

Housing Crisis Response System Performance

Comparing 2015, 2016, 2017, and 2018 (11/1)

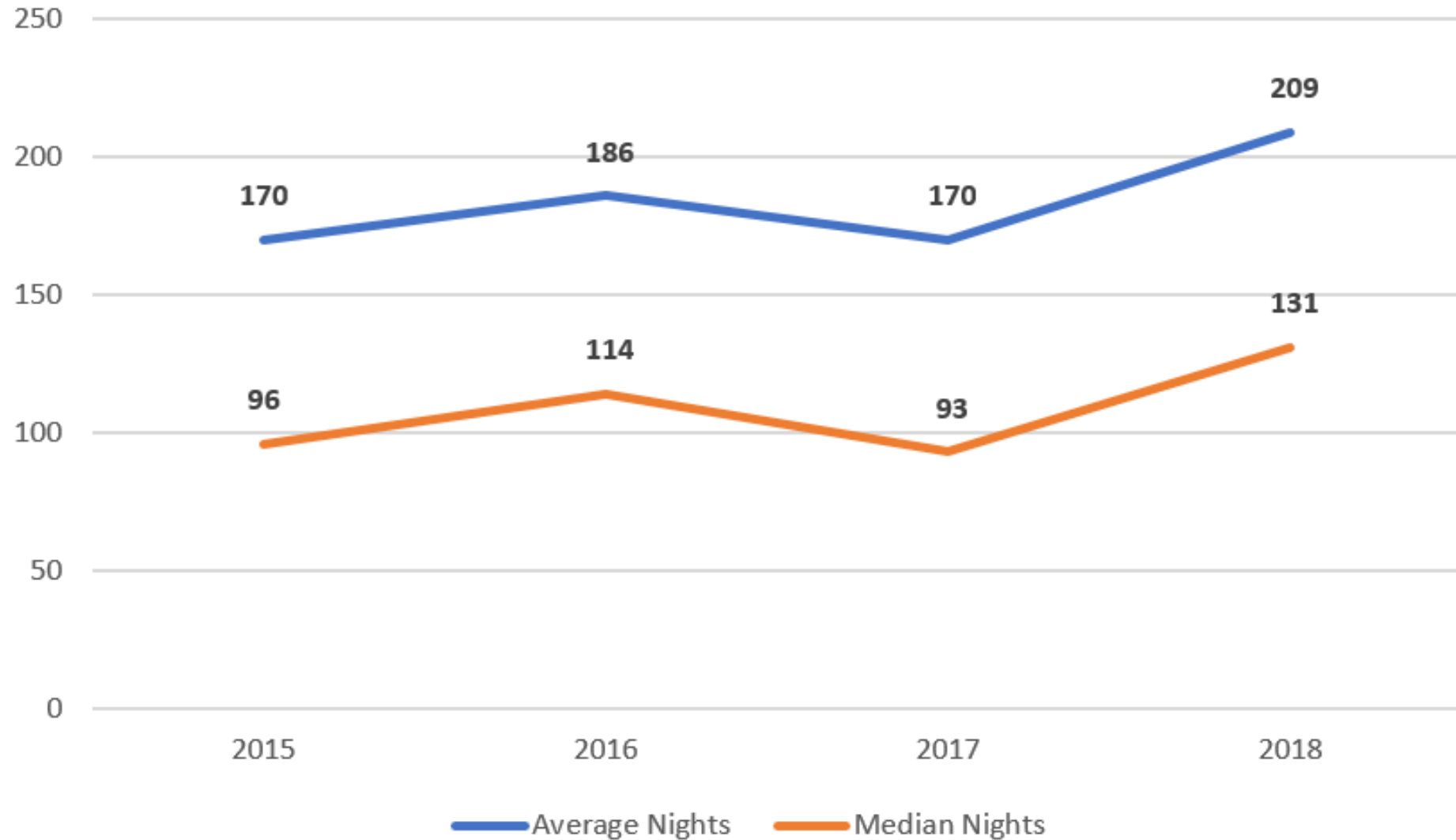
HUD System Performance Measures

- 6 key performance measures that every Continuum of Care reports to HUD annually through the CoC funding competition
- Standard Measures: the universe and equations are defined by HUD and provided to HMIS vendors so that CoC performance is comparable
- For more information about the measures and their calculation, see [System Performance Measures, An Introductory Guide](#)
- Presentation excludes a graph of Measure 4, Growth in Income, because the tables are very complex. Also excludes Measure 6, which is now defunct.

