Results-Based Accountability Committee

Notes
June 6, 2022
2:00 – 3:30 p.m.

Attendance: Julian Leiserson, Chair (Abode Services), Miguel Dwin (Alameda County Human Services Commission) Sharon Osterweil (Lifelong Medical), David Andujo-Walker (City of Berkeley), Sean Kilger (Abode Services), Brittany Carnegie (City of Berkeley)

EveryOne Home Staff: Katie Haverly (Director of Research and Data Analytics), Dorcas Chang (Operations Manager)

Notes reviewed and approved by Committee Chair Julian Leiserson

1. Welcome and Introductions
   - RBA Committee is an open committee and welcomes participation from anyone committed to learning and implementing the RBA framework

2. Announcements
   - The Committee reviewed meeting notes from May 2022.
   - Julien Leiserson (Chair) Called for Co-chair
     - Miguel Dwin (Alameda County Human Services Commission) shared interested in exploring the co-chair role. Julian Leiserson and Katie Haverly will follow up with him.
   - Katie Haverly provided an update on the ICF TA support.
     - The HMIS working group is working with the HUD TA on the data quality plan and improving analytical capacity with the HMIS system to look at system performance by race, ethnicity, and jurisdiction.
   - Katie Haverly shared that the Program Performance Report is now in HMIS. BitFocus recently turned on this feature. The committee discussed the new feature.
     - Katie Haverly shared an update on the work that the HMIS Oversight Committee is doing for the funder liaison role. Since the HMIS team does not have as much capacity to reach out to every issue, this role is to help provide more support to users who need it and help with data quality. There will be a pilot for the funders.
     - There is a lot of work happening around data quality. When the new governance structure is in place, the Systems Impact Committee will support all the committees in making decisions around data. Having chairs on the Leadership Board will help circulate the communications happening as well.
     - Sharon Osterweil (Lifelong) added that it is hard to improve data quality without additional resources.
       - The funder role could help elevate what is necessary for data quality.
       - The Committee discussed how funding is used for data services and how the user group meetings could be a place to strategize about problems and discuss solutions.
Bring back to HMIS recommendations, think it’s important for committee to explore, the meeting is a HUD requirement, some data collection on ideas on what can improve that process, what users want, etc.

- Upcoming Point in Time Count (PIT) data dashboard
  - PIT data will be available in dashboard that will be on EOH and Alameda County website, launched next week.
  - Part of dashboard – you will see all the shelter/unsheltered count, survey data, see survey data specific to that jurisdiction
  - Publicly available
  - Not every city has their own report
  - Not going to see survey data for every city
  - Full PIT report available first week of July
  - We are off in July for this committee, can talk about it in August
  - The slides that had regional breakdown, **Katie can share the regional data in the materials**
  - JL: what about cities that didn’t pay for their data?
    - K: there will be a full report that will include all survey data from every region, EOH will be getting a raw data flat file after all the reports are released, and go through and look at it by city, that they may have.
    - There were survey quotas based on city size
    - Overall report will have the survey data report that includes all the region
    - And more cities bought reports this year

- Coordinated Entry Evaluation Update
  - Working with BACS to get gift card for focus groups
  - They have committed to $25 gift cards
  - Collaborating with workgroup to send out pieces for review and feedback
  - System Coordination Committee (SCC) is this Wednesday, will be giving update on that process
  - SCC given full purview to design, but giving SCC update on timeline
  - We are in the process of hiring a new data and performance analyst at EOH, will have more support for work that KH does
  - Looking forward to having report to share with CoC

3. **FFY 2022 Q2 Scorecard Data**

- Discuss indicators of interest
- Katie Haverly reviewed the 2022 Practioner Scorecard with the committee. She shared trends for some indicators.
  - Sharon thought we would have seen SSI increase during January 1st 2022.
  - Katie asked what they thought about increase in people serving Street Outreach
    - More people in hotels
    - Miguel – when we say outreach, what does that entail? Contact and refer them to a service? What's the process with engagement?
    - JL: not just that, may be referrals to mobile health etc
    - Due to more data moving into HMIS, high HMIS utilization for Street Outreach?
      - Finally being required to put in HMIS, it’s a good thing for the system,
Data quality has improved in terms of timeliness for outreach.

Emergency Shelter
- Has County ended roomkey program?
  - Safer Ground – last one, due to close in September
- Probably going to see an increase in people back out to streets
- See it in returns to homelessness metric more

Committee discussed why there is a decrease in Rapid Re-Housing (RRH) income and what factors contribute to it.
- Maybe look at data quality more
- Trying to clean reporting so that it is more accurate to represent what is actually happening

Permanent Housing
HMIS data system measure
211 Data trends
- Glad we are just looking at it and start learning what else we are interested in seeing

- Released 3/22
- Committee discussed the data and why it is increasing and go over report
- Anything we can put in as a performance measure to keep track would be very useful.
  - How feasible to include homelessness mortality report in scorecard?
- There is a call to track age to see if we are seeing an aging population.
- Committee reflects on data
  - Apparently, there is a mobile service that county has, would like to know, what is their function? Who are they serving? A source that could do some intervention on some of these individuals
- Katie shared slide of race indicators
  - Percentage of enrollment in projects by race
  - Exits to Permanent housing
- Open to make changes to scorecard, adding info about mortality, race may stay a tricky thing

5. Washington Post Article
- [https://www.washingtonpost.com/climate-environment/2022/05/25/aclima-bay-area-pollution-racism/](https://www.washingtonpost.com/climate-environment/2022/05/25/aclima-bay-area-pollution-racism/) - not actively discussed but link was shared

6. Agenda Input for August meeting
- NOFO
- PIT Count dashboard
- Coordinated Entry Evaluation