

**SYSTEM COORDINATION COMMITTEE AGENDA**

**Wednesday, August 18, 2021**

**1:00 p.m. – 3:00 p.m.**

**System Coordination Committee:** Fina Perez (Alameda County Probation), Kathy Treggiari (Calleene Egan’s representative, Berkeley Food and Housing Project), Kate Hart (SAVE), Kerry Abbott (Alameda County Health Care Services Agency), Alison Dejung (Eden I&R/211), C’Mone Falls (City of Oakland), Tia Linnen (Helen Ayala’s representative - Ruby’s Place), Vivian Wan (Abode Services), : Natasha Paddock (Alameda County Housing and Community Development), Jonathan Russell (Jamie Almanza’s representative, Bay Area Community Services),

**EveryOne Home Staff:** Chelsea Andrews (Executive Director), Dorcas Chang (Operations Coordinator), Tirza White (Senior Director of Performance Improvement and Data Analytics), Katie Haverly (Director of Research and Data Analytics), Katie Martin (Systems Planning Coordinator)

**Members of the Public** Colleen Budenholzer (County of Alameda Health Care Services Agency), Daniel Scott (Alameda County Housing and Community Development), Nashi Gunasekara (Family Violence Law Center), Suzanne Warner (Alameda County Health Care Services Agency), Nic Ming (Social Impact Wheel), Tunisia Owens (Family Violence Law Center), Gitanjali Rawat (Eden I&R/211), Martha Elias (Alameda County Office of Homeless Care and Coordination)

**Absent:** Lara Tannenbaum (City of Oakland), Gloria Wroten (Consumer Member), Jamie Almanza (BACS), Jessica Lobedan (City of Hayward)

**1. Welcome/ Introductions**

**1:00 - 1:10pm**

**2. Public Comment**

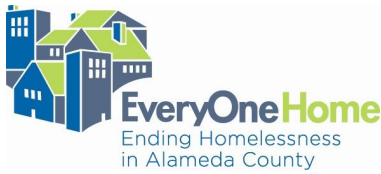
**1:10 - 1:20pm**

- a. Public comment
  - i. No Public comments
- b. Reading of written comments submitted, if any
  - i. No written comments

**3. Staff Report (Chelsea)**

**1:20 - 1:40pm**

- a. Staffing Updates
  - i. Tirza White (EOH) – Senior Director for System Performance and Data Analytics. Background in public policy analysis, improvement science, research methods and stakeholder collaboration for the last 15 years.
  - ii. Katie Haverly (EOH) – Director for Research and Data Analytics. Background in public health research and evaluation for the last 15 years. Particular emphasis in behavioral health and homeless services, has experience with the Tucson COC and helping organizations use data to drive decision making.
  - iii. Katie Martin (EOH) – Systems Planning Coordinator



- iv. All new staff had a retreat the first week in August and highlights were shared with the group.
- v. Still in process recruiting for the Director of CoC Strategies position. EOH changed the title to Director of Policy and Homelessness Initiatives to try and cast a wider net. If folks know appropriate candidates, EOH would appreciate the connection.
- b. Governance Drafting Updates (Chelsea)
  - i. EOH is continuing to work through this process. SCC feedback has been taken to the Board.
  - ii. There will be another Leadership Board meeting in mid-September. Pending decisions include nomination committee, committee compositions, and organizational structure for EOH.
  - iii. Hope to have governance structure done by next community meeting in the Fall. EOH will share info on this virtual meeting when it comes out. EOH is also looking for space that can provide technology for people who need it.

**4. Urgent Items (Kate)**

**1:40 - 1:45pm**

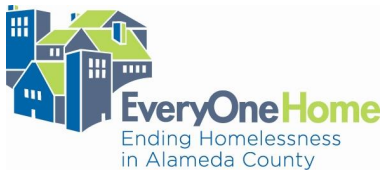
- a. No urgent items were presented

**5. Discussion Items (Fina)**

**1:45 - 2:25pm**

- a. Homeless System Updates (All)
  - i. Lake Merritt Lodge can stay open longer, it was scheduled to close next month, but Federal Emergency Management Agency (FEMA) is disbursing funds through December.
  - ii. Kerry Abbott (HCSA) shared they are proposing to their board to keep the Quality Inn Isolation and Quarantine open until January, the Rodeway through January and the Radisson through February, and evaluating the budget moving forward.
  - iii. Kerry Abbott (HCSA) shared there is a COVID surge among the homeless population that has been impacting the congregate shelters and unsheltered communities.
  - iv. Suzanne Warner (HCSA) shared there will be 2 more rounds of HHAP funding from the state, the CoC will be allocated another 12 million, County allocated another 11 million, and the City of Oakland 24 million.
- b. Coordinated Entry 2.0 Updates - Colleen Budenholzer (HCSA) presented.
  - i. Phase I update – For the crisis queue to shelter and transitional housing, some areas are still doing this manually with the By Name list. There are rolled out referrals to HMIS in Berkeley, Albany and Emeryville.
    - 1. BACS (single matching) and WDDC (Women’s Daytime Drop in Center) (family matching) are the first agencies to try.
    - 2. Direct communication between matcher and housing operator is still important.
    - 3. Getting return calls on crisis queue can still take some time.
    - 4. Recordings and trainings have been helpful for matchers.
  - ii. Coordinated Entry Data Update
    - 1. 214 households on crisis queue. 247 households on housing queue.
    - 2. Currently there are more individuals in Coordinated Entry enrollments (1285) than Housing Problem Solving (HPS) enrollments (786)
      - a. Jonathan Russell (BACS) wondered if this difference might be related to folks having assessments but not enrolled in HPS.





