SYSTEM COORDINATION COMMITTEE AGENDA
6-10-2020

System Coordination Committee meetings are open to the public. Homeless and formerly homeless Alameda County residents are encouraged to attend. Public comment will be taken at the beginning of each meeting and is limited to 2 minutes per person.

Due to the COVID-19 stay-at-home restrictions, System Coordination Committee meetings will be held via zoom.

Join Zoom Meeting

Join Zoom Meeting
https://us02web.zoom.us/j/88085101480?pwd=cU
ZWWisvT2VEWnkwYnI5SzR5WE9xdz09

Meeting ID: 880 8510 1480
Password: 602258

One tap mobile

+16699006833,,88085101480#,,1#,602258# US (San Jose)
+12532158782,,88085101480#,,1#,602258# US (Tacoma)

Dial by your location
   +1 669 900 6833 US (San Jose)

Meeting ID: 880 8510 1480
Password: 602258
Find your local number:
https://us02web.zoom.us/u/kejZXsbHcP

Persons who are unable to attend the meeting may submit written comments. Comments should address an item on the agenda and be submitted prior to the meeting. Comments which include "For Public Distribution" in either the title and/or body of the email or letter will be brought to the attention of the SCC Committee and included in the public meeting notes. Written comments should be submitted to:
dchang@everyonehome.org
or
Dorcas Chang
101 Callan Ave, Ste 230,
San Leandro, CA 94577
Attendance: Vivian W. Lara T., Suzanne W., Gloria W., Jessica L., C'Mone F., Fina P., Alison D., Kerry A., Kate H. Jamie A.,
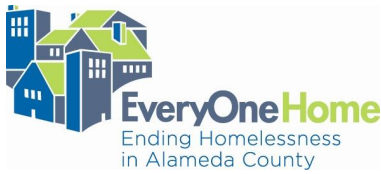*Public: Nic M. (Lara's representative), Daniel S..*

EveryOne Home Staff: Jessie S., Kathie B (consultant), Dorcas C.,

1. Public Comment (Kathie)   **2:00-2:10pm**
   a. Public comment - No comment
   b. Reading of written comments submitted, if any

2. Staff Report (Kathie)   **2:10-2:20pm**
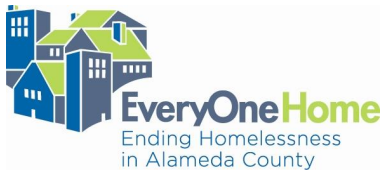   a. EveryOne Home Staffing Updates
      i. Kathie Barkow will be leading June and July SCC meetings.
      ii. EveryOne Home has hired Ja'Nai Aubry as the Director of CoC Strategies.
      iii. EOH has also hired a new CoC specialist and will make announcement soon.
   b. Coordinated Entry Management Entity MOU drafting process
      i. Katharine Gale will support drafting and conversation around MOU.
      ii. Chairs of SCC, chair of CoC, and acting executive director of EOH is participating in conversation with Kerry.
      iii. Katharine was going to meet with HCSA and CoC separately about their hopes and dreams, and everyone will come together and hash something out.
      iv. Jessie can confirm with Katharine when the work will start.
   c. CE Self Assessment
      i. The annual CE assessment is done. It was emailed out in the packet. Jessie and Katharine Gale have worked on that; a vote is required at the end of this agenda.
   d. CE Merged Work Groups
      i. Some of the work groups that Katharine is facilitating that are part of the CE refresh 2.0 refresh process is merging with BitFocus meeting groups.

