



**SCC Committee
Meeting Notes
Wednesday, August 12th, 2020**

Meetings are public. Homeless and formerly homeless Alameda County residents are encouraged to attend. Public Comment will be taken at the beginning of each meeting and is limited to 2 minutes per person. [Click here to learn more about the public participation policy.](#)

The regular meeting of the SCC Committee was called to order at 2:00 p.m. on August 12th on Zoom by Ja’Nai Aubry.

Present:

SCC Committee: Fina Perez (Alameda County Probation), C’Mone Falls (Alameda County Social Services Agency), Calleene Egan (Berkeley Food and Housing Project), Gloria Wroten (At-large representative), Jessica Lobedan (City of Hayward), Lara Tannenbaum (City of Oakland), Jamie Almanza (Bay Area Community Services), Vivian Wan (Abode Services), Daniel Cooperman (representative for Suzanne Warner, Alameda County Housing and Community Development), Kate Hart (SAVE)

EveryOne Home: Jessie Shimmin, Ja’Nai Aubry, Courtney Welch, Alexis Lozano, Dorcas Chang

Public: Nic Ming (City of Oakland), Jessica Blakemore (All In), Christine Ma (Leadership Board), Tunisia Owens (Family Violence Law Center)

Consultants: Kathie Barkow and Katharine Gale

Absent:

Kerry Abbot (Alameda County Health Care services Agency), Sean McCreary (Youth Representative), Alison Dejung (Eden I&R), Helen Ayala (Ruby’s Place)

The committee reached a quorum so it can vote on action items at this meeting.

- 1. Public Comment (Ja’Nai) 2:00-2:10pm**
 - a. Public comment- none
 - b. Reading of written comments submitted, if any- none
 - c. Announcement (Jessica Blakemore)
 - i. All In secured funding for the Youth Action Board (YAB) and has hired a fulltime coordinator through a contract with Covenant House, the fiscal agent of YAB. Stay tuned for more information.
 - ii. All In will figure out where they need to plug in (HUD CoC or SCC) and staff will regularly attend meetings.

- 2. Staff Report (Ja’Nai) 2:10-2:20pm**
 - a. Public Participation Policy / targeted outreach
 - i. Ja’Nai asked for feedback about inviting more people to the table depending on the agenda items for public participation.

- ii. One suggestion is to put an item at the end of the meeting to help committee think who should be in the room for the next conversation.
- b. SCC Check-ins
 - i. Ja’Nai met with all the committee members and will give a short presentation at the September meeting on next steps.
- c. Housing Fast/Navigation Model work group updates
 - i. The first work group session was held on August 4th.
 - 1. There was a lot of good dialogue and discussion at the workgroup.
 - 2. Question for SCC - What is the role of interim housing and the navigation center in our system after system modeling and the racial equity analysis?
 - 3. If committee members are interested in joining the next session or have any thoughts, let Jamie know.
 - ii. **Courtney will send out slides and notes by the end of this week and send out invite for the next workgroup meeting on September 1st.**
- d. CE Management Entity MOU updates
 - i. Katharine incorporated feedback from the August 5th community meeting. The final MOU will go to HUD CoC for a vote on August 18th.
 - ii. Courtney emailed the slides and recording from the M.E. MOU meeting.

3. Urgent Items (Lara) 2:20-2:30pm
 a. None

4. Discussion Items (Lara) 2:30-4:00pm
 a. Data reports (Jessie)

- i. RBA committee update
 - 1. Jessie showed committee the [2020 Practitioner Scorecard](#) on the RBA page on EveryOne Home’s website. The scorecard is updated quarterly, and Alexis/Jessie will update it in the next six weeks.
 - 2. The scorecard provides a lot of information on our system performance. It looks at changes over time, identifies what gets measured, how it gets measured, how our system is working, where it is working well and not working well. This is something that is regularly discussed at the RBA Committee.
 - 3. Questions/Comments:
 - a. Is there a way to run the report on a citywide level or transfer to a smaller subset of data?
 - i. You can run it for specific programs but HMIS is not setup so you can run for all cities.
 - b. Behind each number, is the data drawn from the APR or entered in by hand?
 - i. Alexis is putting in the numbers by hand.
 - c. How do you see the end numbers if you are doing things by hand?
 - i. If you hover at the little dots, it will show you the numerator and denominator. It is setup to

accumulate over the course of a HUD year, these measures closely reflect the measures in the CoC NOFA.

- d. The scorecard is buried in the EveryOne Home website.
 - i. In general, EOH is working on how to better showcase committee work on the website.
- e. This scorecard lacks the ability to disaggregate by race, ethnicity, or gender. EOH is continuing to reach out to HUD TA and BitFocus to do this work.
 - i. **We need to keep pushing HUD to require HMIS vendors to enable disaggregation by race and ethnicity.**

b. Implementing System Modeling (Jessie)

- i. Jessie is working on getting the report out publicly by end of August. The report now has all the graphics and tables.
- ii. As a community, we must realign our programs to better serve the unhoused population. What is the committee's thoughts on how to push that conversation?
 1. Essentially, there is a lot of shelter but there isn't a lot of other things to make shelter work.
 2. As COVID continues, make sure that system modeling work still holds and that the models are conservative estimates of what is needed.
 3. There isn't a good way of keeping track of permanent housing, deeply subsidized housing dedicated to serving homeless people and households.
 4. How do we get the parameters of this new project type that was invented? How to set it up? Fill it through CE? Keep track of it?
 5. How do we start working together with Housing Authorities more closely?
 6. There are deeply affordable units in Oakland that are not tracked in HMIS/CES. Good time to figure this out. Measure A1 units are not being tracked in a centralized system place.
 7. What happens after the housing navigation work group makes recommendation to SCC?
 - a. The committee structure was designed with a lot of hope around system improvement, so it is not just about data but around strategies. Committee setting strategy and implementing it and data shows us if we improved the system or not.
- iii. Housing Problem Solving Training Report (Nic/ Kathie)
 1. Nic gave presentation on Housing Problem Solving Training.
 2. The training is built on five modules and there will be an online pilot on the modules over the 2 days on Aug 18th and Aug 25th.