Measure 1: Length of Time Homeless

- What does it measure?
 - How effective is our system in ending homelessness?
- How does it measure?
 - Measure 1a: length of time from first ES or TH enrollment to housing move in.
 - Measure 1b: length of time from self-described start of homelessness to housing move in.
- What do we want to see?
 - Shorter is better
 - Also desirable: average and median are the same.

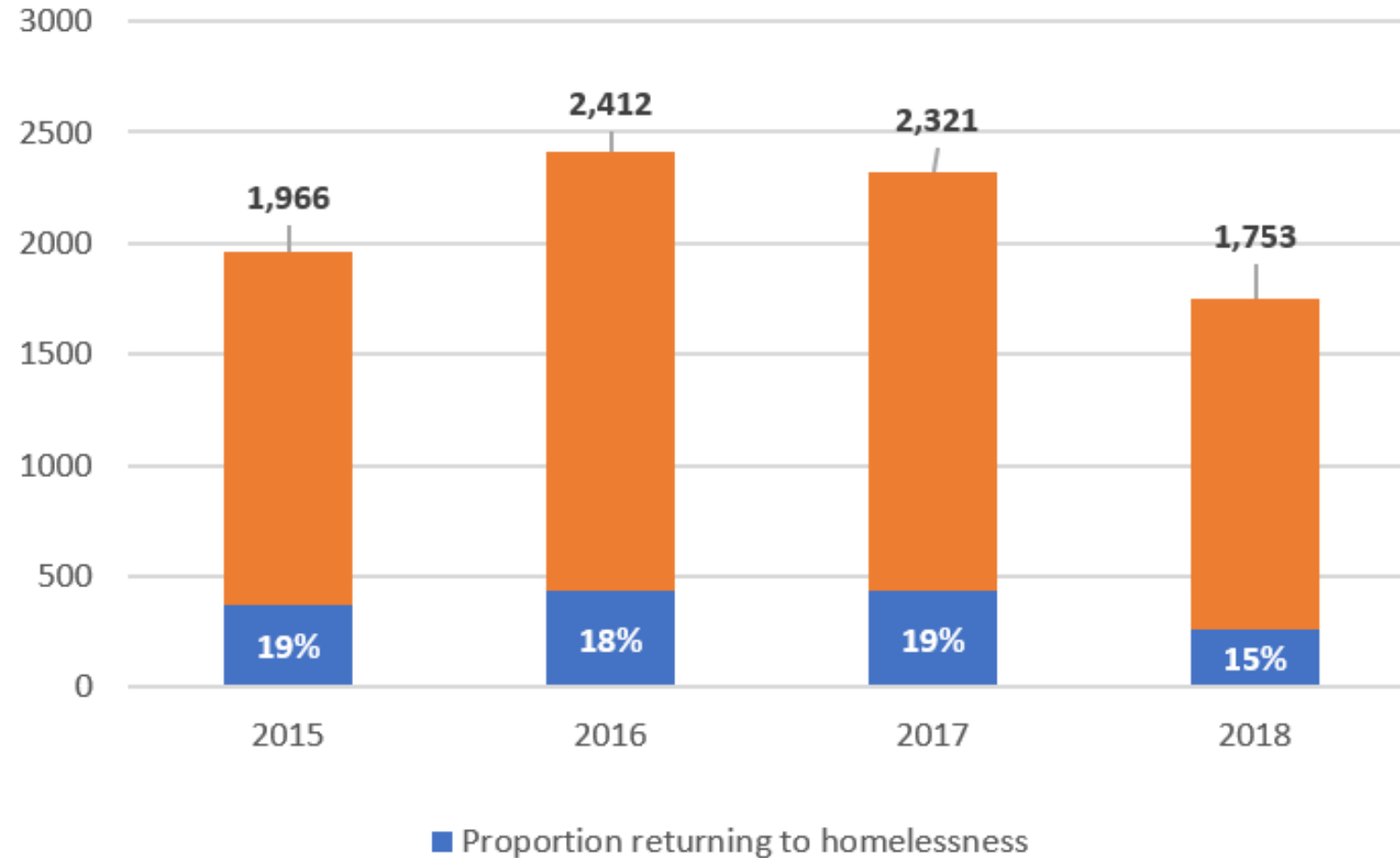
Measure 1A: Length of Time Homeless



Measure 2: Extent to which persons who exit to permanent housing return to homelessness

- What does it measure?
 - Whether our interventions are effective and long-lasting in ending homelessness.
- How does it measure?
 - Follows people who exited PH during the fiscal year 2 years previous and counts the number of people re-appear in HMIS in the subsequent two years.
- What do we want to see?
 - Decreasing proportion would indicate that we are effectively ending homelessness.

