ALAMEDA COUNTY HRC/ACCESS POINTS INFORMATION

How can you get help?

Call 2-1-1. Operators have all the updates and send callers to the appropriate numbers below.

If you are fleeing domestic violence, sexual assault or human trafficking:

- If you are in immediate danger, call 911
- Call 211 or the hotline at 1-800-799-7233 or 1-800-787-3224 (TTY) for services, shelter and housing information

Contact a Housing Resource Center in Your Area

Due to the pandemic, some Housing Resource Centers in Alameda County have suspended/reduced drop-in services and may provide housing support over the phone.

Oakland
Note: Any families or individuals who are still sheltered but face a crisis such as a 3 day pay or quit notice, an eviction notice, call BACS Keep Oakland Housed Program at 510-613-0330 x2

Unsheltered Adults
- Downtown Oakland: call BACS Coordinated Entry line at 510-658-9480, or walk in at 629 Oakland Ave, 1-4pm Mon, Tues, Wed
- West Oakland: call BOSS Coordinated Entry line at 510-844-8221, or walk in at 2811 Adeline St. 10am-2pm Mon, Tues, Thur, Fri

Unsheltered families (with a child under 18)
- call the Family Front Door at 510-808-7410 ext. 282
- If you are already receiving services and need to update your information, text your full name and your updated/new information to Family Front Door at 510-435-2772

North County (Berkeley, Albany, Emeryville)
- Unsheltered adults: contact BACS at 510-495-0131, email housinghub@bayareacs.org or walk in at 2809 Telegraph Ave, 9am-12pm, Mon, Wed, Fri
- Unsheltered families – contact Women’s Daytime Drop-in Center call 510-548-2884, email help@womensdropin.org, or walk in at 2218 Acton St. 8am-4pm, Mon-Fri
  (Emeryville families may also contact Family Front Door - see information above)

Mid County
- West (San Leandro and Alameda) Unsheltered adults/families: call Building Futures
  San Leandro: 510-686-2332; Alameda: 510-201-0203
- East (Hayward and Unincorporated) Unsheltered adults/families: call BACS at 510-247-8235, email HaywardHRC@bayareacs.org, or walk in at 590 B Street, Hayward, 1-4pm Tue and Thur

East County/Tri-Valley (Livermore, Dublin, Pleasanton)

UPDATED 8/2/21
● All unsheltered adults and families: Drop-in hours Wed and Thur 8am-12pm at 3311 Pacific Ave, Livermore; call Abode at 510-371-0447

South County/Tri-City (Fremont, Newark, Union City)
● Unsheltered adults: Drop-in hours Mon and Tues 9am-1pm 4075 Papazian Way, Fremont; call Abode at 510-330-5822
● Unsheltered families call Fremont Family Resource Center at 510-574-2000