3. In September, they will begin gathering feedback to launch 2.0 training in October.
4. System shift - use Housing Problem Solving as a resource to deploy at the front end of the system. There will have to be a conversation about that as a community with the management entity on what that looks like.
5. Specific request for SCC is to begin helping their staff with wrapping their minds around the gradual shift to HPS in the next few months.
6. One recommendation is to emphasize the value of the peer to peer training model and having staff from agencies around the system become trainers in the process.
7. **Nic will provide link to the modules.**
8. We hope to get feedback on an ongoing basis and start integrating HPS by October.

- c. CE Workgroup Report/ Proposals (Jessie) ***3:00-4:00 p.m.**
- i. CE workgroup is asking SCC to approve recommended changes to CE and to authorize HCSA as the incoming management entity to implement these CE policy changes.
 - ii. HMIS Oversight approved the work group's recommendations to reconfigure HMIS to support/implement these changes this morning.
 - iii. SCC needs to approve these recommendations by August 21st, so Bitfocus and HCSA can implement them by the Oct 1st deadline.
 - iv. Jessie gave presentation on CE working group recommendations
 - v. Questions/Comments:
 1. For the waitlist, will a person remain on the waitlist as long as they stay engaged with the process or is there that finite 180 days then they have to redo the assessment process?
 - a. HUD language is CE events such as receiving HPS, receiving any kind of services, etc. That can keep someone active and the clock starts again.
 - b. Challenge is to keep the list current and create cushion, so people don't have to be constantly showing up.
 - c. By being on that 180 list, communication is that we think we will have them housed within that 180 days. During that time, we will start actively working to get them housing and doing work in between.
 2. Is there going to be a difference of level of triage, or further down, between those two categories (Literal homeless and imminent risk of homelessness)?
 - a. No, it is not an attempt to open who is eligible for resources. The system is acutely under resourced, the triage

is for people who do not have places to stay, they will continue to be prioritized for homeless resources.

- b. We can have a robust system of HPS that is offered to those who are literally homeless and at imminent risk of homelessness. The crisis assessment for a shelter or transitional housing (TH) isn't offered if you're not in one of those 4 qualifying populations.
3. What if people need wheelchair accessibility?
 - a. There is a question in the assessment that asks about mobility and the need for a visual or hearing accommodation.
4. What is the timing in pregnancy that qualifies for these criteria? Is it before 3rd trimester, or not until 3rd trimester?
 - a. It is never distinguished in our system, and it can be anyone in the household.
5. For documenting health status, what is the reasoning for changing the assessment criteria to overnight hospitalizations and ER visits? Is that a way to clarify the severity of an individual's health issue for triaging?
 - a. All the assessments are self-reported.
 - b. Change in questions around mental/physical health is to prioritize people who have high medical or mental health acuity.
 - c. Trying to understand how significant people's disability or health conditions are and how they impact daily life.
 - d. A lot of people use ER for different things, not a good indicator if they need supports to remain housed.
 - e. We will keep eye on how these questions help with prioritization.
6. In last meeting, there was a table showing temporary shelter beds that were expected to participate in CE. Community cabins and navigation centers aren't expected to join. What is under consideration and what do we need in the middle to bring as much into CE? Theory of CE is you go through 1 door and everything is available to you, but that is not practiced in most communities.
 - a. Group also grappled with how we are defining ways of prioritizing people, what does it mean for agency to define vulnerability, how can we use geography to define vulnerability.
 - b. We have to decide as a system who needs navigation or interim housing beds?

7. Once these changes are implemented, matching is going to become more complex. You are going to know a lot more about program openings and matching opportunities.
 8. Part of setting threshold at double the amount of inventory you have, as your inventory grows, you can move your line further down and over time refine based on the resources you have.
 9. Does the tool prioritize systems involvement (criminal justice, etc.)?
 - a. It needs to be examined over time.
 - b. In terms of looking at the tool itself, how far do we want to go to adjust the tool? We tried to adjust the tool in the past but there wasn't enough appetite to do that. Trying to strengthen / balance equity and comparability and weight of health care score proponents compared to other parts of the tool.
 10. Working group is going to continue to meet three more times to talk about messaging and evaluation of this moving forward.
 11. There will be trainings for the new CE/HMIS systems in September, October and November. It is going to be a gradual process to get people up to speed and using the new CE assessments.
- vi. Next steps
1. During this Friday's CE working group session, there will be a walk through in BitFocus for HPS. SCC member are welcome to attend.
 2. Next Tuesday, Aug18th at 8:30am, there will be a special meeting for SCC to vote on the CE work group recommendations. **Ja'Nai will send out a calendar invite.**
 3. **Ja'Nai will also send out the most recent draft of the M.E. MOU.**

5. Action Items for Vote

- a. None
 - i. Presentation of Recommendation
 - ii. Amendments
 - iii. Call to Vote
 - iv. Vote

6. Consent Items

- a. None

Adjournment

Meeting was adjourned at 4:06 p.m. by Ja’Nai Aubry. The next meeting will be on Wednesday, September 9th from 2 p.m.-4:00 p.m.

Notes submitted by: Dorcas Chang

Reviewed by: Ja’Nai Aubry