda County data dashboard**: https://homelessness.acgov.org/data_homeless_response.page

Committee Purpose

The purpose of the System Impact Committee is to monitor progress against the community's strategic plan (Home Together), including regular review of system-level and provider performance to support more rapid identification of emerging trends and needed changes to policy and programming. The committee will also be responsible for monitoring actual system performance against assumptions used in the Home Together system modeling to support updates to the plan as needed. You can learn more about the Committee Purpose here.

Meeting Purpose / Overview

This month's meeting will focus on developing a memo with recommendations for Continuum of Care (CoC) committee work on the actionable items from the Home Together Year 2 update the committee covered in the August meeting. To help us frame this work the committee will walk through

Agenda

1. **Welcome and Introductions** (Homebase) • Please come off mute and/or put in the chat your: Name, pronouns, affiliation (organization, etc.). • Ground Rules	**2:00 – 2:10**
2. **Approval of minutes, 8/07/2024** (Homebase) - Minutes Approved	**2:10 – 2:15**

3. **System Impact Committee Public Comment** (Homebase)
 	
 • Public Comment will be taken at the beginning of each meeting and is limited to 2 minutes per person.
 • Homebase has created a public comment tracker where public comments across CoC meetings will be recorded.
 • Comments will be directed to the appropriate CoC committee or County staff
 	
 • Dorris Freeman announcement: Bringing on new case managers for operations/EMT
 • Nic Ming: Racial equity committee working on new learning community space for CoC members and public to create space for deeper dive conversations among all the committees.
     • Starting Sept 17, 3rd Tuesday of each month 12-2pm, flyer circulating on listserv, will start by sharing information on coordinated entry with guest speaker Dr. Brand.
 • Nic Ming: Question about the PIT count data and if it's available.
     • Suzanne Warner: The data is complete, but report is not ready for release.
     • ==We will schedule a presentation for SIC when the report is finalized.==
	2:15 – 2:20

• **Announcements** (Homebase)
 • 2024 CoC NOFO was released on July 31, 2024.
     o HUD Announcement
 • Alameda County HCD is accepting public comment on their Draft 10-Year Housing Plan (2025-2035).
     o Feedback Form
 • Community Meeting Save the Date
     o Community Meeting will be Tuesday, October 29th and Wednesday, October 30th
     o The event will be held at the California Endowment, 2000 Franklin Street, Oakland, CA 94612. A virtual option will be available.
     o Programming will be from approximately 9am to 4pm with a full agenda to be announced at a later date.
	2:20 – 2:25

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- If you have any questions, please email alameda@homebaseccc.org. - Fair Housing Survey - Alameda County is currently conducting a county-wide regional fair housing survey as part of the Analysis of Impediments to Fair Housing Choice (AI) as part of the upcoming five-year Consolidated Plan (2025-2029). - Complete Survey: https://bit.ly/acfairhousing24 - Available in Chinese, Spanish, Persian, Vietnamese, and Tagalog - Survey will close September 13, 2024 Questions: - When does the public comment period on the 10-year Housing Plan close? ==Public comment has been extended to 9/26/2024.== - Can we create survey for suggestions and feedback for the committee as we come upon the year mark of the committee work? ==Survey==	
4. Proposal: Move the Monthly Committee Meeting to the 3rd or 4th Week of the Month **Basis**: Based on the schedule of committee meetings work, it may be helpful for SIC to meet after the other committees meet to gather information coming out of the other meetings. - This wouldn't have to be an immediate change. - Will take a vote at the October meeting. - Some meeting attendees expressed a preference for 3rd Wednesday, other meetings on the 4th but could do 2pm or later - Other attendees were unsure if moving the meeting mattered. - Co-chairs responded that it could help communication flow to give more time for committee to respond. Additionally, moving to times after the other committee meetings could allow for SIC to gather info from committees after long breaks. ==Survey==	**2:25 – 2:40**
5. Continuing Conversation on the Home Together Year Two Update and Planning for Next Steps - The Stepping the committee through the goals and strategies in Home Together to tie them back to the work of developing a memo for recommended action items for other committees to pick up - Our committee Co-Chair drafted a chart to help guide this. - The chart is saved in the committee google drive folder.	**2:40 –3:55**

Nic Ming presented the chart created to support developing a memo; a practical tool to organize and track progress over time, intended to help understand how to work with other committees around various goals and steps

- Context: Before the year 2 updates, Homebase made a presentation to synthesize goals and strategies from the strategic plan and year 1 updates. Also included initial performance measures and racial equity measures.
  - o Include link to Homebase's past presentation
  - o Identified few key goals and 3-4 strategies to achieve goal
  - o Presentation also included links to data sources that informed the goals
  - o This presentation informed the table Nic created
- Table organized by 4 main goals and the strategies that support them. For each strategy, there is a "+" drop down on the leftmost column to show the connected parts of the plan
- Column D to represent what committees could be involved
- "SIC Anchors" in Column E to help explore who in the committee could own or be involved in specific tasks
- Columns F & G show system performance measures and racial equity measures
- Column H to show any relevant data sources to link related to each activity
- Another goal is to define progress so it can be tracked and measured over time – Column H, J, K to support progress development

Questions:

- What committees do we pass this off to?
- How do we explain and invite them into the work? How do we anchor SIC to support the other committees and get them started?
- How to get this chart from a draft to an actionable tool?
- How does this draft land?
- What are action items?

