

## SYSTEM COORDINATION COMMITTEE NOTES

Wednesday, February 9th, 2022

2:00 p.m. – 4:00 p.m.

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**Present:** Kate Hart (Co-Chair, Safe Alternatives to Violent Environments), Fina Perez (Co-Chair, Alameda County Probation), C'Mone Falls (City of Oakland), Jessica Lobedan (City of Hayward), Lara Tannenbaum (City of Oakland), Natasha Paddock (Alameda County Housing and Community Development), Vivian Wan (Abode Services), Kathy Treggiari (Calleene Egan's representative, Berkeley Food and Housing Project)

**Absent:** Calleene Egan (Berkeley Food & Housing Project), Alison DeJung (Eden I&R/211), Helen Ayala (Ruby's Place), Kerry Abbott (Alameda County Health Care Services Agency), Jamie Almanza (Bay Area Community Services)

**Members of the Public:** Nic Ming (Social Impact Wheel), Colleen Budenholzer (Alameda County Health Care Services Agency), Andrea Zeppa (Alameda County Health Care Services Agency), Josh Jacobs (City of Berkeley), Suzanne Warner (Alameda County Health Care Services Agency), Phil Clark (Alameda County Health Care Services Agency), Lucy Kasdin (Alameda County Health Care Services Agency)

**EveryOne Home Staff:** Chelsea Andrews (Executive Director), Katie Barnett (Systems Planning Coordinator), Katie Haverly (Director of Research and Data Analytics),

Meetings are public. Alameda County residents that have lived experience of homelessness encouraged to attend. Public Comment will be taken at the beginning of each meeting and is limited to 2 minutes per person. [Click here to learn more about the public participation policy.](#)

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**1. Welcome/ Introductions (Kate & Fina)**

**2:00 – 2:05pm**

**2. Approval of Meeting Minutes, #01 – 01.12.22**

**2:05 – 2:10pm**

a. Kate Hart made a motion to approve the minutes. Fina seconded.

b. Roll call vote

i. Kate Hart - yes

ii. Fina Perez - yes

iii. Jessica Lobedan – yes

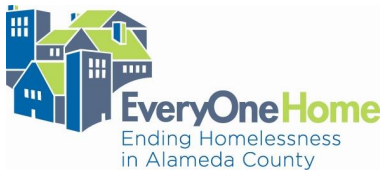
iv. Lara Tannenbaum – Yes but was not at the previous meeting minute and did not vote.

v. Vivian Wan – yes

vi. Natasha Paddock - yes

vii. C'Mone Falls – yes

viii. Kathy Treggiari, as proxy for Calleene Egan - yes



- c. The motion passed with modification to remove Lara Tannenbaum from the previous meeting minutes since she was not in attendance.

### 3. Public Comment

2:10 –2:20pm

- a. Public comment
  - i. *None*
- b. Reading of written comments submitted, if any
  - i. *None*

### 4. Staff Report (Chelsea)

2:20 - 2:35pm

- a. Chelsea Andrews (Executive Director) gave executive updates on new Governance and next steps and Emerging Leaders program.
  - i. Vivian Wan (Abode Services) shared that Abode investing in developing lived experience advisory board to review policies and convening employees with lived experience. She hopes to bring learnings back to this group to help inform the field.
- b. Katie Havelry (Director of Research and Data Analytics), provided an update on the Point In Time Count Status
  - i. There will also be PIT stops for volunteers to stop by throughout the county.
    - 1. Volunteers are needed to set up the stops and donations are needed for coffee and treats.

### 5. Urgent Items (Kate)

2:35 - 2:45pm

- a. No urgent items

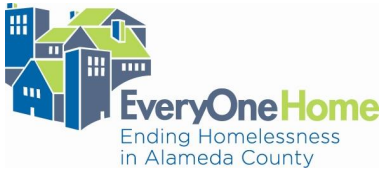
### 6. Discussion Items (Fina)

2:45 - 3:35pm

- a. Homeless System Updates (All)
  - i. Vivian Wan (Abode Services) shared the observation that NIMBYism seems to be getting more intense.
  - ii. Jessica Lobedan (City of Hayward) responded that there is a strong misconception that homeless individuals are coming into “my city” rather than understanding the majority of unhoused residents are formerly housed residents of the same communities.
  - iii. Vivian Wan (Abode Services) agreed and added that this misconception is sometimes echoed by elected officials.
  - iv. Chelsea Andrews (Executive Director) connected this to how we present the PIT Count data.
  - v. Fina Perez (Alameda County Probation) suggested we agendize this as a discussion item once we have that data.
- b. Coordinated Entry 2.0 (Colleen)
  - i. Colleen Budenholzer (HCSA) gave an update on the Coordinated Entry (CE) data.
  - ii. Policy updates
    - 1. The first half of the policies were brought to the committee in November and were substantially adopted.
  - iii. Colleen Budenholzer (HCSA) provided a summary of the CE Policy-specific response and other responses from the feedback on the Coordinated Entry policies during the public

comment period. She shared the policies document and pointed out where the changes were.

