

**SYSTEM COORDINATION COMMITTEE AGENDA
7-08-2020**

System Coordination Committee meetings are open to the public. Homeless and formerly homeless Alameda County residents are encouraged to attend. Public comment will be taken at the beginning of each meeting and is limited to 2 minutes per person.

Due to the COVID-19 stay-at-home restrictions, System Coordination Committee meetings will be held via zoom.

Join Zoom Meeting

Topic: System Coordination Committee

Time: Jul 8, 2020 02:00 PM Pacific Time (US and Canada)

Join Zoom Meeting

<https://us02web.zoom.us/j/81896746291?pwd=U0tpTlliYnBPM2k1dS8xbG5neXpXZz09>

Meeting ID: 818 9674 6291

Password: 596019

One tap mobile

+16699006833,,81896746291#,,,,0#,,596019# US (San Jose)

+12532158782,,81896746291#,,,,0#,,596019# US (Tacoma)

Dial by your location

+1 669 900 6833 US (San Jose)

+1 253 215 8782 US (Tacoma)

+1 301 715 8592 US (Germantown)

+1 312 626 6799 US (Chicago)

+1 346 248 7799 US (Houston)

+1 646 558 8656 US (New York)

Meeting ID: 818 9674 6291

Password: 596019

Find your local number: <https://us02web.zoom.us/j/kxr8ZMBfF>

Persons who are unable to attend the meeting may submit written comments. Comments should address an item on the agenda and be submitted prior to the meeting. Comments which include "For Public Distribution" in either the title and/or body of the email or letter will be brought to the attention of the SCC Committee and included in the public meeting notes. Written comments should be submitted to:

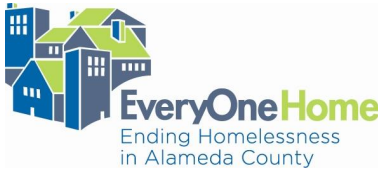
dchang@everyonehome.org

or

Dorcas Chang

101 Callan Ave, Ste 230,

San Leandro, CA 94577



-
1. Public Comment (Kathie) **2:00-2:10pm**
 - a. Public comment
 - b. Reading of written comments submitted, if any

 2. Staff Report (Jessie and Ja’Nai) **2:10-2:20pm**
 - a. EveryOne Home Staffing Updates
 - b. Coordinated Entry Management Entity MOU drafting process
 - c. Meetings with SCC members
 - d. Work group to evaluate Nav Centers/Interim Housing countywide

 3. Urgent Items (Lara) **2:20-2:35pm**
 - a. None

 4. Discussion Items (Lara) **2:35-3:35pm**
 - a. HIC and relationship to persons/household assisted per year and need (Jessie)
 - b. Update on CES Merged Work Groups (Katharine)

 5. Action Items for Vote (Suzanne) **3:35-4:00pm**
 - a. Preparing for matching capabilities in HMIS (TBD)
 - i. Presentation of Recommendation
 - ii. Amendments
 - iii. Call to Vote
 - iv. Vote

 6. Consent Items
 - a. None



July 7, 2020

To: Members of the System Coordination Committee

From: Katharine Gale, Consultant to CE Work Group

Subject: Mid-process Update and Recommendation from CE Work Group

Recommendation: SCC authorize HCSA and Bitfocus to proceed with program-level data collection of eligibility criteria and program description information from selected program types in order to set up Coordinated Entry matching in HMIS. HCSA and Bitfocus to hold a webinar on this process July 13. Programs will have until 8/3 to respond. (See attached list of included program types and information needed.)

Update on Work to Date: The CE Working Group met four times during the month of June. Topics discussed include:

1. Reviewed information from consumer interviews and focus groups on improving CE.
2. Reviewed the new and refined program types emerging from the System modeling work.
3. Looked at how to use Coordinated Entry for shelter matching including how HMIS can provide different types of queues (i.e. shelter/TH queues and housing queues). Agreed to balancing shelter prioritization with need to ensure beds are used. Developed a list of included and excluded shelter types, and recognized the need to ensure that shelters can match to own beds if no one from CE is available.
4. Developed tentative list of information needed to appropriately target and match rapid rehousing – continuing to work on this for refined assessment process.
5. Developed list of program types to be included in Coordinated Entry and whether matching should be regional or centralized (see attached summary table).
6. Provided input to HCSA and Bitfocus on information needed for appropriate eligibility determinations and program matching/referrals to be collected (see attached).
7. Reviewed Bitfocus recommended option for collecting data on Problem Solving in HMIS.

Next Steps: The working group will continue meeting weekly during July to develop final recommendations for:

1. Make recommendations for a phased approach to CE assessment and use of queues.
2. Propose revisions/additions to current questions and/or scoring to support phased assessment.
3. Make a recommendation on how to collect and report on Problem Solving data in HMIS.
4. Discuss and make recommendations regarding the use of HMIS in real-time for coordinated entry assessments and the support to the field that would be needed.
5. Deliver group's recommendations for other system considerations and additional work outside this group (e.g. developing and adopting RRH standards, supporting shelters to maximize housing exits, further defining certain new program types, etc.)



Primary Inventory and Coordinated Entry Status and Recommendations

PROGRAM TYPE	Matched Regionally in CE	Matched Centrally in CE	Not matched in CE but connected to ensure participants have access to CE programs
Shelter	General Population beds	NCS emergency housing (hybrid model)	<ul style="list-style-type: none"> • Winter shelter/ One night shelter • City driven (encampment clearance, Nav centers and cabins) • Safe Parking • Medical respite/recuperative care beds • DV beds • Hotel/motel vouchers
Transitional Housing	<ul style="list-style-type: none"> • Family Transitional Housing • Adult TH • TH for Substance Abuse (No Co.) 	<ul style="list-style-type: none"> • TAY TH 	<ul style="list-style-type: none"> • DV Transitional • Parole/Probation • BHCS Recovery residences
Rapid Rehousing	<ul style="list-style-type: none"> • Regional matching for programs that have RRH connected (such as TH to RHH) • Currently regional matching for other RRH (ESG, CoC, and Boomerang) 	Potential to move to central matching for RRH programs not connected to a feeder shelter/TH program (start with developing RRH standards)	<ul style="list-style-type: none"> • Housing Support Program (TANF) • HDAP (for pending SSI recipients) • Parole/Probation programs <p>Recommend to consider moving into CE - start by collecting the data needed</p>
Permanent Housing		<ul style="list-style-type: none"> • Homeless dedicated Permanent housing • Shallow subsidies • PSH • PSH Plus for Seniors • Dedicated Navigators tied to HH prioritized for PH 	
Prevention and Problem Solving			<ul style="list-style-type: none"> • Problem solving not matched, offered to all • Prevention TBD – start by collecting the data needed

Info to be Collected for Eligibility and Matching in HMIS

Overall:

- Agency Name
- Program Name
- Project Type

Eligibility Information

- Number of units/number of beds
- Household types served
- HH/family size limitations
- Age limitations
- Any disabilities required
- Other population specifics (gender, Veterans, re-entry, pregnancy, foster care, domestic violence)
- Income and AMI limits
- Permitted criminal justice restrictions (only arson, meth production and registered sex offense)
- Geographic preferences or restrictions

Program Description Information

- Address
- Length of program (if time limited)
- Unit layout/setup
 - whether program is parking spaces
 - whether there is an elevator in the building
- Building amenities
- Program supports and on site services