

Alameda County

Housing Problem Solving Training & Roll-Out

Update Oct, 2020

HPS TRAINING CURRICULUM

HPS with Clients
Modules 1-5
v2

HPS in HMIS

Kathie Barkow,
Aspire Consulting

Materials

- **Core Deck** **10/16**
- **Full Deck** **10/23**
- **Review and Feedback** **10/30**
- **Complete** **11/13**

STAFF TRAINING

**HRCs, Outreach
Assessors**

**Navigators,
Hotels**

Activities and Components

- **HPS Learning Community (bi-weekly or weekly)**
 - Assessors Gathering - 10/20
- **Self-paced Modules**
- **50-person County-wide Training, Dec**
- **Trainers Collab (bi-monthly)**

ROLL-OUT

Zone Pilots

Phased Roll-Out

Pilot Agencies, Nov-Dec 2020

➤ **NC & Oakland**

BACS

➤ **Mid County, Hotels**

Abode

County CE Lead, 2021

KEEP IN MIND

**POLICY VISION
Front Door HPS,
Broad
Implementation**

Divert 10-20%

Equipping Staff

- Skills, ongoing training and reinforcement
 - Staffing, hiring, expectations
- Information for Effective Referrals
 - Countywide Resources Portal Project,
[v0 link](#)