



**Results-Based Accountability Committee
Agenda
September 12, 2022
2:00 – 3:30 p.m.**

Attendance: Julian Leiserson, Chair (Abode Services), Sharon Osterweil (Lifelong Medical), Deidre Wan (Berkeley Youth Alternatives)

EveryOne Home Staff: Katie Haverly (Director of Research and Data Analytics), Rachel Rios-Richardson (Data and Performance Analyst)

Notes reviewed and approved by RBA Chair Julian Leiserson

1. Welcome and Introductions

- RBA Committee is an open committee and welcomes participation from anyone committed to learning and implementing the RBA framework
- Miguel as co-chair—Miguel was not present at the meeting.

2. Announcements

- The Committee reviewed meeting notes from June 2022.
- Katie Haverly provided an update on the ICF TA support.
 - ICF TA have been meeting weekly as a workgroup as part of the HMIS committee.
 - They have created a new data quality action plan for the county as well as new policies around agency onboarding.
 - In-progress is a pilot of a funder-liaison role for the HMIS system to support data quality across funded projects.
 - The ICF TA contract is over at the end of September but they have indicated that they are willing/able to continue their work with us.
 - The HMIS team applied for NOFO grant funds to potentially bring on two system administrative staff members through BitFocus to support the needs of the HMIS response.
- Katie provided an update on the Coordinated Entry Evaluation
 - Coordinated Entry Evaluation effort was started early this spring.
 - They launched the survey to providers and focus groups; so far 42 responses have been received out of 150.
 - Katie Haverly suggested it might be time to reconvene Coordinated Entry Evaluation Committee to discuss next steps.
 - Concerns as well as suggestions for improvement for Coordinated Entry were raised:
 - Michelle Starratt had suggested to Katie at a previous meeting: getting specific feedback from cities about the Coordinated Entry system and processes as well as reaching out to nonprofit providers with vacant units that they have trouble filling.
 - Deidre brought up concerns about the slow response time (28-100 days to get a unit filled).

- Katie brought up issues with landlord engagement contributing to slow the response time.
 - Julian discussed issues with locating individuals due to problems keeping contact numbers up to date.
 - Sharon brought up the idea of accessible free phones.
 - Katie relayed an idea Rachel Rios-Richardson came up with; using the information from the NOFO applications on how many units are unoccupied as part of the Coordinated Entry Evaluation.
 - Sharon brought up that issues filling units are often problems with the property management entity which is not included in the NOFO application information. Sharon stated that it is with these property management third parties that they historically see the most delays.
 - Julian suggested perhaps these concerns/conversations would be good to have in the System Impact Committee.
 - Katie clarified that the Systems Coordination Committee is tasked with the Coordinated Entry Evaluation. They subcontracted this evaluation out to the RBA Committee and the SCC doesn't sunset until February and can oversee the work until it is complete.
- Rachel provided an update on Supplemental NOFO/NOFO
 - Regular NOFO update: local application deadlines have passed and the NOFO committee is now reviewing applications.
 - Renewal and new project applicants will be informed of their scores on reading and ranking on the 15th.
 - The supplemental NOFO competition is still open.
 - Local applications are due September 20th.
 - E-Snaps deadline is September 27th.
 - NOFO Committee will then need to read and rank the supplemental NOFO applications.
 - Continuum of Care applications are in progress as well.
- Julian provided an update on the Governance Restructure
 - Julian shared a revised governance transition timeline which was reviewed at a recent Leadership Board meeting.
 - New Leadership Board has been seated.
 - The NOFO application, special NOFO, youth committee and HMIS committee have been added to the transition timeline.
 - Katie also shared that a call will be going out in the next month or so for recruitment of all seven of the committees. Committees will be seated sequentially.
 - Katie also shared that the HMIS Committee is making a request to the Leadership Board to go from being a subcommittee to a standing committee due to the amount of work that committee holds.
 - Will be discussed as part of this month's Leadership Board Agenda.
 - Katie clarified that all committees will be fully seated moving forward and all meetings will be open to the public, but only committee members would be able to participate in the voting process.
- Katie provided an update on Home Together data tracking
 - A workgroup has started to develop a data tracking system for the Home Together Plan for Alameda County. There have only been two meetings so far.

- Home Together Plan is a 5-year plan approved by the Board of Supervisors to end homelessness in Alameda County, spearheaded by the Office of Homeless Care and Coordination.
- The workgroup is working towards building a robust dashboard of metrics available related to the plan that can be regularly reviewed.
- The goal is to minimize duplication of effort by consolidating trackable data including available funding, what funds are being spent on, county-wide units/beds available in the system, among other metrics.
- The workgroup is building the framework around what data will be included, focusing on HUD system performance measures disaggregated by race and ethnicity.
- The data could provide transparency as to where funds are being allocated as well as provide much needed real-time metrics.
- Katie clarified that the data is meant to be system wide data, rather than granular data on an agency or program level.
- Deidre brought up the cumbersome aspects of 211 and the need for increased accessibility of program information such as available access points or what services are available.
- Julian brought up discrepancies in data output using current dashboards across access levels.

3. Practitioner Scorecard

- Katie presented data on 211 calls from literally homeless individuals, noting a noticeable increase from Q2 to Q3 in calls from literally homeless individuals, housing referrals for literally homeless callers as well as warm transfers to housing resource centers.
 - There is only data for 3 quarters so far so there are possible annual trends we are not able to observe.
 - Deidre hypothesized that current housing market and increases in rent could be contributing to the rise in literally homeless callers.
 - Katie noted that a lot of the policies preventing landlords from raising rents during COVID have now expired.
 - Sharon added that the eviction moratorium ended last September but the courts were backed up so there is a possibility that we are seeing a delayed response from that. She also brought up the timeline of inflation as a possible contributor.
 - Julian noted that the Safer Ground hotels were shut down around that time as well.
- Katie presented HMIS data disaggregated by race and ethnicity.
 - In total active enrollments from 10/1/21-6/30/22, African Americans were slightly overrepresented in transitional housing projects and underrepresented in permanent supportive housing projects, whereas the white population are overrepresented in permanent supportive housing projects.
 - Other racial and ethnic groups are much smaller in total number causing discrepancies to be harder to discern.
 - Katie noted that the disparity appears to be widening and that systemic racism appears to continue to play a role in populations experiencing homelessness.
 - Katie provided the update that the Racial Equity workgroup has started and they are attempting to find ways of addressing these disparities.

- Julian noted that these trends have been seen before in the past and expressed an interest in finding other measures of systemic inequalities that have not been discussed or considered as of yet.
- Diedre brought up the existence of health disparities along racial lines as a potential source of the inequalities in the data being observed.
- Julian brought up what she recalled as the addition of wellness measures to the coordinated entry project in HMIS.
- Diedre discussed the value of educational community outreach as an effort to encourage healthy lifestyle changes.
- Katie brought up new opportunities for health plans being reimbursed for working with the homeless response system.

4. PIT Count Data Dashboard Review

<https://public.tableau.com/app/profile/asr1451/viz/TableauAlamedaCounty-HDXandSurveyData/ExecSum?publish=yes>

- Katie presented partially on the PIT Data Dashboard, noting that race/ethnicity data is approximate. Time did not allow for a full runthrough of data available in the dashboard.

5. Agenda Input for October meeting

- Ongoing race/ethnicity measurement discussion
 - Identifying specific priority items for Strategic Impact
 - New data/measurements
 - i.e tracking length of time from referral to move in date by race/ethnicity
- RBA Committee to System Impact Committee transition
- NOFO rating and ranking list to share
- Updates on Coordinated Entry Evaluation process