Results-Based Accountability Committee: Notes
January 11, 2021

Attendees: Julian Leiserson (Abode Services), Brittany Carnegie (City of Berkeley), Alexis Lozano (EveryOne Home), Patrice Woeppel, Miguel Dwin (Alameda County Human Services Commission), Melvin Cowan (Building Opportunities for Self-Sufficiency), Noah Brod (HUD), Armin Akbarian (Abode Services), and Michael Drane (AC Housing and Community Development).

1. Welcome and Introductions
   - RBA Committee is an open committee and welcomes participation from anyone committed to learning and implementing the RBA framework
   - Next RBA Meeting: 2-3:30 PM on Monday February 1.

2. System Updates
   - Continuum of Care (COC) Notice of Funding Availability (NOFA): On December 27th, the HEROES Act was signed into law, effectively canceling the FY 2020 HUD NOFA and will allow HUD to distribute funding amounts based on the FY 2019 competition results.
   - Alameda County Point in Time Count: In January the HUD Continuum of Care Committee approved the Point In Time (PIT) Count Advisory Committee's recommendation to request from HUD a waiver of all unsheltered PIT Count requirements. The Oakland-Berkeley-Alameda County CoC joins numerous Southern and Central California CoCs in requesting the waiver, including the Los Angeles Homeless Services Authority. The sheltered PIT Count and Housing Inventory Count (HIC) will take place in 2021 as usual during the last 10 days of January. Sheltered PIT and HIC data is collected from administrative data sources such as the Homeless Management Information System (HMIS) and contribute to homeless service planning and system development.
   - Project Roomkey is proceeding with a tapered shut down of the safer ground sites.

3. Public Facing Dashboard
   - The committee reviewed the redesigned FY20 RBA Public Facing Dashboard. The committee discussed:
     - Integrating more graphics and less jargon into the dashboard
     - To ease confusion about fiscal year and calendar year, put 2020 in dashboard and make a note at the bottom with the time range
     - Create something similar to the 2018 Strategic Plan graphic to better show scale of inflow and outflow
Revert back to graphic showing targets and goals for inflow and outflow tracking in 2021

Providing a breakdown of the 13,670 and successes (% increased income, % housed, % increased benefits)

Be clear about the story we are trying to tell with the graphics

### 4. Practitioner Scorecard
- The committee reviewed the updated FY20 Practitioner Scorecard. The committee discussed:
  - Is the low inflow due to people reconnecting with family? Is it because some shelters stopped new enrollments? Maybe with decompression shelters were not able to operate at full capacity?
  - Is there a way to compare to 2-1-1 data? Did calls for housing services and support also go down by the same percent? Were there unanswered calls?
  - When the eviction moratorium ends, committee members anticipate a sharp increase in the number of first time homeless
  - To provide a fuller picture, the scorecard can use the “what works” and “strategy” tabs for some of the measures and indicators
  - Contracts are now requiring agencies to report on these same measures so is there a way to connect the agencies performance with the system?
  - It would also be useful to look at Stella because of how it visualizes pathways
  - For the system performance measures, the committee would like to see a breakdown by race and ethnicity? Also what is the racial ethnic make-up of the homeless population compared to the general population?
  - What is the inflow/outflow of formerly incarcerated?