Housing and Public Benefits Portfolio

Instructions: Housing Navigators should use this checklist as a guide of documents to have ready for a client to be matched to specific housing opportunities. Clients will not be eligible for a housing match until all documents listed as required have been submitted.

Required:

☑ Housing Profile
☑ Government-issued Photo Identification
☑ Social Security Card (or copy of Social Security Administration receipt of application)
☑ Veteran’s Verification (for Veteran-specific housing opportunities; e.g., Veteran ID, DD214)
☑ Disability Verification
  a) Licensed professional verification of specific disabilities:
     i) Severe mental illness (for MHSA housing)
     ii) HIV/AIDS (for HOPWA housing)
     iii) Developmental disability (for some units with this preference)
     iv) Substance use disorder (for some County S+C units)

If Disability Verification from a Licensed Professional cannot be obtained:
  b) Written verification of disability from the Social Security Administration, OR
  c) Copy of a disability check (e.g. Social Security Disability Insurance check or Veteran’s Disability Compensation)

☑ Housing History
☑ Homelessness Verification (Chronic Homelessness Verification, when appropriate; must be dated within 60 days)

For each child under age 18 in household:

☐ Social Security Card (or copy of Social Security Administration receipt of application)
☐ Birth Certificate
☐ Proof of Custody (If minor is not in applicant’s custody, proof that the applicant will have custody upon securing stable housing)

For each additional household member (age 18 and older):

☐ Government-issued Photo Identification
☐ Social Security Card (or copy of Social Security Administration receipt of application)

If Necessary:

☐ Service Animals (licensed professional authorization for need)
☐ 24-hour live-in care (verification from a health care or social services agency)
☐ Reasonable Accommodation requests for disabilities

Recommended:

☐ Income Verification for all proposed household members
  a) For earned income: last 3 pay stubs (or letter from the employer stating # hours and wages)
  b) For unemployment benefits: current printout from EDD
  c) For government assistance: printout from the GA, TANF, VA, or Social Security office that is dated within 30 days
  d) For zero income: Signed “Affidavit of Zero Income”

☐ Sample completed housing application or tenant resume (for help in completing program specific forms)
☐ Tenant/credit history report (to help prepare for housing interviews and for addressing any outstanding issues)
Housing Profile

Instructions: Use this form to document housing unit preference and household information required to match client to housing opportunities through Home Stretch. Please provide an explanation for any “yes” answers below.

Client Name: ___________________________ Client HMIS ID# (if known): _______________________

<table>
<thead>
<tr>
<th>Housing Navigator Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name:</td>
</tr>
<tr>
<td>Agency:</td>
</tr>
<tr>
<td>Phone:</td>
</tr>
<tr>
<td>E-mail:</td>
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</tbody>
</table>

<p>| Household Members: List below all the people that will be living with you |
|-----------------------------|-----------------------------|-----------------------------|</p>
<table>
<thead>
<tr>
<th>Name</th>
<th>Age</th>
<th>Gender</th>
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<tbody>
<tr>
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</tbody>
</table>

Are you willing to reduce or change the number of people living with you to qualify for a specific housing opportunity?  
☐ Yes  ☐ No

