

Results-Based Accountability Committee

April 9, 2018

Present: Hanna Flores, Mike Keller, Kathy Naff, Trevor Mells, Monica Guo, Stevan Alvarado, Lora Ashworth, Jennifer Vasquez, Robert Ratner

1. Welcome and Introductions

- Next Meeting: 3-5PM on Monday May 14th at 1404 Franklin in Oakland
- Bathroom keys are on the counter near the door
- Ice Breaker

2. Announcements

- EveryOne Home Reading Group: Friday April 27th 9-10:30 at Café Sorriso in San Leandro
 - Matthew Desmond's "Forced Out" (2016) article from *The New Yorker*.
- Response to Public Comment on our system performance measures will be posted to EveryOne Home website the week of April 16th
- Prioritization analysis in packet

3. HMIS Update

- HIC and PIT to be submitted at the end of April
- May launch of Clarity is on track: user group meeting at end of April will provide information about the training schedule and go-dark period

4. Committee Structure

- Chair and co-chair structure of EveryOne Home Committees: selection will take place next month

5. System Performance Measures: Setting Targets

- Using the HUD fiscal year 10/1/2016-09/30/2017
 - Emergency Shelter
 - Transitional Housing

6. Dashboard Working Group update

- To Leadership Board in August for approval/adoption.
- Next steps for the working group in moving these two projects forward
- Committee to post some data to EOH website 2 times before the end of the fiscal year in June.
 - Enrolled in health insurance
 - Length of time homeless

7. Next Steps

- *Jessie* will post RBA spreadsheets to ShareFile and invite everyone in attendance
- *Committee members* will review the spreadsheet and suggest targets for review at April meeting
- *Jessie* will schedule next Dashboard Working Group meeting

8. Emergency Shelters		Low	Middle	High	All ES FY 2017	Target
How Much?	Service Population: Unduplicated count of individuals served (HUD Element, APR Q5a)	52	114	557	2,160	2x the number of slots/year
	Service Population: Proportion of Individuals served who are chronically homeless(HUD Element, APR Q5a)	1%	28%	59%	32%	observe
	Service Population: Unduplicated count of households served(HUD Element, Annual Performance Report/APR Q8a)	23	89	514	1,803	2x the number of slots/year
	Service Population: Proportion of households served who are chronically homeless (HUD Element, APR Q26a)	1%	31%	59%	34%	observe
How Well?	<i>Data Quality: Data entry within 3 days HUD Element, APR Q6e)</i>	0%	62%	90%	32%	
	Data Quality: Completeness. Proportion of adult participants with income info. recorded in HUD Element at entry and annual/exit assessments (HUD Element, APR Q18)	9%	76%	96%	66%	75%
	Service Quality: Average length of participation (HUD Element, APR Q22b) Leavers	24	68	147	77	183 days
With What Impact?	Are participants retaining or increasing their income? Adult participants who retained or increased cash income from entry to annual/exit assessment. (HUD Element, APR Q 19a3)	9%	75%	90%	73%	75%
	Are participants accessing mainstream benefits? (HUD Element, APR Q20b)	4%	40%	74%	38%	80%
	Are participants accessing health insurance?(HUD Element, APR Q21)	63%	89%	99%	83%	90%
	Are we successfully moving people into permanent housing? (HUD Element, APR Q23a&b)	8%	27%	47%	26%	30%
	Returns to Homelessness: What proportion of people exit to homelessness? (HUD Element, APR Q23a&b)	4%	25%	85%	29%	

9. Transitional Housing		Low	Middle	High	All TH FY 2017	Target
How Much?	Service Population: Unduplicated count of individuals served (HUD Element, APR Q5a)	10	47	280	1350	1x the number of slots
	Service Population: Proportion of Individuals served who are chronically homeless (HUD Element, APR Q5a)	0%	10%	49%	22%	observe
	Service Population: Unduplicated count of households served (HUD Element, Annual Performance Report/APR Q8a)	10	28	278	988	1 x the number of slots
	Service Population: Proportion of households served who are chronically homeless (HUD Element, APR Q26a)	0%	10%	49%	25%	observe
How Well?	Data Quality: Data entry within 3 days HUD Element, APR Q6e)	0%	16%	64%	39%	
	Data Quality: Completeness. Proportion of adult participants with income info. recorded in HUD Element at entry and annual/exit assessments (HUD Element, APR Q18)	0%	62%	95%	68%	80%
	Service Quality: Average length of participation (HUD Element, APR Q22b) Leavers	79	310	631	279	365 days
With What Impact?	Are participants retaining or increasing their income? Adult participants who retained or increased cash income from entry to annual/exit assessment. (HUD Element, APR Q 19a3)	24%	79%	90%	78%	80%
	Are participants accessing mainstream benefits? (HUD Element, APR Q20b)	0%	29%	87%	33%	83%
	Are participants enrolled in health insurance?(HUD Element, APR Q21)	17%	74%	100%	80%	90%
	Are we successfully moving people into permanent housing? (HUD Element, APR Q23a&b)	4%	69%	100%	66%	80%
	Returns to Homelessness: What proportion of the people who exit, do so to homelessness? (HUD Element, APR Q23a&b)	0%	5%	89%	13%	1 exit to homelessness for projects with 0-9 leavers, 10% thereafter

2,066
People entering

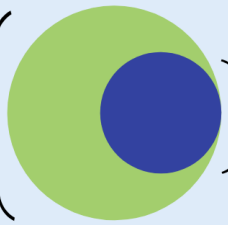
HOUSING CRISIS RESPONSE SYSTEM



7,454

Active
Participants

Street Outreach
Housing Resource Centers
Emergency Shelter
Transitional Housing
Rapid Re-Housing
Permanent Supportive Housing



2,389

Literally Homeless
Participants

At a point in time, Q3 2017

1,035
People exiting to ...


Permanent
Housing:
34%


Institutions:
4%


Friends &
Family:
14%


Unsheltered
Homelessness:
36%


Death:
0.3%


Unknown:
12%