Discussion post-presentation:

- Does this tool overlap with the annual analysis that already happens to track progress of Home Together? Last meeting they discussed which committees would take findings from the annual analysis.
  - o Nic Ming: The chart works alongside the annual analysis, and the annual analysis is a data source for the points on the tool. The tool is intended to help move past just the data and into actionable work and present it to other committees.
  - o Homebase: Need a tool to track decisions and data source and to create collaboration between SIC and other committees via the other committees they sit on.
  - o Committee members expressed hesitation about even more analysis, wants to get past just gathering more data to getting to action. Need to align with annual efforts already happening in Home Together and the key takeaways from the reports. Could those be the starting points for

what's addressed in the tool? Needs to be some alignment with the Home Together analysis.
- Other committee members expressed appreciation for this comment and asked we avoid duplicating work.
- Recommendation that it may be useful for committee to have a way to prioritize elements/goals in this chart. Although the committee is tasked with looking at the full system, a committee may not have the capacity to dig in deeply to all components of the strategic plan. How to make a tool actionable given the committee's capacity. Maybe add another column that highlights the select few highest priority goals so it's perhaps less daunting and easier to implement.
- Nic Ming: Column A priorities should be from the strategic plan and the annual report. Some of the goals and priorities are directly from strategic plan. Chart goal is to help organize committees to action and moving forward.
- Would columns F/G/H be the place to update what we find from the annual updates? (to guide action items) How do we account for updated data from annual analyses?
  - Nic Ming: Reaffirmed the tool is meant to be dynamic and grow as new reports come in.
- Won't this be a nerve center with data, interested people and actions? Is there a place to suggest action items and steps?
  - Nic Ming: Columns J & K but need to refine the language so it's clearer.
- Is there any focus upon system impact to client/participants?
  - Response in chat: all the strategies ultimately focus on systemwide impacts to clients. The Home Together Year 2 Progress Update shows how data is analyzed to look at impacts to people and populations: https://homelessness.acgov.org/reports.page?#home_together
    - You can also see data used to identify key findings and progress towards HT goals here: https://homelessness.acgov.org/data_homeless_response.page?
- In addition to the tool we need to add a place for recommendations and solutions to priority areas in collaboration with other committees, and take those recommendations back to the Leadership Board.
- Would a column for related agencies, structure, laws, etc. for situations be doable or perhaps a related folder?
  - Nic Ming: The tool is to help clarify what we're asking for from other committees. More opportunity to share the necessary information and resources to help start the work. What's the difference between action items and recommendations? Need to differentiate.
- I think some of the individual committees would be tasked w/ developing recommendations to address issues identified in different areas (i.e. prevention committee for Goal 1, etc.)
  - Nic and Homebase: Yes, committees will be tasked with developing ideas and those will pass through Leadership Board and SIC
  - Nic Ming: Circling back to need to develop the tool so that it can grow with updated data and reports.
  - Nic Ming: Lines of communication open for feedback. Will come back to this next month so folks can digest and think further.

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- How can we work and communicate with other committees and track what they are doing? - Homebase is staffing all committees and so can internally share information with each other and with other co-chairs, so that Homebase staff can share updates on other committees. - Nic Ming: How to create subgroups to create SIC anchors and delegate the action items. How to leverage the expertise and interest that exists in the committee - Homebase: Let's zero in on 3-4 high priority action items and then present back to SIC to see what people want to participate in. 1. New entries to homelessness, committee: Housing Stability and Homeless Prevention Committee 2. Inventory and Resource Gaps, committee: Housing Capacity Committee 3. Increased Volume for System Access, committee: Outreach, Access, and Coordination - Two different potential exercises, what is the description of each committee and what are their action items (and having that be part of the committee descriptions); assign new data findings to specific committees to dig into further - Homebase: Also need to support the other committees who aren't as data oriented as SIC – other committees always want more data and the Year 2 update provided it, but might need help interpreting it. Can also provide the specific data and other tools needed (such as Homelessness Prevention Framework) to go along with the action items other committees are being assigned. - Recommendation to test out the tool as if they were presenting to a committee. - Homebase: Homebase Create mockup of recommendations/data/action as if presenting to the Prevention Committee and discuss with co-chairs Nic and Josh in a planning meeting and send draft to SIC in advance of next meeting so it can be discussed in October. - Other committee members are also invited to the planning meeting. - Year Update 2 2-pager - Homebase: Loop in Leadership Board to make sure they're aware of the tool and plan before moving to the other committees.	
6. **Topics for Next Month** - Action Item: Voting to move committee meeting to later in the month - Create survey to send around before October meeting - Review Draft Memo - Other Topics? - Review mockup of the action plan using the tool	**3:55 – 4:00**

Committee Members

Alex Baker	HMIS Lead / OHCC	Present

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Annie Bailey	City of Freemont	absent
David Amaral	All Home	Present
Dominica Henderson	Housing Authority of the City of Oakland	absent
Dorris Freeman	City of Oakland	Present
Fiani Johnson	The Araminta Ross Foundation	absent
Jared DeFigh	Wood Street	Present
Jason Espinoza	Insight Housing	Present
Jonathan Medrano	Covenant House	absent
Josh Jacobs	City of Berkeley	Present
Miguel Dwin	Alameda County	Present
Nic Ming	Social Action Wheel	Present
Rasheemah White	Emerging Leaders/BACS	absent
Sabrina Abong	Youth Action Board	Present
Suzanne Warner	OHCC	Present

Public attendees:

- Nicole Adibi, Family Violence Law Center
- Dr. Kenisha Bryant
- Suzanne Campillo
- Jen Lucky
- Christoverre Kohler, PWLE Community Member