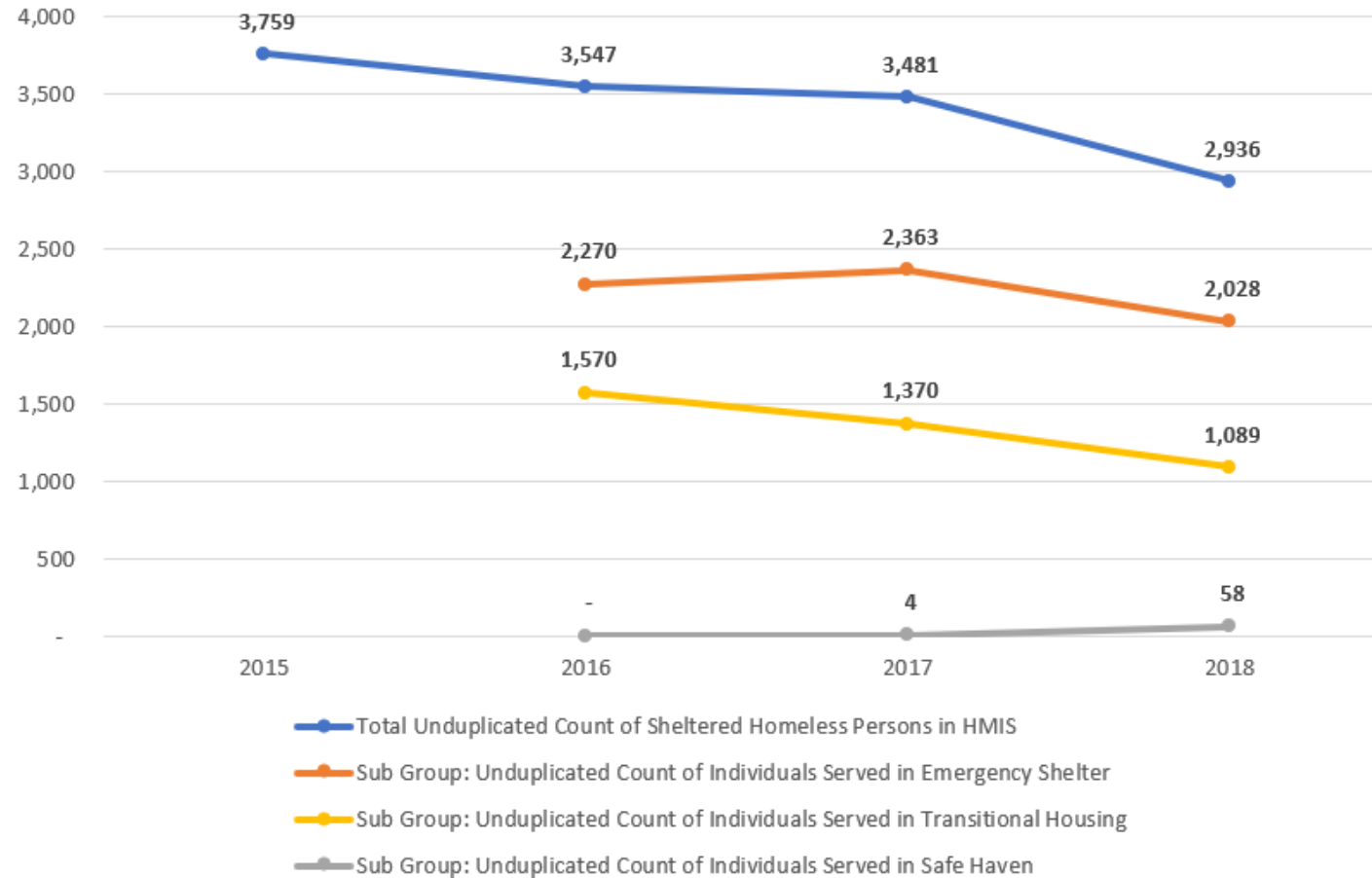
Measure 2: Extent to which persons who exit to permanent housing return to homelessness



Measure 3: Number of Homeless Persons

- What does it measure?
 - Change in the number of sheltered homeless people in HMIS (annual)
 - Change in the number of unsheltered homeless people (PIT Count, biennial)
- How does it measure?
 - Provides an unduplicated count of people who stayed in interim housing programs (ES and TH).
- What do we want to see?
 - Overall, we want to see a reduction in the number of people who are homeless.
 - Right now we may want to see an increase in unduplicated individuals served by shelters as a sign of system flow to permanent housing.