- d. Emergency Housing Vouchers update (Kerry Abbott and Colleen Budenholzer)
  - i. Status – 294 notifications sent, 59 incomplete applications and 47 complete applications. Target to have folks identified and applications in hand by 10/15 and 10/31.
  - ii. There are 864 total vouchers available. Project Roomkey and Safer Ground are the priority populations currently.
  - iii. Something missing often in applications is citizenship status.
  - iv. Daniel Scott (HCD) asked how does this impact folks that are in PSH that need to get matched to one of his projects. Colleen shared there may be only a little overlap.
  - v. Set-aside referrals and tracking
    - 1. 10% for gender-based violence community
    - 2. 9% Transitional Aged Youth (TAY) community
  - vi. Reporting
- e. CalAIM Update (Suzanne Warner)
  - i. The purpose is to transform MediCal program into one that integrates more seamlessly with other social services. This is a multi-year effort which has been built on previous pilots (e.g. Whole person care).
  - ii. CalAIM will be administered through managed care plans, want to couple clinical care with non-medical services.
  - iii. Includes Enhanced care management and In Lieu of Services (ILOS) (housing services/non-medical services).
  - iv. Alameda Alliance for Health and Anthem will be administering these services (MCPs)
  - v. Working on how to get more individuals enrolled in the MCPs.
  - vi. 14 potential services to offer. There is pressure from state to incorporate housing services. MCPs have said they will start in January of 2022
  - vii. Whole Person Care ends 12/21. Some programs will transition to CalAIM. HCSA has proposed to continue contracting with plans for housing services available through CalAIM for ILOS. Want to use Coordinated Entry system to identify those eligible for ILOS. Want to use HMIS and SHIE for claim generation and reporting.
  - viii. Next steps – Meeting regularly with the plans. Operational areas need to be ironed out. HCSA would be the intermediary between providers and the MCPs.
  - ix. Jonathan Russell (Bay Area Community Services) asked about the mandatory enrollment for MediCal beneficiaries in MCPs in 2022, wondering how these folks may be eligible for the CalAIM services as they go through this mandatory change? Suzanne Warner (HCSA) said it will be important to have alternative funding sources for those first 6 months to help with bumps as this rolls out.

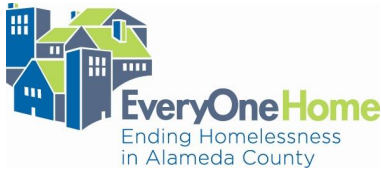
**6. Action Items for Vote (Chelsea)**

**2:25 - 2:55pm**

- a. Action Item
  - i. Presentation of Recommendation
    - 1. CE Policy Recommendations – these are still in progress so nothing to review yet.

**7. Conclusion**

**2:55 – 3:00pm**



a. Upcoming Agenda Items

- i. Vivian Wan (Abode Services) asked for a discussion on what agencies are doing to keep employees and clients safe in COVID.
  1. Kathy Treggiari (BFHP) shared that BFHP is mandating vaccinations unless there is an exemption due to medical reasons and will be doing testing weekly, as well as masks and social distancing. Incentives moved the dial 5-10% with staff to be vaccinated but had to move to mandate.
  2. Alameda County probation has a mask mandate but not vaccination mandate although most staff are vaccinated. County has not mandated vaccine, but health care providers are mandated.
  3. Booster shots – upcoming topic to think about and discuss, perhaps lessons learned and how to better roll this out based on previous learning.
  4. How is documentation for staff with vaccine mandates handled?
    - a. Kathy Treggiari (BFHP) said that it was done through their online human resources system that is connected to the CA system, they do not accept paper cards due to forgeries. For those that opt out of vaccines for religious or medical reasons, they have to get tested twice a week. There are free self-testing kits available they use.

b. Next meeting Wednesday, September 8<sup>th</sup> 2021, 2pm to 4pm PT

Notes submitted by: Katie Haverly

Reviewed by: Chelsea Andrews and Dorcas Chang