Questions about You and Proposed Members of Your Household

<table>
<thead>
<tr>
<th>Do You</th>
<th>Proposed Member(s) of Your Household</th>
<th>Please explain any “Yes” answers</th>
</tr>
</thead>
<tbody>
<tr>
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<td></td>
<td></td>
</tr>
<tr>
<td>Is someone in your household a part-time or full-time student?</td>
<td>☐ Yes  ☐ No  ☐ Refused</td>
<td>☐ Yes  ☐ No  ☐ Refused</td>
</tr>
<tr>
<td>Has someone in your household been terminated from Section 8 or a public housing program due to fraud, non-payment of rent, or any type of criminal activity?</td>
<td>☐ Yes  ☐ No  ☐ Refused</td>
<td>☐ Yes  ☐ No  ☐ Refused</td>
</tr>
<tr>
<td>Is there someone without legal immigration status in the United States in your household?</td>
<td>☐ Yes  ☐ No  ☐ Refused</td>
<td>☐ Yes  ☐ No  ☐ Refused</td>
</tr>
<tr>
<td>Is someone in your household required to register as a sex offender?</td>
<td>☐ Yes  ☐ No  ☐ Refused</td>
<td>☐ Yes  ☐ No  ☐ Refused</td>
</tr>
<tr>
<td>Has someone in your household been evicted within the last 7 years?</td>
<td>☐ Yes  ☐ No  ☐ Refused</td>
<td>☐ Yes  ☐ No  ☐ Refused</td>
</tr>
<tr>
<td>Has someone in your household been convicted of a felony within the past 7 years?</td>
<td>☐ Yes  ☐ No  ☐ Refused</td>
<td>☐ Yes  ☐ No  ☐ Refused</td>
</tr>
</tbody>
</table>
Please indicate the places in Alameda County where you would be willing to live:

*NOTE: Choosing more areas that you would be willing to live may increase your available housing options.*

- [ ] Alameda
- [ ] Emeryville
- [ ] Newark
- [ ] San Leandro
- [ ] Albany
- [ ] Fremont
- [ ] Oakland
- [ ] Other: __________
- [ ] Berkeley
- [ ] Hayward
- [ ] Piedmont
- [ ] Union City
- [ ] Dublin
- [ ] Livermore
- [ ] Pleasanton
- [ ] I am willing to live in any part of Alameda County.

Is anyone from your proposed household earning income from employment?  [ ] Yes  [ ] No

If so, please write the cities/regions where they are employed: ______________________________________
__________________________________________________________________________________________

**Housing Unit Type**
You will only be matched to housing unit types that you have selected below AND that you qualify for based on the number of people living with you and other criteria. If you’re willing to consider a particular type of housing make sure to note this in the questions below.

Which of the following unit types **would you be willing to accept?** (Check ALL that apply)

- [ ] Shared housing (shared bedroom)
- [ ] Shared housing (shared common areas, for example: kitchen, bathroom, etc.)
- [ ] Single Room Occupancy (SRO) unit
- [ ] Studio/Efficiency
- [ ] None of the Above

**Other Preferences and Needs**
Will you only accept housing that allows for pet(s) to live with you?  [ ] Yes  [ ] No

Does any member of your household have a condition that **requires** a unit for (check all that apply):

- [ ] Mobility impairment
- [ ] Hearing impairment
- [ ] Vision impairment

*For any impairment indicated above, client must provide written verification of impairment by a licensed health care professional.*
Guide to Home Stretch Disability Verification

**Instructions:** Use this information as a guide when documenting disability for a Home Stretch referral. Include appropriate disability verification to enable matching to specific housing opportunities.

According to HUD guidelines, a person shall be considered to have a disabling condition if such a person has a diagnosable:

- Substance use disorder; AND/OR
- Serious mental illness; AND/OR
- Development disability (as defined in Section 102 of the Developmental Disabilities Assistance Bill of Rights Act of 2000, (42 U.S.C. 15002); AND/OR
- Post-traumatic stress disorder (PTSD); AND/OR
- Cognitive impairments resulting from brain injury; AND/OR
- Chronic physical illness or disability (e.g. HIV/AIDS)

And that condition meets all of the criteria below:

- Is expected to be of long-continued and indefinite duration; AND
- Substantially impedes the person’s ability to live independently; AND
- Is of such a nature that the ability to live independently could be improved by more suitable housing conditions.

There are specific housing opportunities with set-asides or preferences for people with the following health conditions: HIV/AIDS, serious mental illness, developmental disabilities, and substance use conditions. Please have a licensed health care professional complete the **Home Stretch Disability Verification** to be considered for these specific housing opportunities.

