



## SYSTEM COORDINATION COMMITTEE AGENDA

1-9-2018

SCC Members or Alternate Present: Jamaica Sowell (Roots), Terrie Light (BFHP), Marta Lutsky (HCSA), Peter Radu (CoB), Merlenet Riley (CoB), Pattie Wall (HAC), Jamie Almanza (BACS), Lara Tannenbaum (CoO), Vivan Wan (Abode), Jessica Lobedan (CoH), Alison Dejung(211), Gloria Wroten (At large representative), Aisha Brown (SSA) Daryel Dunston (CoO),

EOH Staff: Elaine de Coligny, Dorcas Chang

1. Director's Report (Peter) **2:00-2:10pm**
  - a. Julie on leave until Feb. 4, committee business should be directed to Peter/Jamie
  - b. EveryOne Counts! Homeless Point-in-Time Count, January 30
    - i. **We have reach/exceeded volunteer recruitment goals**
  - c. Work group on document collection held 12/18
  - d. HUD TA Session on CE Management and Evaluation to be held on February 19 from 2pm-4pm in lieu of Feb mtg. February 13 date will be cancelled.
    - i. **Still working on finding a room**
    - ii. **Peter to send citation to guidance that was issued in the fall**
  
2. Urgent Items (Jamie) **2:10-2:20pm**
  - a. Reminder to send any urgent items to Director, Chair, Co-Chair in advance
  - b. Interim Coordinated Entry Grievance Policy
    - i. **Peter will reach out to Lara and Marta for meeting and will bring something back to committee.**
  - c. Alameda County Housing Crisis Response System Manual (with new policies included, also posted on the EveryOne Home website)
    1. **Need to approve a version of this manual and give back to HUD CoC Committee by Jan 22<sup>nd</sup> and post by Feb 1<sup>st</sup> on website**
    2. **Motion: Motion to direct EOH staff to do this edit before it's forward to HUD CoC.**
      - a. Edits include:
        - i. Put forward all language in black (adopted/HUD requirement)
        - ii. All red/yellow language will be removed and will replace with under construction.
        - iii. Have stronger disclaimer that says all sections constantly undergoing change and evaluation.
          1. **Pattie will write disclaimer and send to Co-Chair and Elaine.**
    3. **Jamie Seconds**
    4. **All in Favor**

### 3. Action Items (Peter)

2:20-2:50pm

- a. 2018 Evaluation
  - i. Complete the evaluation form
  - ii. Review improvement schedule – what's completed, in progress, not started
  - iii. What does this say about what the committee is able to do? Are there themes?
- b. 2019 Work Plan
  - i. Have each person put their goals and system issues up on the wall, use dots to choose new priorities
  - ii. **3 top concerns:**
    1. **Imminent homelessness, homeless prevention and how it relates to CE (11)**
    2. **Standards and protocols to matching including rejection protocols (8)**
      - a. **Matching leaving from PSH to other PSH (negative exits -people getting evicted)**
      - b. **Way too many people at the top, prioritizing the prioritization (2<sup>nd</sup> prioritization)**
      - c. **Policy on agency adding criteria for entry (Lara Tanenbaum volunteered)**
    3. **Rapid Rehousing issues – specifically prioritization, matching protocols, and rapid rehousing as a bridge to PSH (10)**
      - a. **Not just ESG look at all RRH**
      - b. **As we had to do protocol for RRH itself, need a protocol of when it applies and when its not a good idea**
    4. **Other**
      - a. **What is after AC3? Replacing whole person care/Sustain after whole person care (2)**
      - b. **System design -- Access everywhere/no wrong door approach or HUB model**
      - c. **Expectation of staying in touch with people assessed**
      - d. **Outcome data – see more data where people are being placed and area, work project here, funders collab or HMIS oversight?**
      - e. **List of shelters and matching referral process**
      - f. **ADA training, harm reduction training**
      - g. **Staff training on CES**
      - h. **Strategy of influence with HUD CoC or Advocacy Committee**
    5. **Goals:**
      - a. **complete this system manual with active participation from each member,**
      - b. **1 concrete written proposal for action from each committee member,**
      - c. **Improve collaboration and communication with county leaders including the County Homelessness Council**
      - d. **Specific policies to support EOH targeted goals for subpopulation**
        - i. **Seniors (great support and financial support to address poor credit co signer, more afford housing)**
        - ii. **Veteran**
        - iii. **Family Homelessness**
      - e. **How we would engage with county leaders:**

