



## Results-Based Accountability Committee

August 12, 2019

Zoom web conferencing: <https://zoom.us/j/218182921>

**Present:** Julian Leiserson (Abs), Trevor Mells (HCD), Tucker Brofft (StM), Karen Erickson (CCEB), Sharon Osterweil (LLM)

### 1. Welcome and Introductions

- RBA Committee is an open committee and welcomes participation from stakeholders who are committed to learning and implementing the RBA framework.
- Because the Continuum of Care funding competition is in full swing, August's meeting will be abbreviated and focus on updates for fall.

### 2. Upcoming

- Next RBA Meeting: 2-4 PM on Monday September 9 at Conference Room 1, 4<sup>th</sup> Floor, 150 Frank Ogawa Plaza, Oakland.

### 3. HMIS and Training

- HMIS Training calendar is available at: <http://www.acgov.org/cda/hcd/hmis/training-calendar.htm>
- To register for HMIS new user training, privacy and security training, or to request new projects or agency onboarding please email [hmissupport@acgov.org](mailto:hmissupport@acgov.org)
- Coordinated entry assessor training is now web based, contact your zone coordinator (at Abode, City of Berkeley, City of Oakland) for details.

### 4. Coordinated Entry Evaluation Plan

- Prioritization Effectiveness: to include expanded consideration of how many records are inactive, how many are "stale," how many have become housed, as well as looking at how well the BNL is linking up with enrollments in PSH.
- Focus Groups in six resource zones: North County Adults, Oakland Adults, Family Front Door, Mid County Adults and Families, South County Adults and Families, East County Adults and Families. These groups will be coordinated through the HRCs and System Coordination Committee.
- Surveys for front line staff and organizations that receive CE referrals/matches

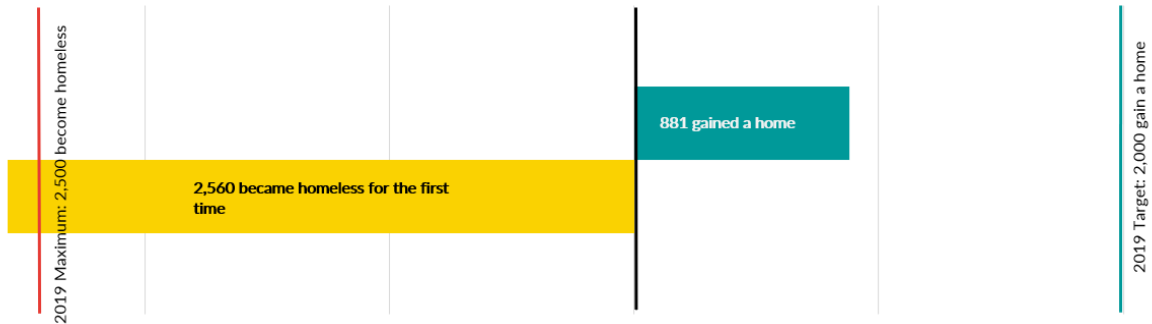
### 5. Pathway Design and Gaps Analysis

- Launching this fall!
- HUD TA will support our community in thinking about how the system should work, and the services combinations people need to end homelessness.

### 6. ScoreCard and Dashboards

- Q3 updates to [ScoreCard](#) are now available.
- Q3 updates to dashboard:

Q1 - Q3 2019: 3 persons are becoming homeless for every 1 person who gains a permanent home.



- Both sets of measures are consistent with the results of the [2019 point in time count](#) and align with the action plan laid out in the [2018 Strategic Update](#).

## 7. HMIS TA

- Data Quality Initiative will produce a data quality plan
- HMIS Implementation and Governance will update policies, procedures, privacy and security, etc.
- Are there things that you need or want to do in Clarity that you can't do currently?
  - Caseload report that includes paperwork due: ROIs expiring and assessments would be helpful (maybe Looker)
  - Better reports in Clarity generally: demographic report, reports on services, tricky to get reports on null/people missing certain services etc.
  - Analysis training has been recorded and is available to users through the HMIS portal

## 8. Next Steps