SYSTEM COORDINATION COMMITTEE NOTES
10-10-2018

Present: Pattie Wall (HAC), Peter Radu (CoB), Jamie Almanza (BACS), Vivian Wan (AbS), Alison de Jung (EIR), Suzanne Warner (HCSA), Merlenet Riley (CoB), Jessica Lobedan (CoH), Jessie Shimmin (EOH), Julie Leadbetter (EOH), Christina Chu (EOH), Laura Guzman (EOH), Aisha Brown (SSA), Marta Lutsky (HCSA), Lara Tannenbaum (CoO), Terrie Light (CoB), Noha Aboelata (Roots), Riley Wilkerson (HCD)

VOTING RESULTS

<table>
<thead>
<tr>
<th>Date of Vote</th>
<th>Proposal</th>
<th>Yes</th>
<th>No</th>
<th>Abstain</th>
<th>Result</th>
</tr>
</thead>
<tbody>
<tr>
<td>10/10/18</td>
<td>Nomination of Jazmyn Brown and Gloria Wroten to Committee</td>
<td>14</td>
<td>0</td>
<td>0</td>
<td>Nomination approved.</td>
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<tr>
<td>10/10/18</td>
<td>Recommendation for Shelter Prioritization and Preferences</td>
<td>13</td>
<td>1</td>
<td>0</td>
<td>Recommendation supported.</td>
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<tr>
<td>10/10/18</td>
<td>Recommendation for EOH staff to reconcile CE Self-Assessment with Administrative Entity and HUD CoC</td>
<td>14</td>
<td>0</td>
<td>0</td>
<td>Recommendation supported.</td>
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<tr>
<td>9/21/18 – 9/24/18</td>
<td>Recommendation for Allocation of CESH Funds for Alameda County</td>
<td>8</td>
<td>1</td>
<td>2</td>
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<tr>
<td>8/8/18</td>
<td>Recommendation for Amended Standards and Procedures for HRC/Zone Transfers</td>
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<td>0</td>
<td>0</td>
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<tr>
<td>8/8/18</td>
<td>Nomination of Aisha Brown to Committee</td>
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<td>7/11/18</td>
<td>Recommendation to Amend EOH Governance Charter</td>
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<tr>
<td>6/13/18</td>
<td>Recommendation for Standards for Case Conferencing and By-Name-List Management</td>
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<td>0</td>
<td>Recommendation supported.</td>
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<tr>
<td>Date</td>
<td>Description</td>
<td>Votes</td>
<td>Yes</td>
<td>No</td>
<td>Recommendation</td>
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<td>6/13/18</td>
<td>Recommendation for Preference Policy for Matching to PSH with Amendments</td>
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<td>6/13/18</td>
<td>Nomination of Jessica Lobedan to Committee</td>
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<td>5/9/18</td>
<td>Plan for Completion of CE HUD Compliance Report</td>
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<tr>
<td>5/9/18</td>
<td>Recommendations 1, 3 and 4 for Standards for Housing Problem Solving</td>
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<td>4/11/18</td>
<td>2018 Improvement Schedule with Amendments</td>
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<td>4/11/18</td>
<td>Updated Assessment for Use in Clarity</td>
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<td>3/14/18</td>
<td>RRH Proposal with Amendments</td>
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<td>3/14/18</td>
<td>Updated Assessment Proposal with Amendments</td>
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<td>0</td>
<td>supported.</td>
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</table>

