



## Results-Based Accountability Committee

March 1, 2021

Attendees: Julian Leiserson (Abode Services), Jessie Shimmin (EveryOne Home), Karen Erickson, Alison DeJung (Eden I&R), Armin Akbarian (Abode Services), Ja’Nai Aubry (EveryOne Home), Sharon Osterweil (Lifelong Medical), Brittany Carnegie (City of Berkeley), Emily Derenthal (City of Oakland), Michael Drane (Alameda County Housing and Community Development), C’Mone Falls (City of Oakland), Miguel Dwin (Alameda County Human Services Commission), and Melvin Cowan (Building Opportunities for Self-Sufficiency).

### 1. Welcome and Introductions

- RBA Committee is an open committee and welcomes participation from anyone committed to learning and implementing the RBA framework
- Next RBA Meeting: 2-3:30 PM on Monday, April 5

### 2. Announcements

- There will be an RBA Work group to refine the Public Facing Dashboard on Friday at 1pm.
- The 2021 Practitioner Scorecard with first quarter data is available on the Results Based Accountability Committee page.
- On March 1, EveryOne Home hosted an Information Session with Dr. Kathleen Clannon the Vaccine Director for Alameda County. Dr. Clannon discussed the vaccine rollout plan for people experiencing homelessness. [Link to information session here.](#)

### 3. Eden I & R Presentation

- Alison DeJung, Executive Director of Eden I & R (2-1-1), presented data from callers seeking services from Alameda County's 2-1-1, and showed what has changed since the onset of the COVID-19 pandemic. [A link to the recording is here.](#) [Materials from the presentation is here.](#)
- Additionally, 2-1-1 is tracking vaccine information as it is updated. And they are regionally working on applying for funds with Tenants Together to better train callers to help with eviction prevention. Alameda County, Oakland and Fremont will be administering funds for emergency rental assistance and there is a plan for 2-1-1 to do some proactive outreach to renters that might need the funds.

### 4. Client Satisfaction Survey

- At the next meeting, the Committee will begin work to develop a short client satisfaction survey to assess clients experience of homeless programs. If providers have a survey they are already using, please share with staff.