

FVLC MRT
Mobile Response Team Overview

In collaboration with four Alameda County shelters (A Safe Place, Building Futures with Women and Children, SAVE and Tri-Valley Haven), the Family Violence Law Center will provide a coordinated 24-hour crisis response team for domestic violence victims. FVLC will employ overnight staff that will be available to respond to all client emergency calls throughout Alameda County.

The services available in this program will include, but not be limited to the following:

- 1) 24-hour telephone crisis counseling
- 2) Coordination and follow-up with all collaborative shelters to facilitate immediate shelter placement after-hours
- 3) Transportation place of relocation for MRT clients only
- 4) Motel stay and food vouchers when necessary
- 5) Police-assisted relocation where available (FVLC currently has collaborative arrangements available with the Oakland and Berkeley Police Departments to facilitate these services)
- 6) Next day follow-up re shelter placement
- 7) Six-month follow-up to track client progress toward attaining self-sufficiency

The Family Violence Intervention Unit is the first point of contact for clients and we strive to provide high quality, trauma-informed, and empowerment-based advocacy and crisis intervention services to all of the survivors we work with. The Crisis Intervention Specialists provide clients with emotional support, safety planning, shelter advocacy, legal advocacy, case management, court support, and information and referrals. Often we are called to go above and beyond for our clients and we rise to that challenge with passion, resourcefulness, and with the support of the agency and each other. Additionally, Crisis Intervention Specialists play a key role in conducting outreach to the community, representing our agency's services and values and providing much needed education and outreach to the community about domestic violence dynamics and survivors' needs.