



## Results-Based Accountability Committee

January 8, 2018

**Present:** Helene Hoenig, Stevan Alvarado, Hanna Flores, Monica Guo, Trevor Mells, Lora Ashworth, Robert Ratner, Justing Jennings, Julian Leiserson, Margaret Alfaro, Kathy Naff, Jessie Shimmin

### 1. Welcome and Introductions

- Next Meeting: 3-5PM on Monday February 12 at 1404 Franklin in Oakland
- Bathroom keys are on the counter near the door
- Introductions: Name, Role, Agency, 1-3 words that describe your mood

### 2. HMIS Update

- Transition in progress- working hard on the migration
- No dates yet
- HMIS user training and Privacy&Security Trainings are ongoing. Email [hmis@acgov.org](mailto:hmis@acgov.org) to inquire about dates and to register for a training.

### 3. Update System Performance Measures

- Approved (with applause) by the EveryOne Home Leadership Board on December 14<sup>th</sup>!

### 4. Data Dashboard

- Consider a draft info-graphic as possible starting place for the publicly facing dashboard
  - What are the strengths of the infographic as shown?*
    1. Readable and intuitive
  - What could be improved?*
    1. Break out the number of people in the housing crisis response system into four groups: sheltered homeless (ES, TH), unsheltered homeless, RRH, and PSH
    2. Being "in" the housing crisis response system means that someone has an HMIS entry, an ROI, and an assessment.
    3. People who become inactive are no longer "in" the housing crisis response system
    4. How do we graphically bring the three parts of the story into conversation with each other.

5. How can we emphasize and highlight that the number of people coming into the system is greater than the number of people exiting the system?

*iii. What's missing?*

1. A better understanding of how many people are homeless in Alameda county- not just at a biennial point in time—but over the course of a quarter or a year.

*iv. Next Steps?*

1. Begin (next month) analyzing By Name List (BNL) for an understanding of the population.

**5. Responding to Public Comment**

- Jessie will re-send the current memo out to the group for editing. Responses particularly needed on section 3.

**6. Timeline and Next Steps**

- February meeting will include a conversation about targets
- Review system performance measures with 2017 data
- Memo in response to public comments
- *Dashboard!*

# Public Info-Graphic

RBA Committee Meeting  
January 8, 2018

## Data Dashboard Concept

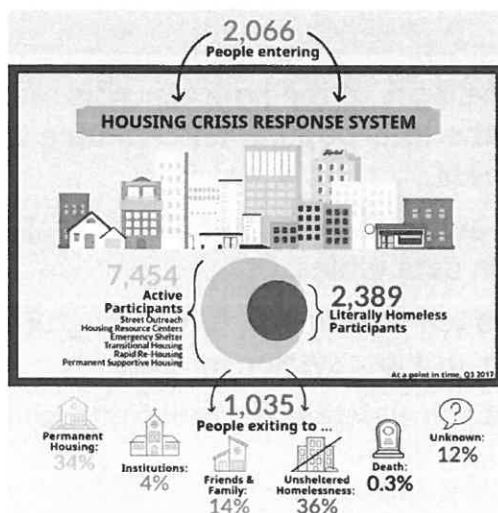
- Connect the work of the housing crisis response system to the total population of people experiencing homelessness.
- Clear take-away message: not cluttered, jargon-filled, or buried in data tables
- Use data to tell a story that is meaningful to general population, not just system insiders.
- Provide technical details for those interested.

Concept: How many people are experiencing homelessness in Alameda County?



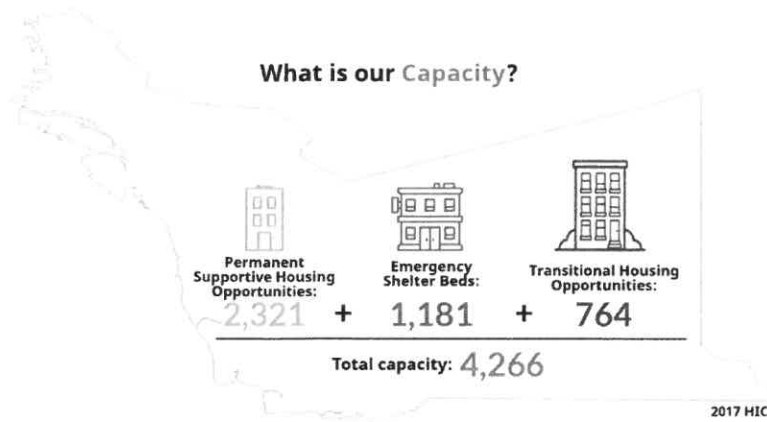
3

How does our crisis response system help?



4

What is the capacity of our housing crisis response system to meet the need?



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## Data Dashboard will be

- Updated quarterly
- Posted on EveryOne Home website
- Reviewed each quarter by Leadership Board
- Distributed to Advocacy Committee, Funders Collaborative, HUD CoC Committee, and System Coordination Committee

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