RBA Committee has created a new and updated proposed scorecard that
- Includes 13 indicators **disaggregated by race/ethnicity** including ALL system performance measures
- Includes **other data sources** including 211 and census data
- Includes indicators to **monitor the new coordinated entry system**
- Includes indicators to **monitor HMIS performance**
- Presentation of new scorecard and data to be given in **February** to HUD CoC for review and approval
HUD System Performance Measures

• 6 key performance measures that every Continuum of Care (CoC) reports to HUD annually as part of the CoC funding competition.

• Standard Measures: defined by the US Dept of Housing and Urban Development (HUD) and provided to Homeless Management Information System (HMIS) vendors so that each CoC measures performance identically across the country.

• Creates a common language for talking about outcomes and performance.
For more information about the measures and their calculation, see *System Performance Measures, An Introductory Guide.*
6 System Performance Measures

1. Number of Persons Homeless
2. First Time Homelessness
3. Length of Time Homelessness
4. Exits to Permanent Housing
5. Returns to Homelessness
6. Employment & Income Growth
1. Number of Homeless Persons

What does it measure?

- Change in the number of sheltered homeless people in HMIS each year (HMIS, annual)
- Change in the number of unsheltered homeless people (PIT Count, biennial)

How does it measure?

- Provides an unduplicated count of people who stayed in Emergency Shelter, Safe Haven, and Transitional Housing programs over the course of the year.

What do we want to see?

- Reductions in the number of people who are homeless within a comprehensive HMIS.
- Right now, we may want to see an increase in unduplicated individuals served by shelters as a sign of system flow to permanent housing.
Unduplicated Annual Count of Sheltered Homeless Persons in HMIS

- Unduplicated Total Sheltered Homeless Persons in HMIS
- Emergency Shelter
- Safe Haven
- Transitional Housing

**FFY 2016**
- Unduplicated Total: 3547
- Emergency Shelter: 2270
- Safe Haven: 0
- Transitional Housing: 0

**FFY 2017**
- Unduplicated Total: 3481
- Emergency Shelter: 2363
- Safe Haven: 0
- Transitional Housing: 0

**FFY 2018**
- Unduplicated Total: 2963
- Emergency Shelter: 2021
- Safe Haven: 0
- Transitional Housing: 0

**FFY 2019**
- Unduplicated Total: 4034
- Emergency Shelter: 3125
- Safe Haven: 0
- Transitional Housing: 0

**FFY 2020**
- Unduplicated Total: 5377
- Emergency Shelter: 4470
- Safe Haven: 0
- Transitional Housing: 0

**FFY 2021**
- Unduplicated Total: 5052
- Emergency Shelter: 4270
- Safe Haven: 0
- Transitional Housing: 0
Point in Time Count – Sheltered & Unsheltered Homelessness

### Point in Time Count Data

- **2013**: 4264
- **2014**: 4040
- **2015**: 4040
- **2016**: 5629
- **2017**: 5629
- **2018**: 8022
- **2019**: 8022
- **2020**: 0
- **2021**: 0
2. **First Time Homelessness**

What does it measure?

- How many people became homeless for the first time during the reporting period.

How does it measure?

- Counts the number of people who entered Emergency Shelter, Transitional Housing, Rapid Re-Housing, and Permanent Supportive Housing programs during the year and subtracts those with a project entry within the prior 24 months.

What do we want to see?

- Decreasing number of people becoming homeless for the first time
First Time Homelessness

- 1,134
- 2,688
- 2,979
- 2,245
- 3,622
- 3,733
- 2,900

Emergency Shelter/ Safe Haven/ Transitonal Housing/ Permanent Housing Programs - 1st Time Homeless
3. Length of Time Homeless

What does it measure?

- **Measure 1a**: How effective is our system in ending homelessness?
- **Measure 1b**: How long are people experiencing homelessness?

How does it measure?

- **Measure 1a**: Length of time from first Emergency Shelter, Safe Haven, or Transitional Housing enrollment to housing move in.
- **Measure 1b**: Length of time from self-described start of homelessness to housing move in.

What do we want to see?

- Shorter is better: Reduction in the average and median length of time homeless.
- Also desirable: average and median are the same.
Length of Time Homeless – Average # of Nights

- FFY 2015: 170
- FFY 2016: 186
- FFY 2017: 170
- FFY 2018: 208
- FFY 2019: 196
- FFY 2020: 204
- FFY 2021: 237

Emergency Shelter/ Safe Haven/ Transitional Housing - Average # Nights in Program
4: Extent to which Persons who Exit to Permanent Housing Return to Homelessness

What does it measure?

• Whether our interventions are effective and long-lasting in ending homelessness

How does it measure?

• Follows people who exited to permanent housing during the FY two years previous and counts the number of people who reappear in HMIS in the subsequent 2 years.
• Provides data on returns to homelessness at less than 6 months, 6-12 months, 13-24 months, and total in 2 years

What do we want to see?

• Reduce returns to homelessness.
• Identify when households are vulnerable to returning to homelessness post-housing
# of Persons who Exit to Permanent Housing Destinations that Return to Homelessness in 2 Years

<table>
<thead>
<tr>
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</tr>
</thead>
<tbody>
<tr>
<td>Returns to Homelessness in 2 Years</td>
<td>373</td>
<td>433</td>
<td>433</td>
<td>311</td>
<td>312</td>
<td>352</td>
<td>432</td>
</tr>
</tbody>
</table>
Measure 1a: How effective is our system in ending homelessness?

Measure 1b: How long are people experiencing homelessness?

