



## Results-Based Accountability Committee

March 11, 2019

**Present:** Julian Leiserson (AbS), Jennifer Vasquez (CoB), Anthony Federico (CoO), Trevor Mells (HMIS Lead), Kathy Naff (BFHP), Karen Erickson (CCEB), Tajmal Payne (HFC), Donna McNichol (ACBH), Mike Keller (EOCP), Daphine Lamb-Perrilliat (EBHO), Jessica Shimmin (EOH)

### 1. Next Steps before April RBA Committee meeting

- System Performance Measures (item 4 below) Review the System Performance Details dashboard in Clarity and email Trevor Mells with feedback/suggestions: [trevor.mells@acgov.org](mailto:trevor.mells@acgov.org)
- Data Dashboards (item 5a): Jessie to make suggested revisions to the annual summary chart for final review at April meeting
- Data Dashboards (item 5b): Jessie to add Q2 to quarterly tracking charts for final review at April meeting
- Length of Time Homeless (item 6): Jessie to prepare turn the curve PowerPoint (short) for review and discussion at April meeting.
- Length of Time Homeless (item 6): Please consider volunteering to facilitate turn the curve conversations with other EOH committees between April and December

### 2. Welcome and Introductions

### 3. Announcements and Updates

Jessie

- Next Meeting: 2-4 PM on Monday April 8th at Conference Room 1, 4<sup>th</sup> Floor, 150 Frank Ogawa Plaza, Oakland.
- Update from Virtual Office Hours for Assessors: may not be the right people to convey changes to
- 2019 Meeting dates, times, locations
- HMIS Update
  - HMIS Training calendar is available at: <http://www.acgov.org/cda/hcd/hmis/training-calendar.htm>
  - To register for training, or to request new projects or agency onboarding, email [hmissupport@acgov.org](mailto:hmissupport@acgov.org)

### 4. System Performance Measures (SPM)

Trevor

- Presentation and discussion of a Looker report offers greater SPM detail
  - Beginnings of a report, there are some things that need to be ironed out still, such as measure 1B, which appears to put everyone in a single bucket at the far right.
  - Report is under Data Analysis tab → Alameda Clarity System Reports → System Performance Details Dashboard
  - Would like to have dashboard filters for agency and project type
  - Please email Trevor with feedback and suggestions at [trevor.mells@acgov.org](mailto:trevor.mells@acgov.org)

### 5. Public Facing Dashboards

Jessie

- **First phase** of the public facing dashboard project will be to use plan graphics to show first time homeless, literally homeless, and exits to PH destinations. As well as quarter by quarter progress against the annual prevention and housing goals from the plan

- **Phase 2** will layer on additional data. Options include subpopulations (TAY, families, etc.), another option is turnover or vacancy rate in PSH, also 2019 Point In Time Count data

**5a. Annual infographic summarizing previous year:**

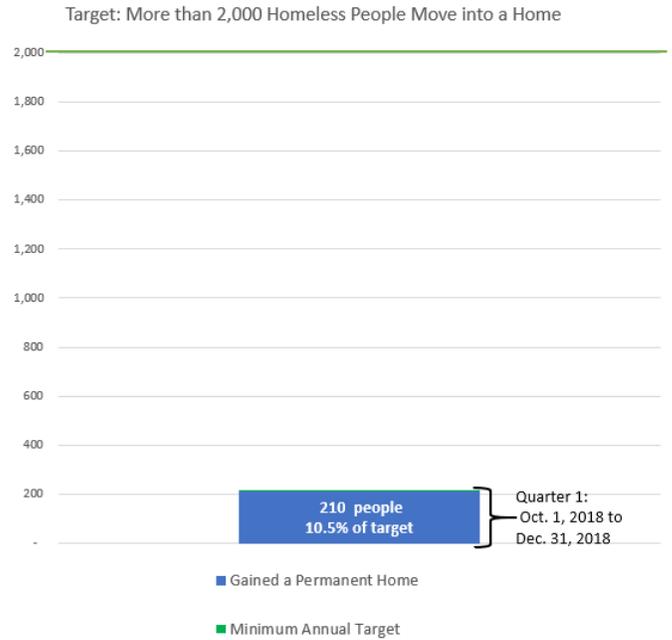
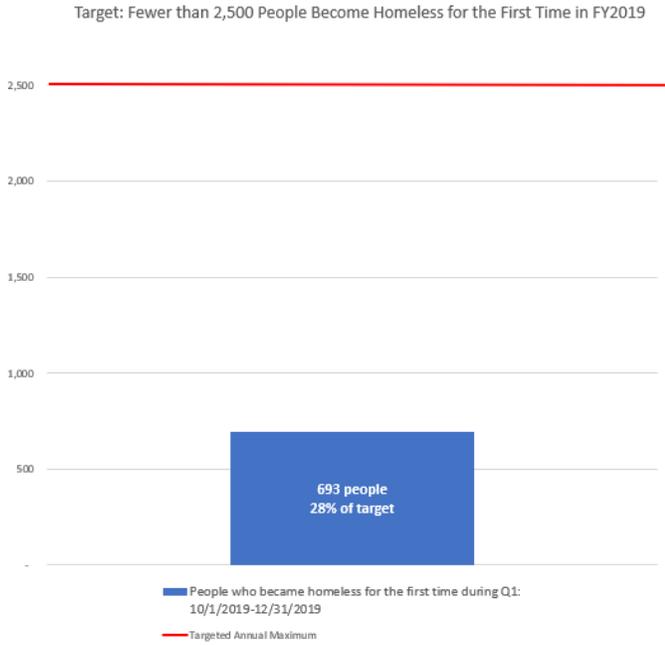


