SYSTEM COORDINATION COMMITTEE MINUTES
Wednesday, June 8, 2022
2:00 p.m. – 4:00 p.m.

Meetings are public. Alameda County residents with lived experience of homelessness are encouraged to attend. Public Comment will be taken at the beginning of each meeting and is limited to 2 minutes per person. Click here to learn more about the public participation policy.

Attendance: Kerry Abbott (Alameda County Health Care Services Agency), Colleen Budenholzer (Alameda County Health Care Services Agency), Vivian Wan (Abode Services), Natasha Paddock (Alameda County Housing and Community Development), Jessica Lobedan (City of Hayward), Calleene Egan (Berkeley Food and Housing Project), Jaime Almanza (Bay Area Community Services), Kate Hart (Save Alternatives to Violent Environments)

EveryOne Home Staff: Chelsea Andrews (Executive Director), Katie Havelry (Director of Research and Data Analytics), Quintin Mecke (Director of Policy and Homelessness Strategies)

Public: Phil Clark (Alameda County Health Care Services Agency), Suzanne Warner (Alameda County Health Care Services Agency), Nic Ming (Social Impact Wheel), Andrea Zappa (Alameda County Health Care Services Agency), Carina Lieu (Alameda County Health Care Services Agency), Hanna Toda, Nashi Gunasekara (Family Violence Law Center), Gitanjali Rawat

1. Welcome/ Introductions (Kate) 2:00 – 2:05pm
   a. Kate Hart (SAVE) started the meeting and welcomed everyone.

2. Approval of Meeting Minutes, #03 – 05.11.22 2:05 – 2:10pm
   a. Minutes from 5.11.22 need to be amended with missing action item
   b. Approval of 5.11.22 meeting minutes has been moved to next meeting

3. Public Comment 2:10 –2:15pm
   a. No public comment.

4. Staff Report (Chelsea Andrews) 2:15 - 2:25pm
   a. Chelsea Andrews (Executive Director) gave a brief report on EveryOne Home’s governance transition. BIPOC and Lived Experience members were recently added to the Leadership Board. The committees are also transitioning and the Nominating Committee should be seated by July/August.

5. Urgent Items (Kate) 2:25 - 2:30pm
   a. No urgent items
6. Discussion Items (Fina)

2:30 - 3:35pm

a. Focus Strategies Coordinated Entry Evaluation Review and Discussion (Colleen Budenholzer)
   a. Colleen Budenholzer (HCSA) presented on the Focus Strategies Coordinated Entry evaluation and the effort to eliminate the disparities of the scoring tool. She talked about potential solutions including adding geographic/address data. What type of address data do we want or would be helpful?
   b. Nic Ming (Social Impact Wheel) asked why we want/would use the address data, and about the scoring of Coordinated Entry.
   c. BiltFocus has indicated that changes to the tool are a somewhat heavy lift.
   d. Chelsea Andrews (Executive Director) asked about individuals with Lived Experience being included in the discussion around improving the scoring tool. Also - does the PIT Count data help us with some of the presumptions people make around homelessness?
   e. Katie Haverly (Director of Research and Data Analytics) said that the racial survey data will be very helpful to better understand how their CE scores might be influenced.
   f. Kerry Abbott (HCSA) suggested comparing the survey date to what is in HMIS to see what is different.
      i. Point In Time (PIT) Count survey data should be available by early July.
   g. Colleen Budenholzer shared that she is curious to find out what the additional data will show us and how we can leverage the PIT Count data to understand things more and test our presumptions.
   h. Phil Clark (HCSA) asked how do you build trust through an assessment process and get to the real issues facing people?
      i. Colleen Budenholzer responded that it takes time to build trust with clients so that you can build a relationship with them makes a difference in getting them the services they need.

b. Coordinated Entry 2.0 (Colleen Budenholzer)

   a. Colleen Budenholzer (HCSA) reviewed the recent Coordinated Entry data.

   b. Emergency Housing Vouchers updates (Colleen Budenholzer)

      a. Colleen Budenholzer (HCSA) presented on the recent usage data on Emergency Housing Vouchers (EHV).
      b. Kerry Abbott (HCSA) shared that they have asked the Housing Authority for more time transitioning people to EHV.
      c. The challenges of transitioning people from short term subsidies to EHV have been immense and more complex than expected.

d. RBA’s Coordinated Entry Monitoring Working Group Update (Katie Haverly)

      a. Katie Havelry (Director of Research and Data Analytics) discussed how the RBA’s Coordinated Entry monitoring workgroup’s work has been progressing, and there will be a survey released soon - both clients and staff/providers. They are also using focus groups with clients, complete with gift cards, to understand their experience of the CE process. Outreach will also focus on youth. The next phase is data collection.
      e. The committee is very excited about the data collection phase and hoping there will be good feedback.
7. **Action Items for Vote** (Kate)  
   3:35 - 3:55pm  
   a. No Action Items for vote

8. **Conclusion**  
   3:55 - 4:00pm  
   a. Upcoming Agenda Items  
   b. Next meeting - August 10, 2022  
   c. Chelsea Andrews (Executive Director) thanked the committee and reminded everyone that she is transitioning from EOH and this is her last SCC meeting.