Extent to which Persons who Exit to Permanent Housing Return to Homelessness in 2 Years

<table>
<thead>
<tr>
<th>Year</th>
<th>% Returning to Homelessness in 2 Years</th>
</tr>
</thead>
<tbody>
<tr>
<td>FFY 2015</td>
<td>19.0%</td>
</tr>
<tr>
<td>FFY 2016</td>
<td>18.0%</td>
</tr>
<tr>
<td>FFY 2017</td>
<td>18.7%</td>
</tr>
<tr>
<td>FFY 2018</td>
<td>15.2%</td>
</tr>
<tr>
<td>FFY 2019</td>
<td>17.6%</td>
</tr>
<tr>
<td>FFY 2020</td>
<td>17.7%</td>
</tr>
<tr>
<td>FFY 2021</td>
<td>18.0%</td>
</tr>
</tbody>
</table>

% Returning to Homelessness in 2 Years
Returns to Homelessness in The Last Two Years by Race/Ethnicity: 10/1/20-9/30/21

- African American: 57% Returning, 55% Total Enrollments
- White: 26% Returning, 21% Total Enrollments
- Multi-Racial: 7% Returning, 10% Total Enrollments
- Native American: 3% Returning, 5% Total Enrollments
- Asian: 26% Returning, 3% Total Enrollments
- Native Hawaiian/Pacific Islander: 2% Returning, 3% Total Enrollments
- Hispanic/Latinx: 17% Returning, 13% Total Enrollments
- Not Hispanic/Latinx: 23% Returning, 12% Total Enrollments

2010 Census Population Data - Alameda County
5: Exits to or Retention of Permanent Housing

What does it measure?

- How many people achieved a positive housing outcome:
  - Street Outreach: moved indoors
  - Emergency Shelter, Safe Haven, Transitional Housing, Rapid Re-Housing exited our system to permanent housing
  - Permanent Supportive Housing retained permanent housing.

How does it measure?

- Counts people with successful housing outcomes and divides by total exits:
  - Street Outreach: exits to temporary housing and permanent housing destinations (excludes temporary homeless destinations)
  - Emergency Shelter, Safe Haven, Transitional, and Rapid Re-Housing: Perm housing destinations
  - Permanent Supportive Housing: retention and exits to other permanent housing destinations

What do we want to see?

- Increasing the proportion of people who move indoors from street outreach, exit to permanent housing, or retain permanent housing
Successful Exits to Permanent Housing from ES, SH, TH, and RRH

# successful exits to permanent housing from Safe Haven, Emergency Shelter, Transitional Housing and Rapid Rehousing

<table>
<thead>
<tr>
<th>Year</th>
<th>Exit Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>FFY 2015</td>
<td>1,663</td>
</tr>
<tr>
<td>FFY 2016</td>
<td>1,418</td>
</tr>
<tr>
<td>FFY 2017</td>
<td>1,389</td>
</tr>
<tr>
<td>FFY 2018</td>
<td>1,279</td>
</tr>
<tr>
<td>FFY 2019</td>
<td>1,344</td>
</tr>
<tr>
<td>FFY 2020</td>
<td>1,323</td>
</tr>
<tr>
<td>FFY 2021</td>
<td>1,198</td>
</tr>
</tbody>
</table>
% Successful Exits to Permanent Housing from ES, SH, TH, and RRH

- FFY 2015: 47.7%
- FFY 2016: 46.7%
- FFY 2017: 46.2%
- FFY 2018: 52.1%
- FFY 2019: 53.8%
- FFY 2020: 37.1%
- FFY 2021: 44.6%

% successful exits to permanent housing from Safe Haven, Emergency Shelter, Transitional Housing and Rapid Rehousing
What does it measure?

• Changes in cash income for adult system stayers and leavers.

How does it measure?

• Compares earned income and cash benefits at program entry, annual update, and exit assessment for adults in Safe Haven, Emergency Shelter, Transitional Housing, Rapid Re-Housing, and Permanent Supportive Housing projects.

What do we want to see?

• A growing percentage of adults who gain or increase employment or non-employment cash income over time.
**Adults with Increased Total Income**

- **STAYERS** = Those that are still enrolled in any project type in HMIS and that have had an annual assessment
- **LEAVERS** = Those that have exited the system

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**Graph**

- **Adult Stayers with Increased Total Income**
- **Adult Leavers with Increased Total Income**

<table>
<thead>
<tr>
<th>Year</th>
<th>Stayers</th>
<th>Leavers</th>
</tr>
</thead>
<tbody>
<tr>
<td>FFY 2015</td>
<td>17.9%</td>
<td>37.7%</td>
</tr>
<tr>
<td>FFY 2016</td>
<td>18.7%</td>
<td>38.1%</td>
</tr>
<tr>
<td>FFY 2017</td>
<td>27.3%</td>
<td>33.1%</td>
</tr>
<tr>
<td>FFY 2018</td>
<td>24.9%</td>
<td>32.8%</td>
</tr>
<tr>
<td>FFY 2019</td>
<td>22.5%</td>
<td>28.0%</td>
</tr>
<tr>
<td>FFY 2020</td>
<td>22.7%</td>
<td>25.0%</td>
</tr>
<tr>
<td>FFY 2021</td>
<td>24.1%</td>
<td>24.4%</td>
</tr>
</tbody>
</table>
Summary of Findings

• First time homelessness has decreased by 22% since FFY 2020.

• Average length of time homeless in ES, SH, TH programs has increased by 16% since FFY 2020.

• Returns to homelessness has hovered around 18% for the last 3 years.
  • Those that identify as Multi-Racial, African American, Native American, and Native Hawaiian/Pacific Islander have disproportionately higher rates of returns to homelessness.
Summary of Findings

• Successful exits to PH from ES, SH, TH, and RRH projects has increased by 7.5% since last FFY

• Since FFY 2020, for system leavers/exiters there has been a 1.4% increase in total income and for system stayers there has been a slight decrease income (0.6%)