- Make text at the top white so that it stands out more
- Define how often the public facing infographic would be updated, ideally more often than once a year
- Watch out for jargon and abbreviations in the note below. Maybe have a page footer or something similar so people can see the source information, but it doesn't overwhelm the chart.

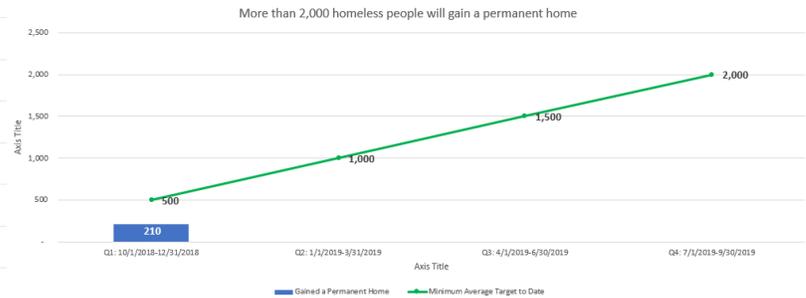
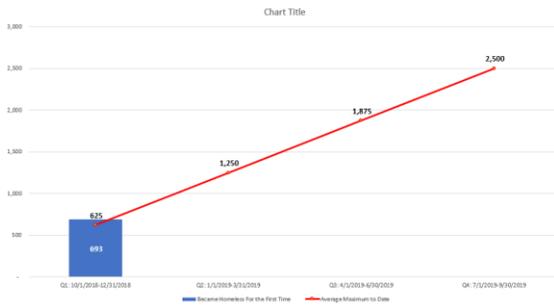
**5b. Quarterly Dashboard will track system performance on two targets: first time homeless and exits to permanent housing:**

- Presentation style 1 is preferred by the RBA Committee
- Integrate both color coded quarter with dates in the legend, and a label to the side that summarizes the year to quarter end totals and proportion.

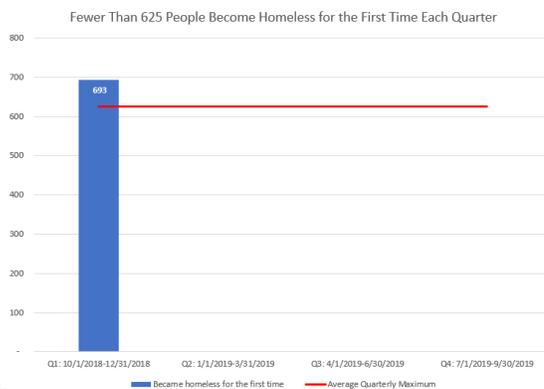
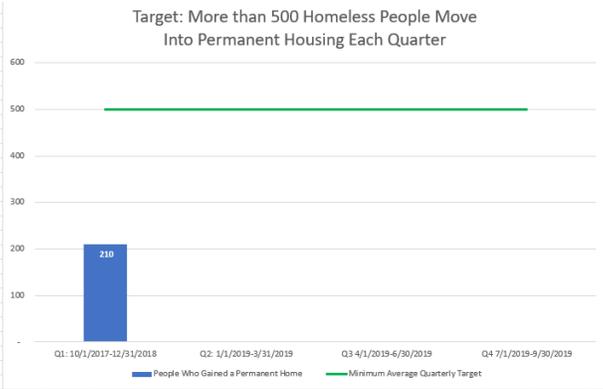
## Presentation Style #1



## Presentation Style #2



## Presentation Style #3



## 6. Turn the Curve/ System Performance Measures

Jessie

- Recap of discussion at Leadership Board
- Length of Time Homeless: Received 7 of 14 points on the most recent NOFA (using 2017 #s)
  - Social context: Low incomes and affordability
  - Giving shelter more resources to move people into permanent housing
  - Working with higher needs people- could be an indicator that we're doing what we said we're doing. Look at outcomes! Do we see an increase in exits to permanent housing?
  - We don't do data collection on housing problem solving and prevention that would be useful to understanding flow.
  - Wondering how different these data points would look if we used the assessment date of first homelessness
  - Show the record level distribution

### Measure 1A: Length of Time Homeless