1. Kate Hart (SAVE) suggested changing the language to people living with HIV.
  - iv. Colleen Budenholzer (HCDSA) gave an update on the CE training.
- c. Emergency Housing Vouchers (EHV) updates (Colleen)
    - i. Colleen Budenholzer (HCSA) provided an update on the EHV data, the EHV Set asides for Gender-Violence Community and Transitional Aged Youth (TAY) Community.
  - d. Emergency Housing Vouchers Race/Ethnicity HMIS Update (Kamesh Mamidipudi)
    - i. Kamesh Mamidipudi (HCD) provided update on the EHV racial demographic report. The system is not working as expected. They have reported the issue to Bitfocus. Currently, there is not a lot of data.
  - e. Results Based Accountability (RBA) Committee Working Group for CE Evaluation & Assessment Update (Katie Haverly)
    - i. Katie Haverly (Director of Research and Data Analytics) shared initial RBA feedback and shared recommendations.
      1. RBA recommended focus more on process measures/process evaluation, how effective training is, explore what would be the best indicators/measures to track the Practioner Scorecard related to Coordinated Entry, include the results from the coordinated entry scoring evaluation currently conducted by Focus Strategies, and include the self-assessment that was recently completed by HCSA.
      2. Next steps would be to recruit members for CE working group from SCC, RBA, and HMIS, convene working group, and provide recommendations back to SCC.
  - f. Quarantine Protocols (Health Care for the Homeless)
    - i. Lucy Kasdin (HCSA) shared about the shelter impact. The numbers of COVID are going down. They have been able to maintain sufficient isolation and quarantine space throughout the duration of the surges. They continue to provide testing at sites and distribute a huge number of self-testing kits.
    - ii. Health Care for the Homeless is distributing significant n95 masks along with the City of Oakland.
    - iii. There will be a clarifying memo about testing from Dr. Nick Moss.
  - g. Management Entity Update (Colleen)
    - i. Colleen Budenholzer (HCSA) gave a summary of the management entity activities in 2021 and shared the projected management entity activities in 2022.
  - h. Past Work Plan Topics Review
    - i. Chelsea Andrews (Executive Director) gave a review on the coordinated entry assessment in early 2020. The assessment found 3 key areas for improvement:
      1. Housing Problem Solving
      2. CE for Families
      3. Phased Assessment
    - ii. Open Discussion / Input
      1. In the new governance structure, SCC will be rebranded to Outreach, Access, and Coordination.



2. Vivian Wan (Abode Services) commented that she does see the new committee and SCC as exactly the same and suggested making sure the goals of the new committee are consistent with SCC.
  - a. Chelsea Andrews (Executive Director) responded that the chairs of SCC committee and Leadership Board members will be on the transition committee to keep spirit of the SCC committee.
- i. Upcoming Intro to CE 2.0 Lunch & Learn Event
  - i. Chelsea Andrews (Executive Director) shared that EOH is starting a series of lunch and learn. This would be an opportunity to allow the committee members to come together and gain a better appreciation of the new CE 2.0, have thought discussion.
  - ii. EOH will get something on the calendar and see how many people RSVP to see if we should move forward.

**7. Action Items for Vote (Kate)**

**3:35 - 3:55pm**

- a. Natasha Paddock (HCD) made the motion to adopt the Coordinated Entry policies substantially in the form of the presented Coordinated Entry Policy Guide. Vivian Wan (Abode Services) seconded.
  1. Kate Hart (Chair) - Yes
  2. Fina Perez (Chair) - Yes
  3. Jessica Lobedan - Yes
  4. Lara Tannenbaum - Yes
  5. Vivian Wan - Yes
  6. Natasha Paddock - Yes
  7. C'Mone Falls - Yes
  8. Kathy Treggiari, as proxy for Calleene Egan – Yes
- ii. Motion passed.

**8. Conclusion**

**3:55 - 4:00pm**

- a. Upcoming Agenda Items
- b. Next meeting
  - i. Wednesday, **March 9th**, 2pm to 4pm PT