Results-Based Accountability (RBA) Committee
Agenda

February 14, 2022
2:00 – 3:30 p.m.

Join Zoom Meeting
Phone: 1 669 900 6833
Meeting ID: 895 6015 9237
Passcode: 619980

Attendance: Julian Leiserson, Chair (Abode Services), Deidre Wan (Berkley Youth Alternatives), Arlene Hipp (Community Member), Miguel Dwin (Alameda County Human Services Commission), Brittany Carnegie (City of Berkeley), Chelsea Andrews (EveryOne Home), Katie Haverly (EveryOne Home)

Notes Reviewed and Approved by Chair Julian Leiserson

1. Welcome and Introductions
   - RBA Committee is an open committee and welcomes participation from anyone committed to learning and implementing the RBA framework
   - Katie H welcomes RBA Committee.

2. Announcements
   - Review meeting notes from January 2022
   - Julian calls for Co-chair. If there is another person leading and shaping conversation what the committee does. Julian shared that a big part of co-chair is that people at EveryOne Home help a lot with putting together the content.
   - Point in Time (PIT) Count – updates
     o Occurring on Feb 23rd.
     o EveryOne Home will send emails to our committee members, we are looking for volunteers to staff our PIT stop tables to hand out coffee and breakfast to volunteer and give high fives and thank yous to those that participated.
     o We are using a digital survey this year for shelter surveys. There will be a digital tool and will be easier to track this year. We are hoping the data will be available early summer. EveryOne Home will have access to data and will do deeper dive into the data.
   - New Governance Structure approved. What that means for RBA, there will be a transition team that will be working with Julian and other chairs to transition to new structure. There will be a new committee called System Impact where a lot of the RBA work will be taking place.

3. Coordinated Entry Evaluation
   - The System Coordination Committee voted to have the evaluation be held by the RBA Committee.
• Julian Leiserson presented the Coordinated Entry Requirements, key recommendations from RBA on Coordinated Entry Evaluation, and the Coordinated Entry Evaluation subcommittee or working group.
  o Miguel asked about outreaching to other committees involved with EveryOne Home like HMIS, etc. Julian confirmed and Miguel said that would be wise.
  o Coordinated entry 2.0 is rolling out a lot of training, still think it is so new, everyone is still getting trained on it. Helpful to know more about the systems.
  o Miguel – are we looking for providers who are actually working on the system to get people that are involved in these separate committees with EveryOne Home? Providers and individuals who are involved with EveryOne Home subcommittees?
    ▪ Clarify – looking to create subcommittee that would plan this Coordinated Entry evaluation, what the components should be, what data is important, research questions, etc. Getting that feedback from this subcommittee members on the scope, what is meaningful, and how to collect data.
    ▪ Survey could be appropriate – Miguel
      • Katie H - An approach we could take is to share invitation with our Coc committees, ask about their interest in participating in this work group, clear about the time commitment, so we can see how they can participate. Most of the work will be done by EveryOne Home but we want the collaborative piece of designing the evaluation.
    ▪ Deadline – in lieu of the one that was postponed from last year because of timeline of CE 2.0. We are required to do one annually and the last one was published in January 2020. And that was allowable by HUD. We only need to do one this year to complete this requirement. People want this information, how is this working, what are the issues.
    ▪ Commitment of members – what about perhaps every two weeks for two months? And try to complete the evaluation by late spring.
    ▪ In conversation around frequency, weekly was too often but monthly was too infrequent to get anything going. Brittany also agreed that biweekly and hour/hour and a half would be useful.
    ▪ Julian – hope that it would be an hour or less.
    ▪ Every other week twice a month would work, Miguel, delivering information before the meeting, giving people time to prepare and deadline when you want it completed. Put a little pressure on people to get it done. An hour.
    ▪ Try to have deadline in May – so that people could still have the summer free
    ▪ What the HUD CoC Committee needs to know is that there is a plan, demonstrate that this is moving forward.
    ▪ Miguel – does this evaluation have any correlation to future funding for Coordinated Entry?
    ▪ Chelsea – not necessarily, and Kerry and her team, would use it to support her budget request to the County and look for additional resources (CoC) funding. At this point there is no direct funding.
    ▪ Julian – if anything it checks the box that yes, we are doing the compliance, ensures funding.
- Katie will send out communications to other subcommittees. And EveryOne Home will get that scheduled. In the meantime, send everyone materials before we have the first session.
- Do we want to call out that we want people who have direct experience with Coordinated Entry assessments?
- Katie – we can share out what we would like. There’s administrative and higher and lower level of how people are interacting with the system. Would be great to get all those people involved.
- Julian - make sure we have enough of the end users’ perspective and in different regions too.
- Have urban and rural included because there is different scenarios for the different regions. – Arlene

Overall Key Recommendations from RBA Committee for Coordinated Entry Evaluation from 1/10/22 Meeting:
- Focus on process measures/process evaluation instead of outcome measures/outcome evaluation due to limited/unreliable data and the limited amount of time the system and trainings have been live for the community
- Focus on how effective the training is for users, gather feedback from providers on their understanding and use of the system after receiving the training and where improvements could be made
- Exploring what would be the best indicators/measures to track in the Practitioner Scorecard related to Coordinated Entry
- Include the results, if possible, from the coordinated entry scoring evaluation currently being conducted by the Focus Strategies Consultant
- Include the self assessment that was recently completed by HCSA

4. Q1 FFY 2022 - Quarterly Scorecard Data Presentation
- Katie share snapshots of new way we can look at data together, working to center racial equity.
- Katie walked committee through indicators to explore how data lands on us and what we are noting, and what we can do with the information
- The committee members discussed each data indicator in depth
- Julian wanted to share with the group an interesting podcast about 211
  ii. https://99percentinvisible.org/episode/according-to-need-chapter-4-the-list/transcript/

5. Agenda Input for March meeting
- Coordinated Entry Evaluation Plan
  o Updates from SubCommittee
  o Defining research questions of interest
- Turn the Curve - Race/equity data monitoring