Agenda

1. Updates
2. Work Plan
3. Public Facing Dashboard
4. Scorecard
Committee Questions

What do we want the scorecard to communicate about the performance of the homeless system?

Who is the audience for the scorecard?

In what ways can we revise the FY21 scorecard to better communicate to the chosen stakeholders?
  - This can include minimizing the number of measures and expanding on some measures.
Reviewing Current Measures

Updated quarterly using System Performance Measures and Annual Performance Report in HMIS System-wide and by Program Type

- How much?
- How well?
- Are we better off?
Systemwide: How much?

How many literally homeless individuals engaged in homeless safety net services and shelter?

How many literally homeless households engaged in homeless safety net services and shelter?

How many individuals participated in the housing crisis response system?

How many households participated in the housing crisis response system?
Systemwide: How well?

Did we capture income information at entry, annual assessment, and/or exit assessment?

Number of households on the countywide By Name List

How many people became homeless for the first time?*

How long are people remaining homeless? Average length of time homeless.*

*HUD System Performance Measure
Systemwide: Better off?

To what extent did persons who exited homelessness to permanent housing destinations return to homelessness?*

What proportion of participants maintained or increased their income?*

How many participants exited to permanent housing?*

What proportion of Permanent Housing program participants retained or successfully exited to permanent housing?*

*HUD System Performance Measure
Considerations

Should we minimize the number of measures for Systemwide: How Much?
Are there measures to expand on? e.g. breaking down by race?
Are there measures that stand out over others?