Measure 3: Unduplicated Count of Sheltered Homeless Persons in HMIS



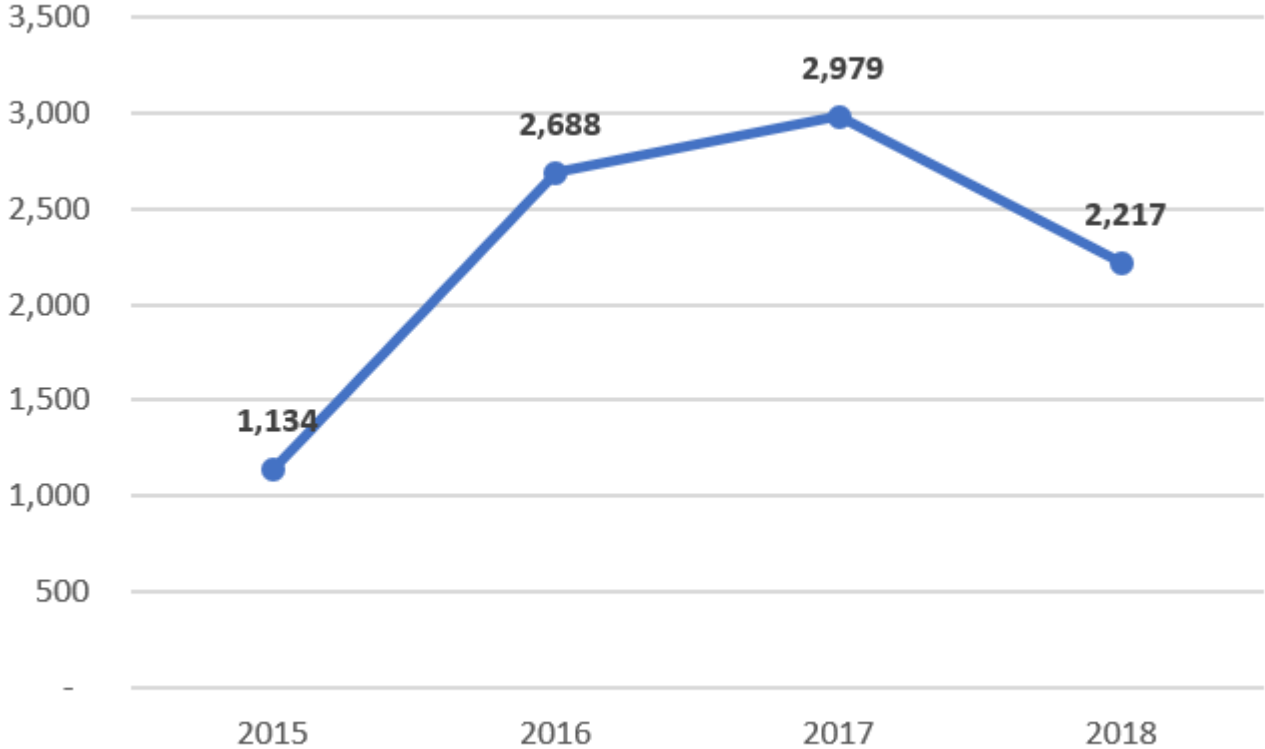
Measure 4: Employment and Income Growth

- What does it measure?
 - Changes in income for adult system stayers and leavers.
- How does it measure?
 - Compares income and non-cash benefits at program entry, annual update, and exit assessment for adults in TH, RRH, and PSH projects.
- What do we want to see?
 - A growing percentage of adults who gain or increase employment or non-employment cash income.