1. Director’s Report (Julie)  
   2:00-2:20pm
   a. Membership Recruitment
      i. Process concluded with two new committee members (approved 10/10/18)
         1. Jazmyn Brown
         2. Gloria Wroten
   b. CESH Recommendation
      i. Sent to SCC on 9/21/18
      ii. Vote Tally
          1. Yes: 8
          2. No: 1
          3. Abstention: 2
   c. Assessment Expansion Working Group
      i. Well-attended, see ppt for summary.
   d. CE Self Assessment
      i. There are some changes proposed by the Administrative Entity. More details under “Urgent Items”
   e. HCRS System Manual
      i. Julie met with HCSA and Peter Radu; manual will be revised
   f. Farewell and Thank You to Christina!
2. Urgent Items (Peter) 2:20-2:40pm
   a. Reminder to send any urgent items to Director, Chair, Co-Chair in advance
   b. Special meeting with HUD COC committee and recommended uses of CESH funding
      i. The Coordinated Entry (CE) Self-Assessment
         1. HCD (Administrative Entity for CESH) is concerned about submitting a CE Self-Assessment for CESH with some required elements not checked off. They state that this conflicts with the statements made in the NOFA indicating compliance. EOH Staff, reviewed the NOFA, and confirmed with HCD that the CE Self-Assessment does not conflict with statements made in the NOFA. HCD proposes to revise the self-assessment to check all boxes for compliance, and notice that some areas still have room for improvement. This is not recommended by the Director of System Coordination.
      ii. Vote for Next Step: EOH staff reconcile CE Self-Assessment with AE requests
          1. Yes: 14
          2. No: 0
          3. Abstain: 0
   c. Rapid Rehousing
      i. Re: Boomerang RRH, submitted by Vivian
         1. Abode and other RRH providers haven’t been able fully expend RRH dollars because RRH is matched to high needs people, many of whom are too high need to sustain rent without permanent subsidy. Some RRH providers are not having trouble spending down under this policy. AbS, BFHP, and BACS will look at their program’s data and submit a proposal for next meeting.
   d. Client Feedback and Grievance Policy
      i. Little attendance at the three works groups so far, so EOH staff drafted up a proposal to gain feedback
      ii. 10/16 Work Group will be about Client Grievance and Feedback
         1. Alison, Pattie, Terrie, Vivian and Merlenet have committed to attend
         2. Work group will be available via zoom and in person

3. Discussion Items (Jamie) 2:40-3:30pm
   a. Update from Assessment Expansion Working Group
   b. Understanding Access to Coordinated Entry
      i. What is the meaning of a hub and spoke model?
      ii. What does it mean to be an access point?
4. Action Items (Peter)  

- **Recommendation to Nominate Jazmyn Brown and Gloria Wroten to SCC**
  - Presentation of Proposal
  - Comments from Director
  - Call to Vote
    1. Yes: 14
    2. No: 0
    3. Abstain: 0

- **Shelter Prioritization/Preference Policy**
  - Presentation of Proposal
  - Comments from Director
    1. Correction: During the meeting a Committee member asked to clarify the intention of the geographic preference. Director stated the geographic preference was intended to allow for/incentivize local jurisdictions to fund shelter and know that their residents will have access to it. The correction: in this policy, the geographic preference is actually referring to the Zone, since shelter is matched by zone, rather than countywide. In practice this means that if a zone uses their zone-filtered BNL to match to shelter, a geographic preference has already been applied and only households on the BNL in their zone will be available on their list to be matched. For jurisdictions who want to fund beds for either certain population or residents of their jurisdiction, this is understood eligibility requirement of the funder, not a preference.
  - Comments from Committee
    1. Client choice was not articulated within the document
      a. Client choice is implicit so far in our system—there are no punitive results if clients refuse services, and clients are never forced to take a service that they don’t want
    2. Concern about lack of threshold scores -- what if there was a high need person from Livermore coming to Fremont? Would they be lower priority than a lower need person in Fremont?
      a. Policy allows for HRCs to set threshold score
    3. It seems like every HRC is coming up with their own policy to match to shelter. We should be careful that we still have an cohesive system
      a. Assessment process is still standardized across access points
      b. Change in matching process would be behind the scenes
  - Call to Vote
    1. Yes: 13
    2. No: 1
    3. Abstain: 0
c. Plan of Action
   i. Work Groups
   ii. Recommendations from Discussion

5. Consent Items
   a. None