3. Urgent Items (Kathie)
   a. Work group to evaluate Nav Centers countywide (Jamie)   **2:20-2:35pm**
      i. Jamie recommends a small workgroup that involves Robert Ratner to analyze data, the contracts, models, and come up with what we want to see moving forward, particularly around racial equity, for Interim Housing (sometimes called Nav Centers).
      ii. There was a HUD TA group that was doing a project like what Jamie is proposing. They were going to compare the models (Community Cabins, The Henry) to basic shelters, who is coming in and where they are falling on the BNL, cost per outcomes, but unable to reach Micah after the Shelter In Place.
         1. Oakland does have preliminary materials from HUD TA
      iii. Is the question in light of COVID-19 and reduced capacity in congregate shelter model?
         1. COVID-19 is something work group can talk about in context of the model with congregate shelter but it should move forward with grappling with how contracts are setup, how it relates to racism.
      iv. RRH works if there's ongoing ability for people to retain housing. The issue is taking away the subsidy.
      v. Next steps for short work group:
         1. Jamie will be the chair for this work group, send invite to the committee, and members can include anyone else that needs to be there.
         2. Include SSA (C'Mone is interested and will see if there's anyone else at SSA that should be included) and Jessica.
         3. Lara can share questions that were put together for the HUD TA and see if these are the right questions for this group.
         4. Jessie and Lara will follow up with Micah or Joyce.
      vi. RRH is about 66 percent lower than a year ago in HIC. This may be due to an error. HMIS team have until end of June to turn in HIC so they have a chance to look at data and

unravel what is going on. If this is true, then EOH will bring it back to this committee in July.

      1. Vivian suggests reaching out to Margaret and Julian for insight about Abode's RRH accuracy and trends.

4. Discussion Items (Suzanne)**2:35-3:35pm**

   a. System Performance and Improvement through data (Kathie)
      i. SCC Role and pivot of the work plan
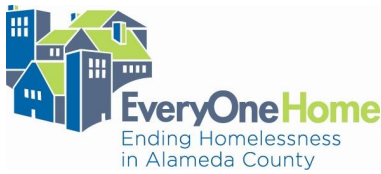   1. It has been a goal of many members of SCC to have more driven data discussion. Kathie is going to help the committee with this practice by walking them through a proposed framework.
         2. Conversation very timely because of transition to CE management Entity, potential impact of pandemic, more bandwidth to look at these things.
      ii. Proposed framework for data review and action
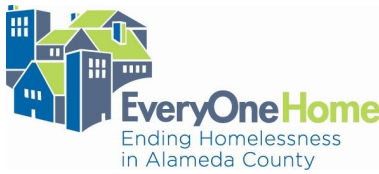   1. Proposed framework is based on questions Kathie has at the bottom of agenda. Other reason this data about inflow and outflow is pertinent is because of the potential increase inflow as a result of COVID's economic impact, especially on people of color, which may increase demand for homelessness prevention and/or Coordinated Entry.
         2. For question four, is this referring to policies changes, operational changes, strategies, or all of those?
            a. All of the above plus more
            b. It is designed to be that broad stroke
      iii. System data about inflow and outflow disaggregated by race
         1. Question 1: What most stands out to you about inflow?
            a. Struck that the highest inflow came from those who have been staying with friends and family VS coming out of an institution
            b. What percent of people who call 211 end up in the system? What does data being collected from 211 look like?
               i. Don't know if 211 is collecting any aggregate data beyond where people spent the night before, not to say 211 couldn't
            c. Surprised that nearly a quarter of folks entering from a subsidized or affordable system. This could be an area to reduce through targeting efforts.
            d. These people should be in housing retention as oppose to homeless prevention strategies.
         2. What most stands out to you about exits/outflow?
            a. Interesting that exit rates to permanent housing are not varying by race.
            b. Whole person care is looking at who is getting into PSH by race. Robert was able to grab some rough data, not sure how robust it is. <mark>Suzanne</mark> will check if he is willing to share.
         3. How are people who have homeless resource showing back up? Impact that we can make sense of where we are seeing impacts of racial over or under representation?

    a. When Oakland looked at this two years ago where people were exiting, there was that interplay of where people exited connected to race and returns to homelessness, but you have to slice data differently.

    b. This fits with other national research and thinking of what the collective wealth of resources of the social network African Americans have or not have.

    c. Folks having a level of subsidy and returning back to homelessness definitely feels like an area worthy of attention as the SCC is thinking about housing retention strategies and homelessness prevention.

    d. DV clients can't pay the subsidized rent so DV providers are coming in to help cover the increasing amounts of rent but have to eventually move off DV funds because they don't last forever. May be contributing to inflow.

4. Other ongoing housing situation that could land someone to return to homelessness?

    a. Any flexible resource attached to housing tends to be called RRH and some are not and some have artificial drops. Organizations' hands are tied because of the restrictions on the funding.

    b. Some providers really do provide every resource available to folks but when people exit PSH, it is often seen as a negative exit even though providers have tried everything to keep them housed.

