Alameda County

Housing Problem Solving Training & Roll-Out

Update Oct, 2020
HPS TRAINING CURRICULUM

HPS with Clients Modules 1-5 v2

HPS in HMIS

Kathie Barkow, Aspire Consulting

Materials

➢ Core Deck 10/16
➢ Full Deck 10/23
➢ Review and Feedback 10/30
➢ Complete 11/13
STAFF TRAINING

HRCs, Outreach Assessors

Navigators, Hotels

Activities and Components

➢ HPS Learning Community (bi-weekly or weekly)
  ○ Assessors Gathering - 10/20

➢ Self-paced Modules

➢ 50-person County-wide Training, Dec

➢ Trainers Collab (bi-monthly)
<table>
<thead>
<tr>
<th>Zone Pilots</th>
<th>Pilot Agencies, Nov-Dec 2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phased Roll-Out</td>
<td>NC &amp; Oakland</td>
</tr>
<tr>
<td></td>
<td>Mid County, Hotels</td>
</tr>
<tr>
<td></td>
<td>BACS</td>
</tr>
<tr>
<td></td>
<td>Abode</td>
</tr>
<tr>
<td></td>
<td>County CE Lead, 2021</td>
</tr>
</tbody>
</table>
KEEP IN MIND

POLICY VISION
Front Door HPS, Broad Implementation
Divert 10-20%

Equipping Staff

➢ Skills, ongoing training and reinforcement
  ○ Staffing, hiring, expectations

➢ Information for Effective Referrals
  ○ Countywide Resources Portal Project,
  v0 link