

## SYSTEM COORDINATION COMMITTEE AGENDA

Wednesday, October 13, 2021

2:00 p.m. – 4:00 p.m.

**Present:** Kate Hart (chair), Calleene Egan (Berkeley Food & Housing Project), Alison Dejung (Eden I&R/211), C'Mone Falls (City of Oakland), Vivian Wan (Abode Services), Natasha Paddock (Alameda County Housing and Community Development), Jessica Lobedan (City of Hayward), Jamie Almanza (BACS), Lara Tannenbaum (City of Oakland)

**Absent:** Kerry Abbott (Alameda County Health Care Services Agency), Helen Ayala (Ruby's Place), Fina Perez (chair)

**Members of the public:** Phil Clark (HCSA), Nic Ming (Social Impact Wheel), Daniel Scott (Alameda County HCD), Colleen Budenholzer (HCSA), Josh Jacobs (City of Berkeley)

**EOH Staff:** Chelsea Andrews, Katie Martin, Katie Haverly, Tirza White

Meetings are public. Homeless and formerly homeless Alameda County residents are encouraged to attend. Public Comment will be taken at the beginning of each meeting and is limited to 2 minutes per person. Click [here](#) to learn more about the public participation policy.

### 1. Welcome/ Introductions

### 2. Public Comment

- a. None

### 3. Staff Report (Chelsea)

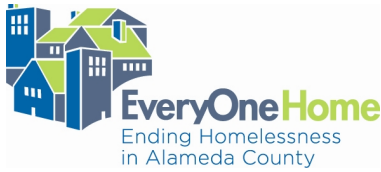
- a. Governance Drafting Updates
  - i. The Leadership Board has approved the main components of the new committee structures.
  - ii. See meeting materials for key updates.

### 4. Urgent Items (Kate)

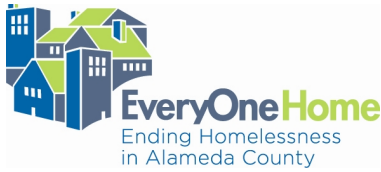
- a. None.

### 5. Discussion Items (Fina)

- a. Homeless System Updates (All)
  - i. Daniel Scott (HCD) reported the winter relief contracts are on their way to the Board of Supervisors. Approval is expected November 16th.
  - ii. Natasha Paddock (HCD) advised that the internal Point In Time (PIT) Committee will be introducing cities into planning discussions. EOH is the formal communication partner, and updates will be forthcoming.



- iii. Jessica Lobedan (City of Hayward) shared that the Winter Shelter at South Hayward Parish opened October 1st; it's been funded for a full year.
  - iv. Vivian Wan (Abode Services) reported that Abode Services is currently leasing up for City Center Apartments in Fremont. They received 1,800 applicants for the 14 non-referral units; applications were only open for 2 weeks. They are still looking for veterans without vouchers for referral units, specifically those with HUD Veterans Affairs Supportive Housing (VASH) or who can provide 30% of AMI. Input on referrals is welcome.
- b. Coordinated Entry 2.0 Updates (Colleen)
- i. General update
    - 1. The first training is now available online.
    - 2. Feedback indicates that staff at Housing Resource Centers (HRC)/Community Based Organizations (CBO)s are starting to feel more comfortable with the new workflows and processes.
  - ii. Policy updates
    - 1. Policies and training need to be fully aligned, so policies continue to be worked on and created as training material and workflow are finalized.
    - 2. Policies will be brought to the SCC for approval on a rolling basis
      - a. Chelsea Andrews (Executive Director) asked if there's a deadline for policy adoption. Colleen Budenholzer (HCSA) said she is unaware of one. Trainings are expected to be completed by the end of October. It's likely policies will follow the same timeline.
  - iii. Management Entity Self-Assessment Summary
    - a. The assessment was for 2020. As it's nearing the end of 2021, the key takeaways in the summary relate what has been implemented this year, and how gaps have and have not been addressed.
    - b. COVID response was a significant area of focus in 2020, and that's reflected in many areas of the assessment.
    - c. A notable observation was how much planning occurred in 2020 for things that were implemented in 2021, such as CE 2.0.
    - d. The next self-assessment will happen soon after the end of the previous year, so its findings are more relevant and actionable.
    - e. See meeting materials for additional findings.
    - 2. Chelsea Andrews (Executive Director) encouraged committee members to review the materials when they're sent out. It's a HUD requirement for the Management Entity to conduct a self-assessment, but there's been a recommendation from the Result Based Accountability (RBA) Committee to use the self-assessment in 2021 to satisfy the CoC's monitoring requirement.
- c. Emergency Housing Vouchers updates (Colleen)
- 1. 80 vouchers have been issued. 7 have leased up.
  - 2. Colleen Budenholzer (HCSA) noted that many people who received vouchers are in safe and stable housing that has been subsidized through Rapid Rehousing (RRH) funding. They are in the process of meeting HUD requirements such as