5. What ideas do we have to do some reinforcement of the system to have folks retain that housing before they become homeless again?

    a. Ask the people in the housing.

    b. Keep Oakland Housed is a great example and does have data points

    c. The subsidies are too short. Shallow subsidies need to be developed to bridge the gap with the crazy rents.

    d. Look at what's working for households that are retaining housing and programs that are designed in ways that are promoting retention (a strength based approach).

    e. On PSH side, folks should have other options if they don't succeed in placement. Design system that lets them utilize different placements or interventions best suited to meet their needs.

    f. RRH is not being used as a bridge to PSH, it's a problem to be explored or solved possibly through the CE work.

    g. There are other services (money management, employment support, benefits, mental health) that are significant for those that benefit from PHS at one point.

6. Does anything feel actionable?

    a. Clarification about roles and intersection with CE Management Entity:

        i. Responsibilities and roles of SCC remain the same as it relates to convening system wide stakeholders for coordinated planning and improvement of the housing crisis response system inclusive of solid relationship with management entity.

- ii. Besides CE, SCC also is responsible for other things and other partners across the system and outside of the system.
- iii. How SCC continues to explore systemwide performance with Management Entity is a work in progress.
- iv. At a broad level, SCC is a group of stakeholders to drive policies and management entity to manage policies that are set.
- v. Articulating places where system seems to have folks falling through cracks and what the possible policy interventions are feels like an appropriate role for SCC, and especially timely given the CE work in process.
- vi. Intention of this conversation is to start stepping into that role and getting experience, practice, and sense of direction.
- vii. SCC has accomplished a lot. How they think about coordination, policy collaboration is the next steps.
- viii. There are some data folks are familiar with. Next month, there might be some insights that come out of it.

iv. Next steps

5. Action Items for Vote (Suzanne)**3:35-4:00pm**
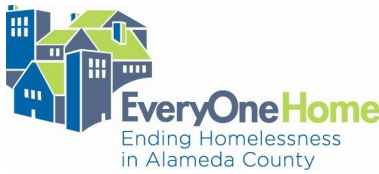   a. CE Self-Assessment (Jessie)
      i. Presentation of Recommendation
         1. History/Context:
            a. Self-assessment came out from HUD in 2018. It is not a requirement but a tool that should be used locally to support quality improvement.
            b. However, it was required by state for the first round of CESH in 2018.
            c. Julie and SCC Co-chairs at that time (Peter, Jamie) completed self-assessment and it went through the committee. It helped committee see what they needed to work on and how they are going to move forward.
            d. In 2019, a working group completed the self-assessment. Suzanne facilitated, Jessie documented, and committee reviewed. It was not 100% passing score but gave committee a way of saying they've come this far and where they want to be next.
            e. In 2020, because of her recent assessment of the CE system, Katharine Gale was asked to complete the self-assessment and committee endorsed that plan in February.
               i. 3 big issues: there needs to be standardized practices that are consistent across our entire system, policy about discrimination complaints including grievance, interface with DV organizations continues to not be an area of strength
         2. Discussion:
            a. No surprises in this assessment.
            b. No need to provide to HUD.

c. Need to work on TAY/unaccompanied youth in addition to DV.
d. Need to dig more into how system is setup for people fleeing violence and how it gets implemented.
e. Many committee members are interested in how the homeless response system can be flexible, prepared, and responsive to any crisis or natural disaster like the pandemic.

ii. Amendments
iii. Call to Vote
1. Vivian made motion to approve CE self-assessment. Kerry seconded.
2. Kerry – yes
3. Alison – yes
4. Fina – yes
5. Vivian – yes
6. Gloria – yes
7. Suzanne – yes
8. Jamie – yes
9. Nic (on behalf of Lara) - yes
iv. Vote – approved unanimously.

6. Consent Items
a. None

Proposed framework for data review and action

1. What most stands out to you about inflow?
2. What most stands out to you about exits/outflow?
3. How could racial over- or under-representation be contributing?
4. What changes could have a significant impact on turning the curve?
5. What inputs and supports could be provided to advance the system's objectives?
6. What action item(s) does the SCC want to take including those in partnership with system-wide stakeholders?