If a licensed health care professional **CANNOT** complete the disability verification, then disability can also be verified by providing one of the documents listed below. However, it is strongly recommended that the **Home Stretch Disability Verification** be completed if possible.

Disability can also be verified by providing one of the documents listed below:

- □ Written verification of disability from the Social Security Administration, OR
- □ Copy of a disability check (e.g., Social Security Disability Insurance check or Veteran’s Disability Compensation)
Home Stretch Disability Verification
To Be Completed By A Licensed Health Care Professional

This verification will help prioritize homeless and disabled individuals for permanent supportive housing opportunities in Alameda County.

This Disability Verification Form is for:

Patient Name: ____________________________________________
Patient Date of Birth: ______________________________________

Clinician Contact Information:
Organization Name (if applicable): ___________________________
Address: __________________________________________________
Phone #: ___________________________________________________
E-mail: ____________________________________________________

I am a credentialed and licensed health care professional trained to perform diagnostic and functional assessments of patients. Within my scope of practice, I have determined that the patient named above has the following diagnosable condition(s) that are: 1) expected to be of long-continued and indefinite duration; AND 2) substantially impedes the individual’s ability to live independently; AND 3) The condition could be improved by more suitable housing conditions. (check ALL that apply):

☐ Substance use disorder**
☐ Serious mental illness, including severe Post Traumatic Stress Disorder (as defined in the DSM and is severe in degree and persistent in duration; is NOT a substance use disorder, developmental disorder, or acquired traumatic brain injury)**
☐ Developmental disability (as defined in Section 102 of the Development Disabilities Assistance Bill of Rights Act of 2000, {42 U.S.C. 15002})**
☐ Cognitive impairments resulting from brain injury**
☐ Chronic physical illness or disability*
☐ HIV infection or AIDS*

*Acceptable Credentials for Medical Conditions: MD (Medical Doctor), NP (Nurse Practitioner)
**Acceptable Credentials for Mental Health & Substance Use Conditions: MD (Medical Doctor), NP (Nurse Practitioner), PsyD/PhD (Psychologist), LCSW (Licensed Clinical Social Worker), MFT/LMFT (Marriage and Family Therapist), LPCC (Licensed Professional Clinical Counselor)

My signature below indicates my verification of the above information for this patient.

Intern Name, if applicable (printed): ____________________________ Date: ____________________________
Signature: ____________________________________________ Date: ____________________________
Licensed Staff Name (printed): ____________________________ Date: ____________________________
Signature: ____________________________________________ Date: ____________________________
Professional License Type: ____________________________ License #: ____________________________

Contact HOME STRETCH
fax: 1 (855) 658-5466, email: HomeStretch@acgov.org, phone: (510) 567-8017
v. 5 - Effective 5/8/19
Home Stretch Housing History

Housing History Instructions:

List client’s housing history for the past 3 years, listing one living situation per line.

1. List dates of each living situation. Start with their current situation and work back. Be as specific as possible. At a minimum use months and years.
2. List type of living situation. Some examples are “on the streets,” “in a car,” “emergency shelter,” “rental unit,” and “living with family.”
3. List street or program names and city associated with each living situation.
4. Determine what type of verification is needed for each living situation:
   - **Third Party** – this is used when an agency verifies that someone has been homeless for the time and in the situation listed. It must be on agency letterhead of the provider signing it.
   - **HMIS** – If a person is in an emergency shelter or other homeless housing program that uses Homeless Management Information Systems (HMIS), their HMIS record can be used to verify their homelessness during their stay in this situation
   - **Self-Certification** – If no other type of verification is possible, a person may self-certify their homelessness using Home Stretch’s Homelessness Self-Certification Statement
   - **Not Homeless** – No verification is needed
5. Have client sign form.

