

CE Updates

August 2022



Coordinated Entry Training Update

- All courses are launched and available on demand.

ROLE	COURSE							
	1: Overview	2A-B: System Entry & HPS	3A-B: Prequestions & Enrollment	4: Crisis Assessment & Queue	5: Housing Assessment & Queue	6, 6A-C: Matching & After	7: HMIS Reports	8: Q & A
GROUP A: HRC/Access Points: direct service staff including outreach	Req	Req	Req	Req	Req			Req
GROUP B: HRC/Access Points: Program Manager, Supervisor, HMIS Liaison, QA staff	Req	Req	Req	Req	Req		Req	Req
GROUP C: Shelter, Outreach, Housing Navigators, Other non-HRC/Access Points staff	Req	Req	Req (3A)			Req (6, 6A, 6C)		Sug
GROUP D: HRC staff that does matching	Req			Sug	Sug	Req (6, 6A, 6B, 6C)		Sug

Req = Required. Sug = Suggested

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Coordinated Entry Updates

- Matching and referral to crisis resources within HMIS rolled out Countywide on 7/13/2022.
 - We expect it to take 2-3 months to fully implement, learn and refine.
- TAY Housing Resource Center is operating (Covenant House).
 - Will expand to a 2nd physical location in Hayward soon.
- DV CES technical submission completed.
- VA gained access to HMIS and VA staff within the Healthcare for Homeless Veterans and VASH teams are completing coordinated entry training. HCHV staff will be able to provide CE services to Veterans at the Oakland VA clinic.
- 248 new PSH units expected to come online between now and the end of 2022.
- One challenge: The labor shortage, as well as COVID, is impacting service capacity.



CE Data

Resource Zone	Housing Problem Solving Enrollments	Coordinated Entry Enrollments
East County (Dublin, Pleasanton, Livermore)	187	288
Mid County East (Hayward, Unincorporated)	750	1028
Mid County West (Alameda, San Leandro)	422	466
North County (Berkeley, Emeryville, Albany)	750	1211
Oakland	2149	4044
South County (Fremont, Newark, Union City)	543	813
Blank	199	432
Grand Total	5000	8282



CE Data

Resource Zone	Households on Crisis Queue	Households on Housing Queue
East County (Dublin, Pleasanton, Livermore)	65	87
Mid County East (Hayward, Unincorporated)	259	347
Mid County West (Alameda, San Leandro)	123	189
North County (Berkeley, Emeryville, Albany)	222	413
Oakland	422	934
South County (Fremont, Newark, Union City)	142	95
Grand Total	1235	2073



EHV Update

	Total Vouchers	Total Matched to EHV	App. Submitted to PHA	Active Vouchers	Vouchers Issued Ever	Leased Up
BHA	51	72	53	36	41	15
AHA	57	89	58	54	56	29
OHA	515	669*	528	358	472	189
HACA	252	378	266	204	221	66
Total	875	1208	905	652	790	299

*Opened up the OHA process for anyone experiencing homelessness in Oakland with a housing needs assessment to submit an interest form. We will then refer based on CE prioritization. This was done to expedite connecting people to the resource.

10% Gender-Based Violence Community

- 91 Applications Submitted to PHA
- 83 Active Vouchers
- 54 Leased Up

9% Transitional Aged Youth (TAY) Community

- 86 TAY assigned to a PHA
- 45 Applications submitted to PHA
- 21 Active Vouchers
- 14 Leased Up



Disaggregated Referral Data: Emergency Housing Vouchers (EHV)

This includes all EHV referrals as of 8/8/22 other than people in the GBV set aside, given that the data is not available in HMIS.

Race	% of EHV Referrals	% of Homeless Population per 2022 PIT Count
Black, African American, or African	52.2%	43%
White	34.4%	39%
Asian or Asian American	2.7%	4%
Native Hawaiian or Pacific Islander	1.5%	3%
Multi-Racial	6.7%	7%
American Indian, Alaska Native or Indigenous	2.0%	4%
Unknown	0.5%	



Disaggregated Referral Data: Permanent Supportive Housing (PSH)

Home Stretch started matching using the Housing Queue on 11/1/22. The data below shows referrals to PSH since between 11/1/22 and 8/8/22.

Race	Number of PSH Referrals	% of PSH Referrals	% of Homeless Population per 2022 PIT Count
Black, African American, or African	135	51%	43%
White	92	35%	39%
Asian or Asian American	6	2%	4%
Native Hawaiian or Pacific Islander	3	1%	3%
Multi-Racial	23	9%	7%
American Indian, Alaska Native or Indigenous	5	2%	4%
Unknown	2	1%	

