



Results-Based Accountability Committee February 11, 2019

Present: Anthony Federico, Liz Taking, Donna McNichol, Kathy Naff, Mike Keller, Daphine Lamb-Perrilliat, Julian Leiserson, Sharon Osterwil, Jennifer Vasquez, Myisha Steward, Dani Pederson, Tomika Miller, Jessica Shimmin

1. Welcome and Introductions

2. Announcements and Updates

- Next Meeting: 2-4 PM on Monday March 11th at Conference Room 1, 4th Floor, 150 Frank Ogawa Plaza, Oakland.
- Online office hours focused on the CE Access Packet will take place February 8th February 22nd
 - Topics: Literal homelessness, how does TH affect scoring?, blank fields
- Revised version of the By Name List report is now active!
- Coordinated Entry Assessor Training scheduled for the afternoon of 2/26. If you have staff who need to attend, please speak with your zone's Lead Operator (i.e. City of Berkeley, City of Oakland, Abode) for registration information.
- HMIS Update
 - HMIS Training calendar is available at: <http://www.acgov.org/cda/hcd/hmis/training-calendar.htm>
 - To register for training, or to request new projects or agency onboarding, email hmissupport@acgov.org

3. 2019 EveryOne Counts! HIC and Sheltered PIT

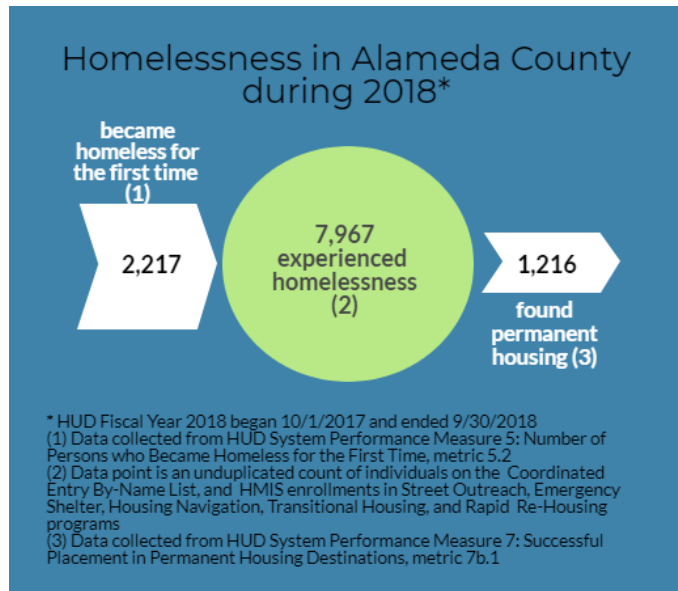
4. Public Facing Dashboards

- First phase of the public facing dashboard project will be to use plan graphics to show first time homeless, literally homeless, and exits to PH destinations. As well as quarter by quarter progress against the annual prevention and housing goals from the plan
- Phase 2 will be to layer on additional data. Options include subpopulations (TAY, families, etc), another option is turnover or vacancy rate in PSH

Plan graphic:



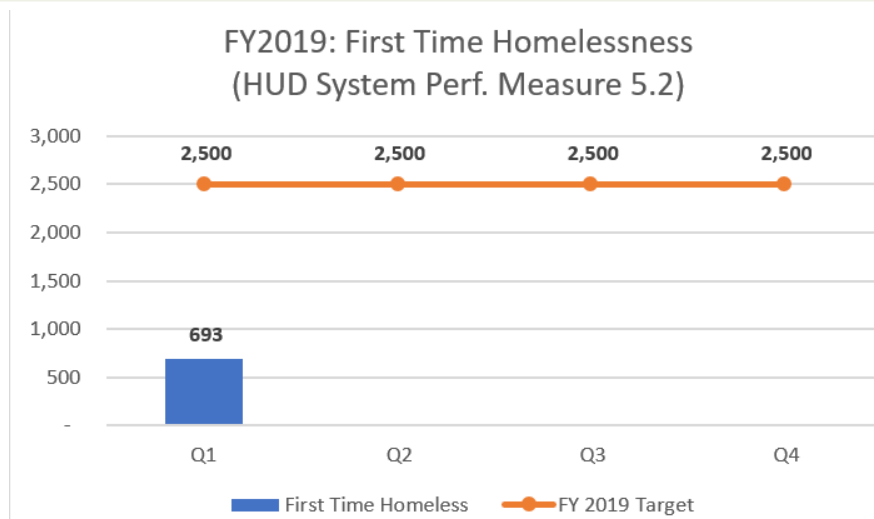
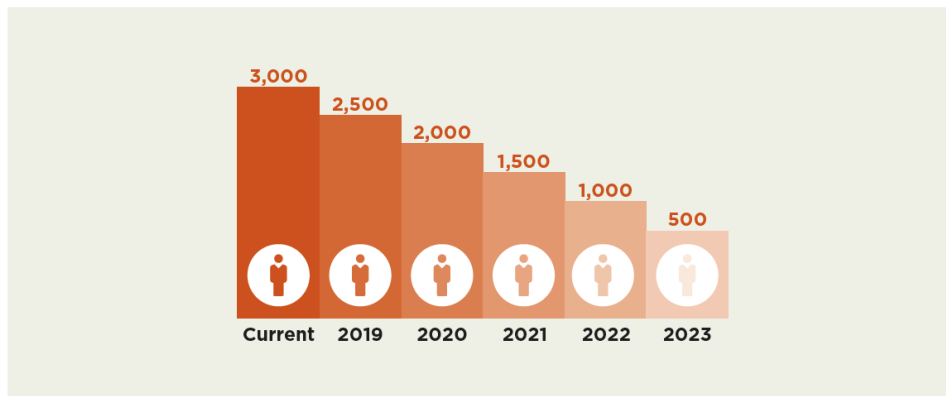
Sources: HUD System Performance Measures, 2017; Point in Time Count, 2017; HMIS Annual Performance Report Data, 2017. Values have been rounded to the nearest hundred.



Question about including RRH- seems to be 3 options: include, exclude, include those who don't have a move in date. Similar for PSH- do we include those who don't yet have a move in date?

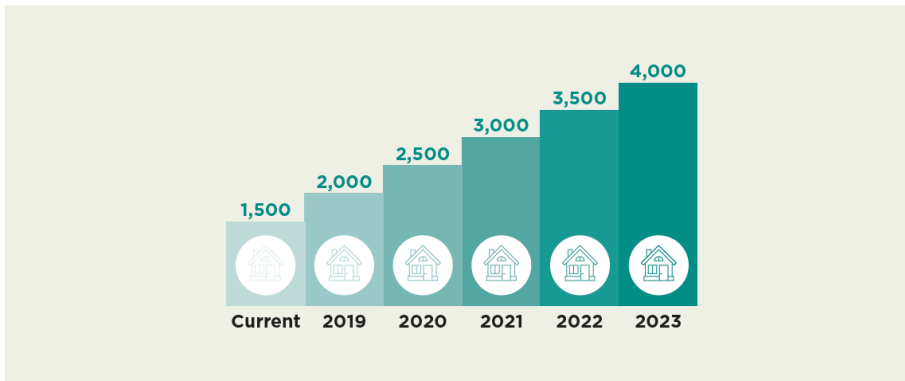
Year over year goal: Prevention

- 1 Every year for the next five years, reduce the number of people becoming homeless by 500, until 500 or fewer people become homeless in 2023.