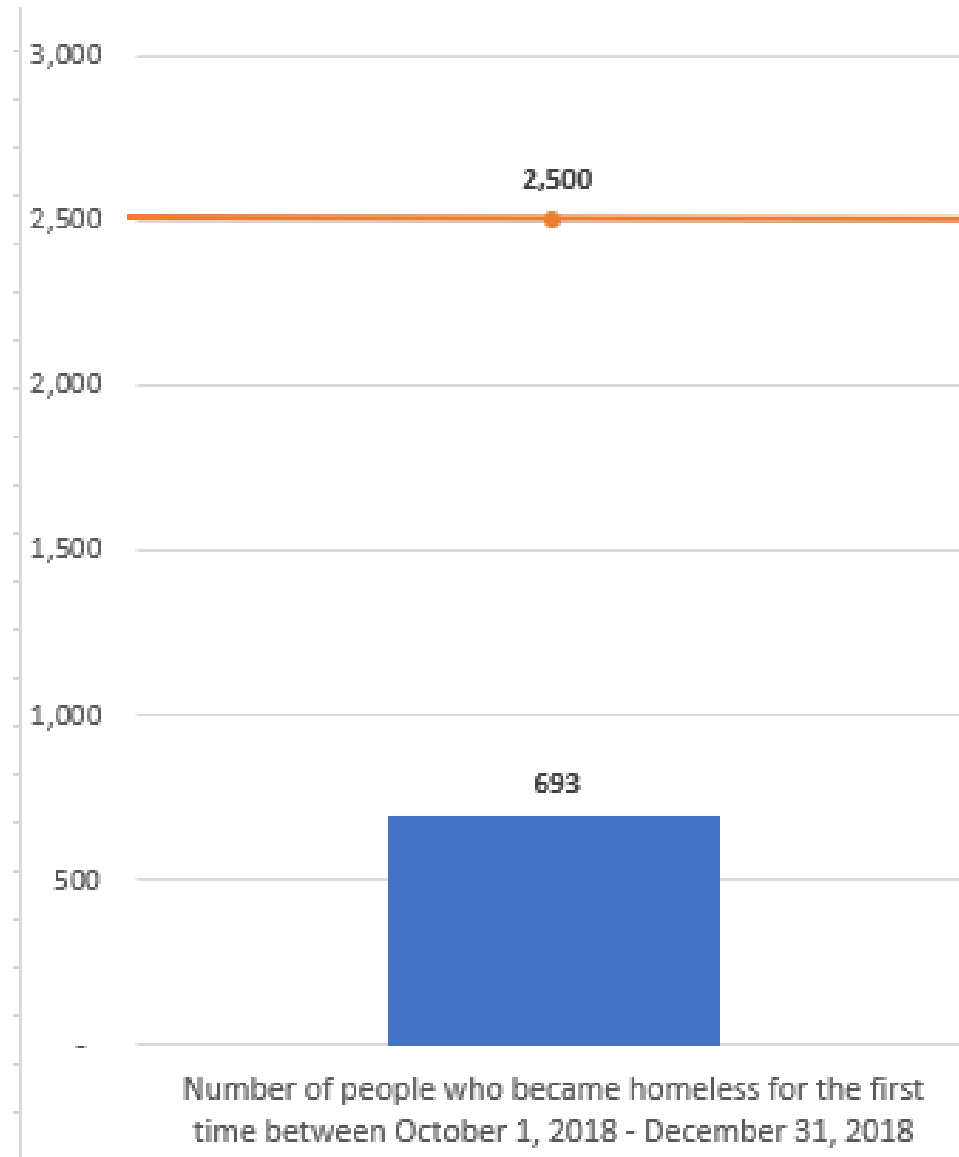
Measure 5: First Time Homeless

- What does it measure?
 - How many people became homeless for the first time during the reporting period.
- How does it measure?
 - Counts the number of people who entered ES, TH, RRH, and PSH programs during the year and subtracts those with a project entry within the prior 24 months.
- What do we want to see?
 - Decreasing number of people becoming homeless for the first time