**NOTE:** When obtaining verifications, each homeless living situation needs a separate verification.
# Home Stretch Housing History

**Name of Client:** ___________________________  
**Date Completed:** ___________________________  
**Staff Name:** ___________________________

| Start Date | End Date | Living Situation  
<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>(i.e. on the streets, in a car, staying with family, etc.)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Street Name or Program Name</td>
</tr>
<tr>
<td></td>
<td></td>
<td>City and State</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Verification Available From?</td>
</tr>
</tbody>
</table>

- Third Party  
- Self-Certification  
- HMIS  
- Not Homeless

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**Client Name:** ________________________________________________

**Client Signature:** ___________________________________________  
**Date:** ________________

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Contact HOME STRETCH  
fax: 1 (855) 658-5466, email: HomeStretch@acgov.org, phone: (510) 891-8938, mail: Post Office Box 29172, Oakland, CA 94612
Homelessness 3rd Party Verification Letter Template

***IMPORTANT, PLEASE READ***

Please provide verification of homelessness on your agency letterhead. The recommended template below may be copied onto letterhead or recreated with the same content and printed on letterhead. Please complete separate verification letters for each episode of homelessness, as required by HUD.

This verification of homelessness will help prioritize chronically homeless and disabled individuals for permanent supportive housing opportunities in Alameda County.

I certify that ______________________ (Client’s Name)
stayed at ______________________ (Location/Facility/Program Name)
for the following period of time: between and .

Month/Day/Year Month/Day/Year

This location/facility/program is classified as one of the following types:

☐ Place not meant for human habitation (e.g., vehicle, abandoned building, bus/train/subway station/airport or anywhere outside)
☐ Emergency Shelter (including hotel or motel paid for with an emergency shelter voucher)
☐ Transitional Housing
☐ Hospital or other residential non-psychiatric medical facility
☐ Psychiatric hospital or other psychiatric facility
☐ Jail, prison or juvenile detention facility
☐ Substance use disorder treatment facility or detox center
☐ Other (please specify): __________________________________________________________

Before coming to the location listed above, this client resided at: ______________________
_____________________________ for _____ (# of) months, between and .

Month/Day/Year Month/Day/Year

Name of Staff Member (Print): _____________________________

Title of Staff Member: ___________________________ Staff Phone Number: ___________________________

Staff Member Signature: ___________________________ Date Signed: ___________________________
Homelessness Self Certification Statement

Instructions: This form may be used when an individual applying to a program lacks connections with service providers to complete a third party verification of homelessness. A separate self certification form must be used for each period of homelessness for which Third Party or HMIS verification isn’t available. Housing Navigators must document all attempts to obtain third party verification for each self certification made (see below).

Client Section:

I certify that I ____________________________ (Client’s Name) have been homeless during the following period of time:

Between: __________ and __________
Month/Day/Year         Month/Day/Year

In this time period I lived/live at _________________________________.

What else would you like to share about your homeless status during the period of time referenced above (optional)? For example, “I cannot remember the name of the place where I was living during the fall of 2014 but I believe that it was an emergency shelter. I have problems with my memory from that time due to an illness.”

________________________________________________________________________
________________________________________________________________________

I certify that the above information is correct.

Signature of Client: ___________________________ Date of Signature: ______________

Staff Section: **DO NOT SKIP THIS STEP**

Please document all attempts to obtain 3rd party verification for the period of homelessness documented above.

1) _______________________________________________________________________

2) _______________________________________________________________________

3) _______________________________________________________________________

I reviewed the above statement with the client, and certify that the attempts to obtain 3rd party verification are accurate.

Name of Staff (Print): __________________________________________________________

Staff Member Organization and Title: ____________________________ Staff Phone Number: ______________

Signature of Staff: ___________________________________________ Date of Signature: ______________

Contact HOME STRETCH
fax: 1 (855) 658-5466, email: HomeStretch@acgov.org, phone: (510) 891-8938
mail: Post Office Box 29172, Oakland, CA 94612

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