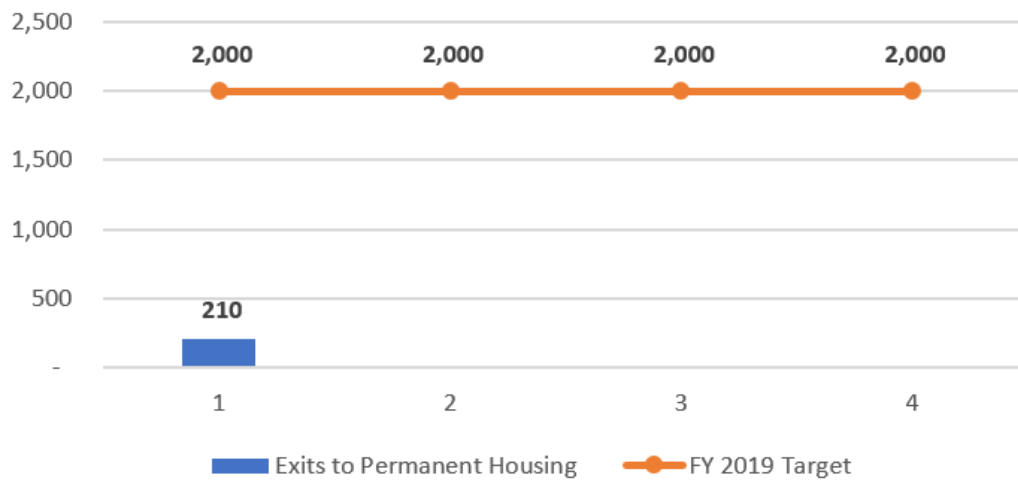


Year over year goal: Permanent housing

- 2 Every year for the next five years, increase the number of people returning to permanent homes by 500, until 4,000 or more people move out of homelessness in 2023.



FY2019: Exits to Permanent Housing (HUD System Perf. Measure 7b.1)

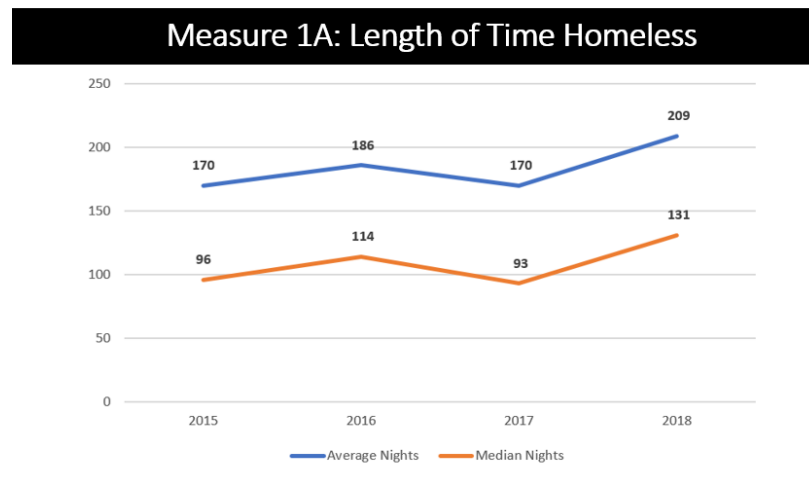


Both target tracking graphics are confusing because the quarterly actual is being shown against an annual goal. For next meeting try a single, more thermometer like bar graph vs a line graph showing change over time.

5. Turn the Curve/ System Performance Measures

- Length of Time Homeless: who is interested in working on this/presenting on this to Leadership Board on February 28th?
- What information needs to be presented to frame the conversation?
 - 1A: important to note that this measures when the person first engaged with emergency shelter/TH in Alameda County—not when they said they became homeless. In that sense it is a very good indicator of our system performance but perhaps a poor representation of how long people have been homeless.
 - Measure 1b in the summary table shows length of time homeless using the date the client said they became homeless.

Measure 1: Length of time homeless	2015 HUD	2016 HUD	2017 HUD	2018 (2/19)
1a ES-SH Count/Universe		2,266	2,361	2,030
1a ES-SH Average Nights	85	96	99	129
1a ES-SH Median Nights	53	60	59	74
1a ES-SH-TH Count/Universe		3,249	3,258	2,884
1a ES-SH-TH Average Nights	170	186	170	209
1a ES-SH-TH Median Nights	96	114	93	131
1b Current Year Count/Universe ES, SH, and PH		2,195	2,354	2,590
1b Current year average ES, SH, and PH		276	458	632
1b Current year Median ES-SH-PH		118	222	379
1b Current Year Counts/Universe ES, SH, TH,PH		3,157	3,466	3,408
1b Current Year Average ES, SH, TH, PH		356	558	723
1b Current year Median ES-SH-TH-PH		209	333	489



6. Next Steps

- Jessie to re-visit homelessness number that integrates BNL with SO, ES, TH, and Housing Navigation services.
- Jessie to reformat the target graphs
- Jessie to schedule late February check in on 2019 ScoreCard