Measure 5: First Time Homeless



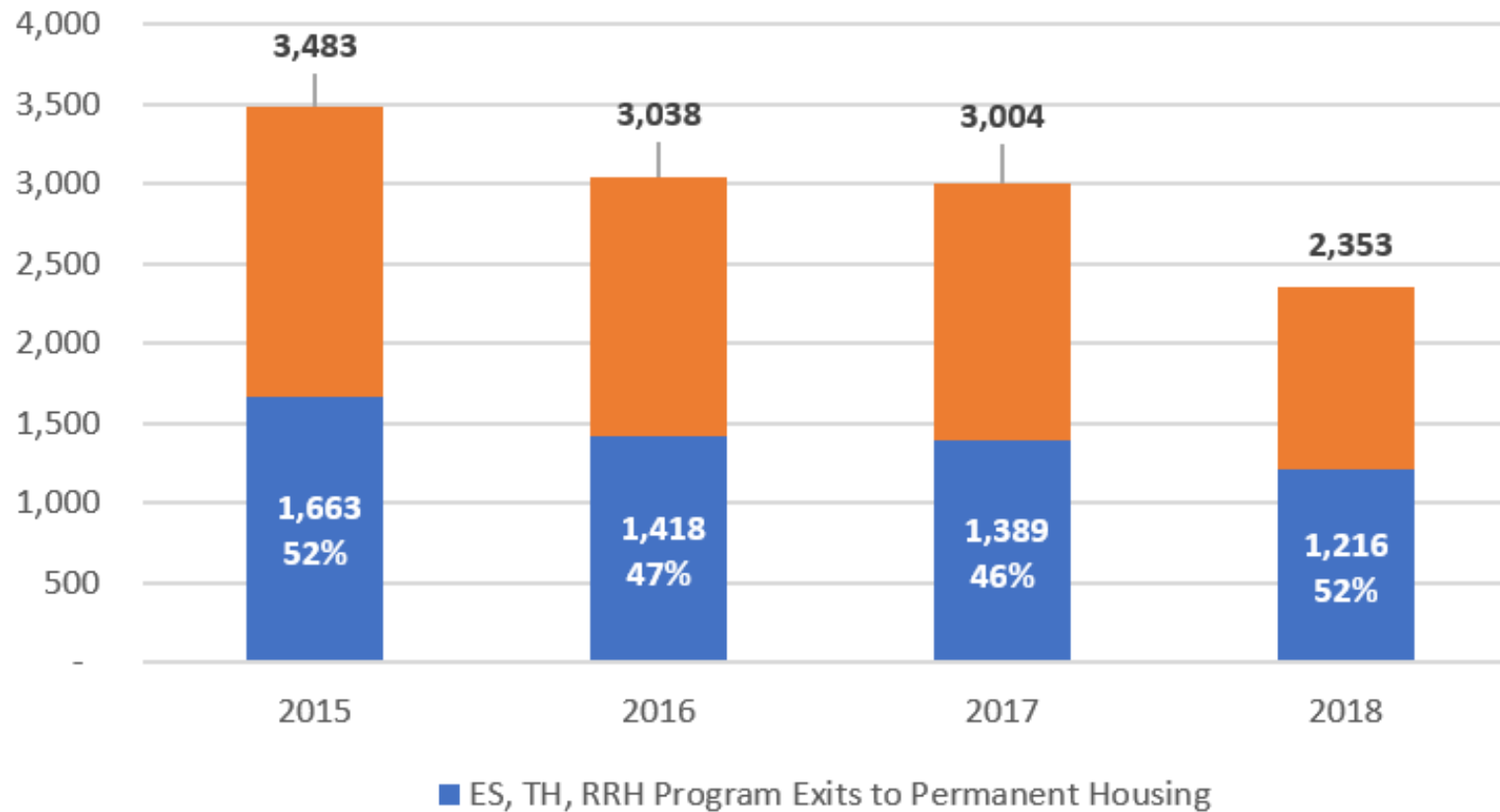
Strategic Update Target: Decrease the Number of People Becoming Homeless for the First Time to Less than 2,500 in FY2019



Measure 7: Exits to/Retention of Permanent Housing

- What does it measure?
 - How many people exited our system to permanent housing, or retained permanent supportive housing.
- How does it measure?
 - Counts the number of people with successful housing outcomes for each grouping of intervention:
 - Street Outreach: exits to interim and permanent housing destinations
 - Emergency Shelter, Transitional, and Rapid Re-Housing: Perm housing destinations
 - Permanent Supportive Housing: retention and exits to other perm housing destinations
- What do we want to see?
 - Increasing the proportion of people who exit to, or retain permanent housing

Measure 7: Exits to Permanent Housing from ES, TH, and RRH



Strategic Update Target: Increase the Number of People Ending Homelessness in Permanent Housing to 2,000 or More in FY2019