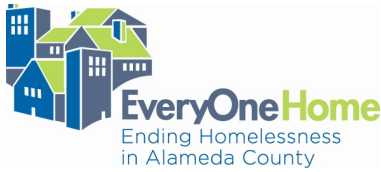


inspections that are part of the process to switching to the Emergency Housing Vouchers, which is why this number is still low.

3. See meeting materials for additional details.
- ii. Chelsea Andrews (Executive Director) asked if there were any challenges working with the Public Housing Authorities (PHA).
  1. It's a learning process; every PHA is different, which does create challenges. For the most part it's been a collaborative effort that strengthened and expanded the county's ties to PHAs, which is a great outcome.
  2. Vivian Wan (Abode Services) noted there have been challenges operationalizing EHV's that raise questions about the unusually large number of PHAs in Alameda County. It creates lines within the county that aren't perceived by residents, and those with vouchers must overcome a lot of challenges to use them. While individual teams working on the EHV implementation have been fantastic, there have been missed opportunities to streamline and take advantage of the program's flexibility.
  3. Colleen Budenholzer (HCSA) added that other providers have provided similar feedback. There have also been challenges related to HUD's identification requirements, particularly birth certificates, which almost none of the recipients already had.
- iii. Chelsea Andrews (Executive Director) mentioned HUD Secretary Fudge's visit to Oakland on October 14<sup>th</sup>. EHV will be an area she intends to highlight. If there are additional thoughts on the rollout of EHV, or what we could do to improve its implementation. Chelsea has a one-on-one meeting with Secretary Fudge on October 20<sup>th</sup> and would welcome any input.

## 6. Action Items for Vote (Kate Haverly)

- a. The RBA Committee made a recommendation to postpone the CE Evaluation to 2022 and use the findings of the Self-Evaluation to satisfy the requirements for monitoring in 2021.
  - i. The CE Evaluation occurs annually. The aim is to provide a comprehensive view of how well the system is operating.
  - ii. The last time the data was collected was 2019. There has been a major shift in CE since then. It was voted last year to postpone the evaluation to 2021.
  - iii. The RBA Committee revisited the subject in July 2021. Given that many components of the new CE system have not been rolled out yet, they've made a recommendation to the System Coordination Committee to postpone the CE Evaluation until 2022 when the new system is operationalized, and trainings have occurred.
  - iv. An additional benefit of adopting this recommendation is that a question related to individuals' experience with CE as consumers could be added to the 2022 PIT Count survey.
  - v. C'Mone Falls (City of Oakland) asked who would conduct this evaluation next year, given the governance changes planned for summer 2022.



1. The System Impact Committee, a committee in the new governance structure, will be responsible for the evaluation.
  2. Chelsea Andrews (Executive Director) added that input is welcome regarding the way in which this could be implemented, such as making it a collaboration between two or more committees.
- vi. C'Mone Falls (City of Oakland) noted that not postponing this evaluation could provide early feedback about the rollout of CE 2.0.
1. Katie Haverly (Director of Research and Data Analytics) noted that the recommendation does not specify when in 2022 the evaluation would take place, so it could be done early on to achieve this outcome.
- vii. Kate Hart (chair) motioned to postpone the evaluation to 2022, based on the recommendation from the RBA Committee.
1. The motion was seconded by Jessica Lobedan (City of Hayward)
    - a. Kate Hart (Chair) - Yes  
Calleene Egan - Yes  
C'Mone Falls - Yes  
Jessica Lobedan - Yes  
Jamie Almanza - Yes  
Lara Tannenbaum - Yes  
Natasha Paddock - Yes
  2. Motion passed.

## 7. Conclusion

- a. Upcoming Agenda Items
  - i. The committee's Work Plan for 2022.
- b. Next meeting
  - i. Wednesday, November 10<sup>th</sup> 2021, 2pm to 4pm PT